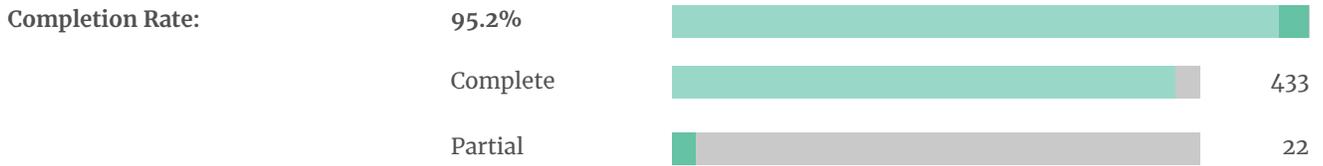




# Hayden Lake Country Club Member Survey

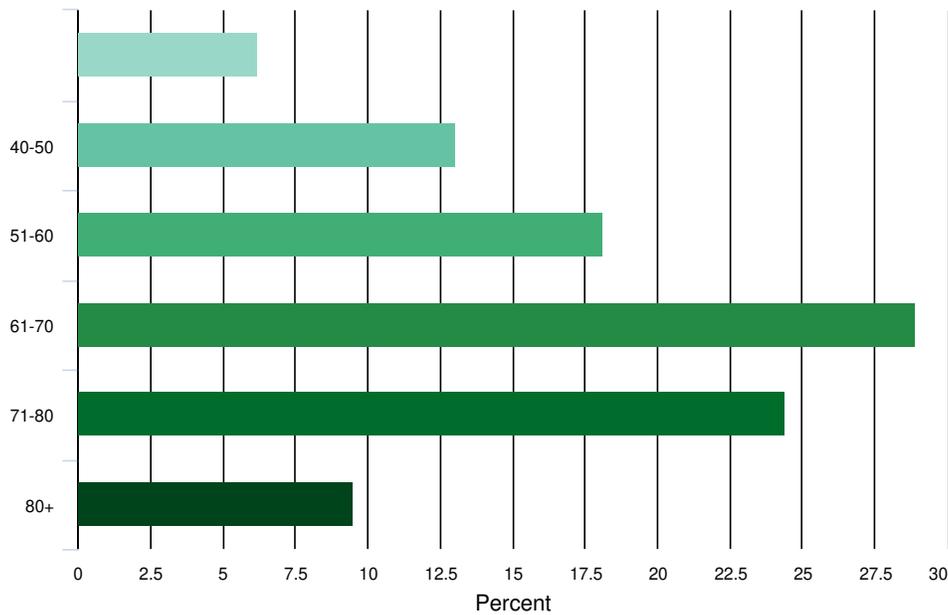
## Response Counts



Totals: 455

## Demographics

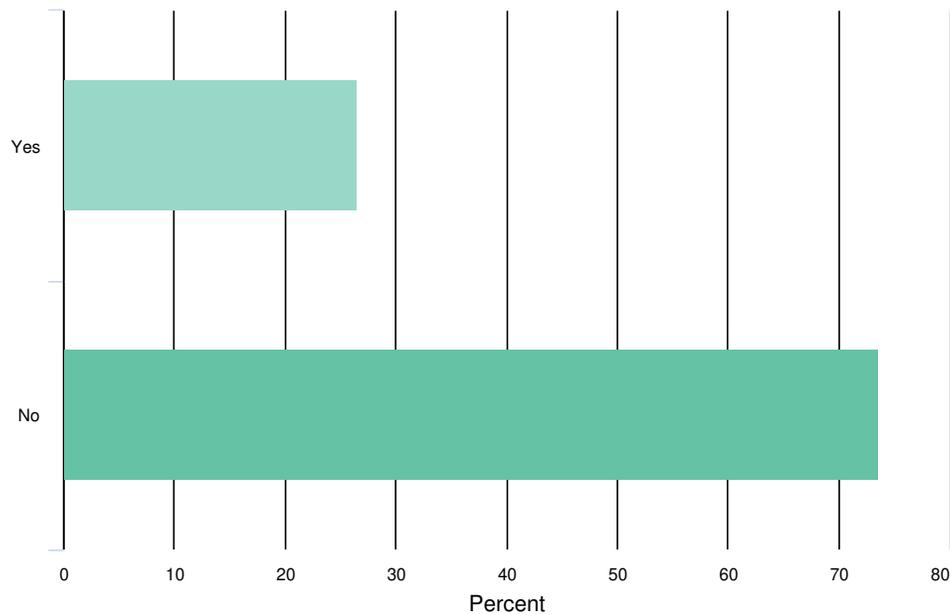
### 1. Age



Value	Percent	Responses
	6.2%	28
40-50	13.0%	59
51-60	18.1%	82
61-70	28.9%	131
71-80	24.4%	111
80+	9.5%	43

Totals: 454

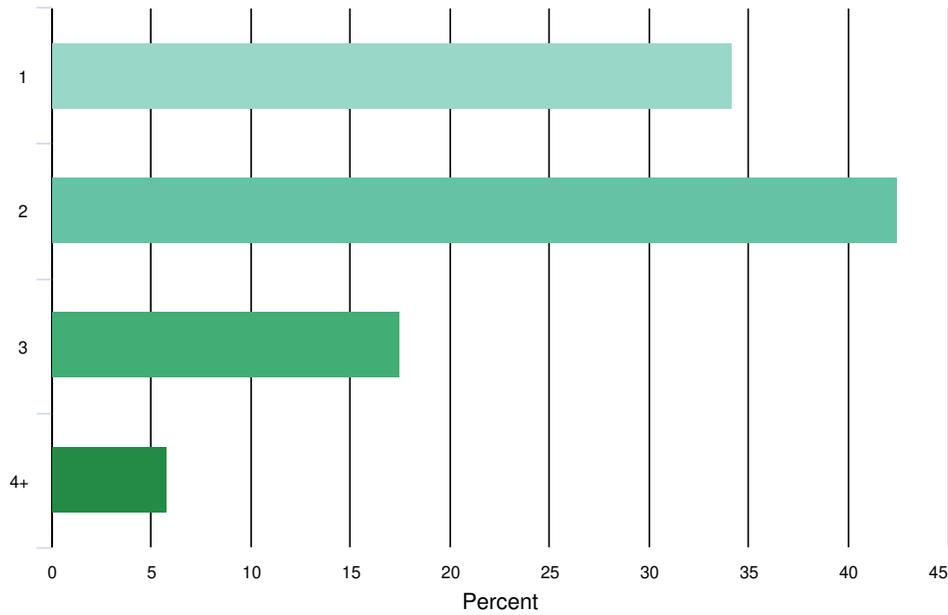
## 2. Do you have children under the age of 24 living in your household?



Value	Percent	Responses
Yes	26.4%	120
No	73.6%	334

Totals: 454

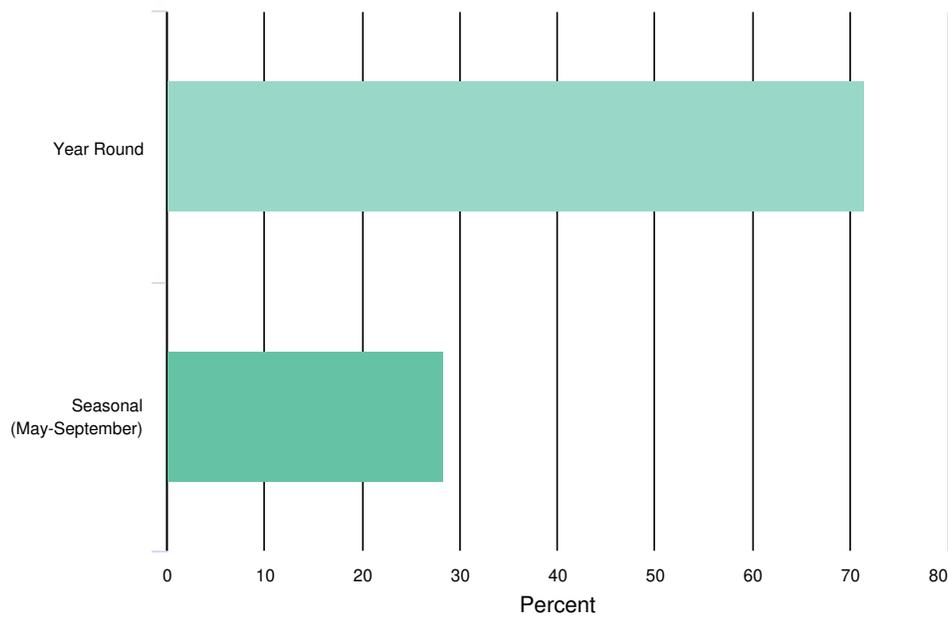
## 3. If yes, how many?



Value	Percent	Responses
1	34.2%	41
2	42.5%	51
3	17.5%	21
4+	5.8%	7

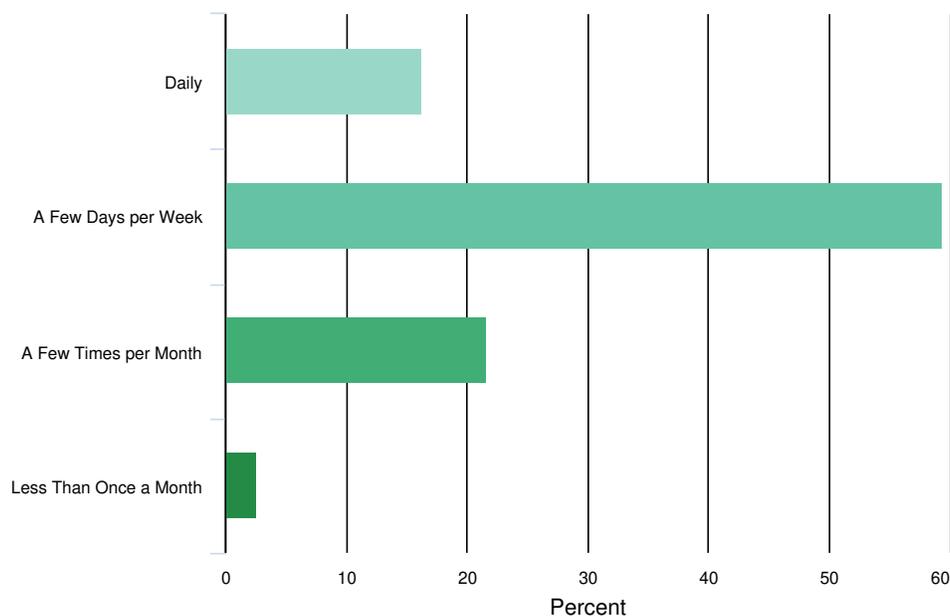
Totals: 120

#### 4. Are you a Year Round or Part Time Resident?



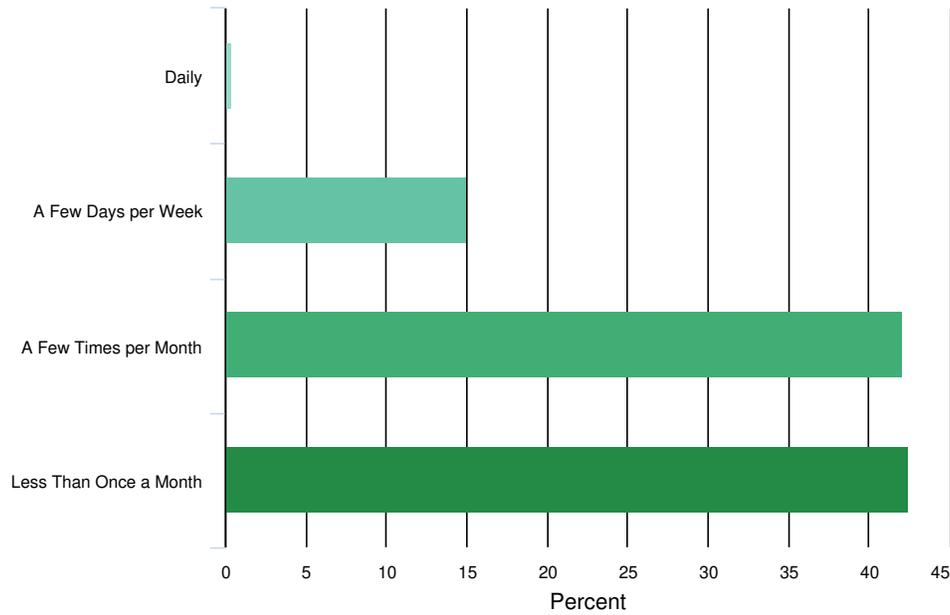
Value	Percent	Responses
Year Round	71.6%	325
Seasonal (May-September)	28.4%	129
<b>Totals: 454</b>		

## 5. How often do you use the club during Summer months?



Value	Percent	Responses
Daily	16.3%	74
A Few Days per Week	59.5%	270
A Few Times per Month	21.6%	98
Less Than Once a Month	2.6%	12
<b>Totals: 454</b>		

## 6. How often do you use the club during the off-season?



Value	Percent	Responses
Daily	0.4%	2
A Few Days per Week	15.0%	68
A Few Times per Month	42.1%	191
Less Than Once a Month	42.5%	193

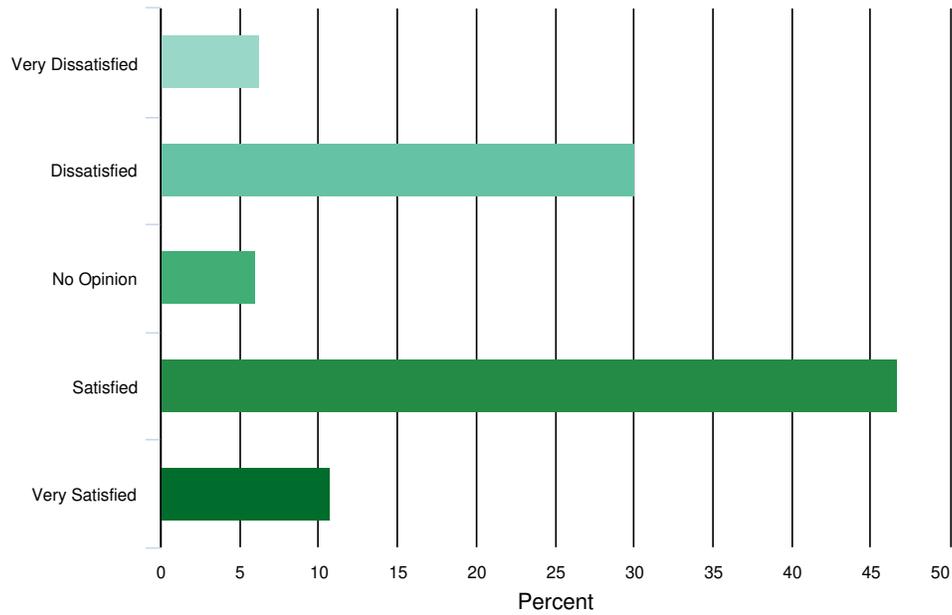
Totals: 454

## Main Clubhouse Satisfaction

The following data highlights the respondents level of satisfaction of the Main Clubhouse amenities and service.

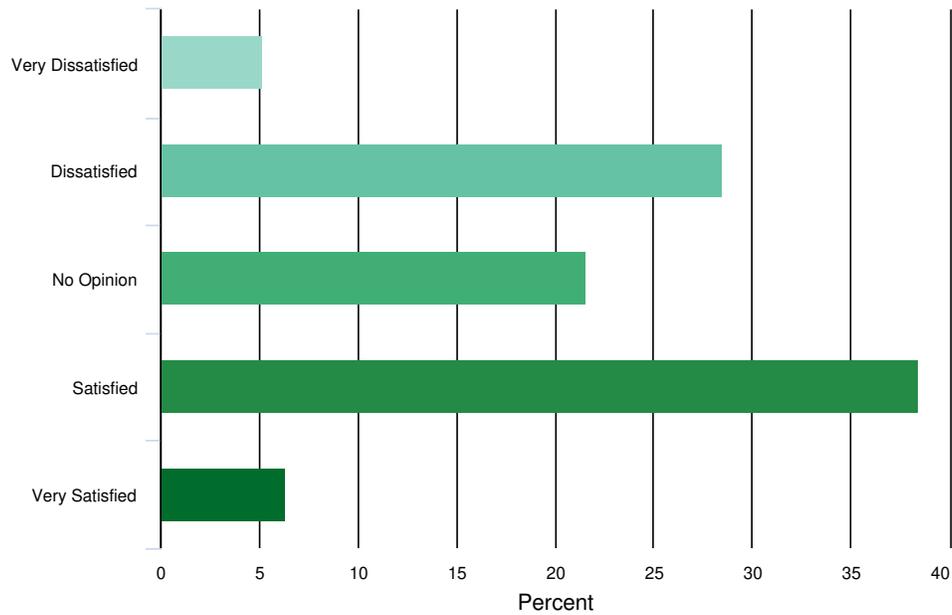
Main Clubhouse	Summary of Scores: 1 = Very Dissatisfied, 2 = Dissatisfied, 3 = No Opinion, 4 = Satisfied, 5 = Very Satisfied			
	Average Score	% Dissatisfied or Very Dissatisfied	% No Opinion	% Satisfied or Very Satisfied
▪ Menu Selection	3.26	36%	6%	58%
▪ Frequency of menu changes	3.12	34%	22%	45%
▪ Speed of service	3.61	22%	8%	70%
▪ Friendliness and Attentiveness of servers	4.38	5%	3%	92%
▪ Value / Menu Pricing	2.94	42%	12%	46%
▪ Quality of Food	3.55	26%	7%	68%
▪ Dining availability (hours / days of operation)	3.46	24%	13%	63%
▪ Quality and Selection of beers	3.32	12%	47%	41%
▪ Quality and Selection of wine	3.57	15%	25%	60%
▪ Quality and Selection of cocktails	3.89	3%	25%	72%
▪ Enforcement of dress code	3.23	26%	24%	50%
▪ Overall Satisfaction	3.49	26%	8%	66%

## 7. Menu Selection



Value	Percent	Responses
Very Dissatisfied	6.3%	28
Dissatisfied	30.1%	134
No Opinion	6.1%	27
Satisfied	46.7%	208
Very Satisfied	10.8%	48
		<b>Totals: 445</b>

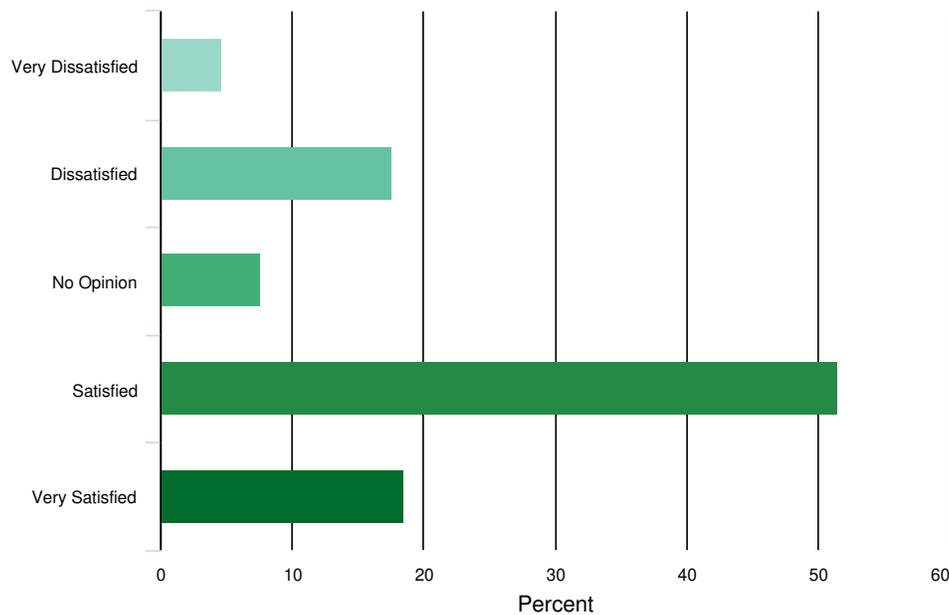
## 8. Frequency of Menu Changes



Value	Percent	Responses
Very Dissatisfied	5.2%	23
Dissatisfied	28.5%	127
No Opinion	21.6%	96
Satisfied	38.4%	171
Very Satisfied	6.3%	28

Totals: 445

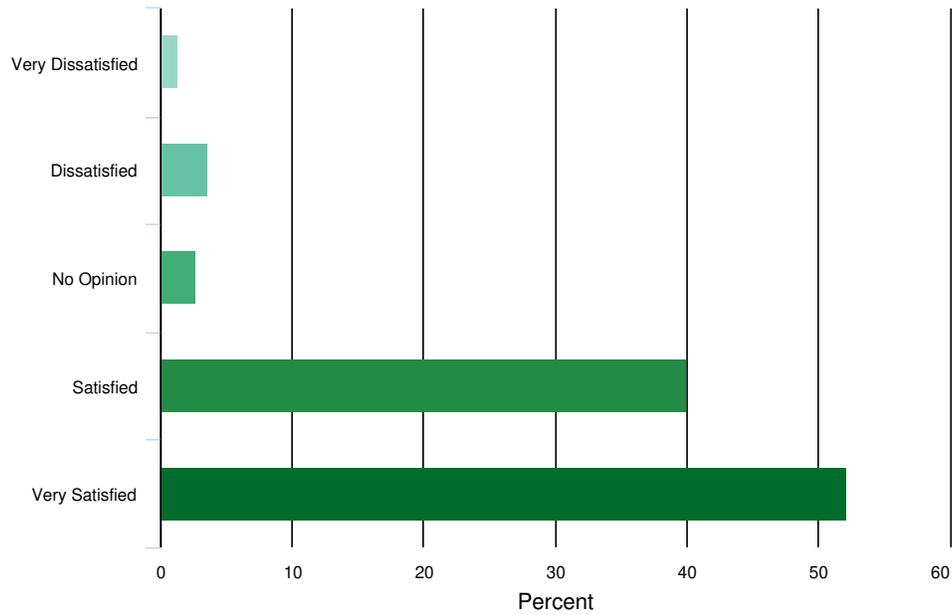
## 9. Speed of Service



Value	Percent	Responses
Very Dissatisfied	4.7%	21
Dissatisfied	17.6%	78
No Opinion	7.7%	34
Satisfied	51.5%	228
Very Satisfied	18.5%	82

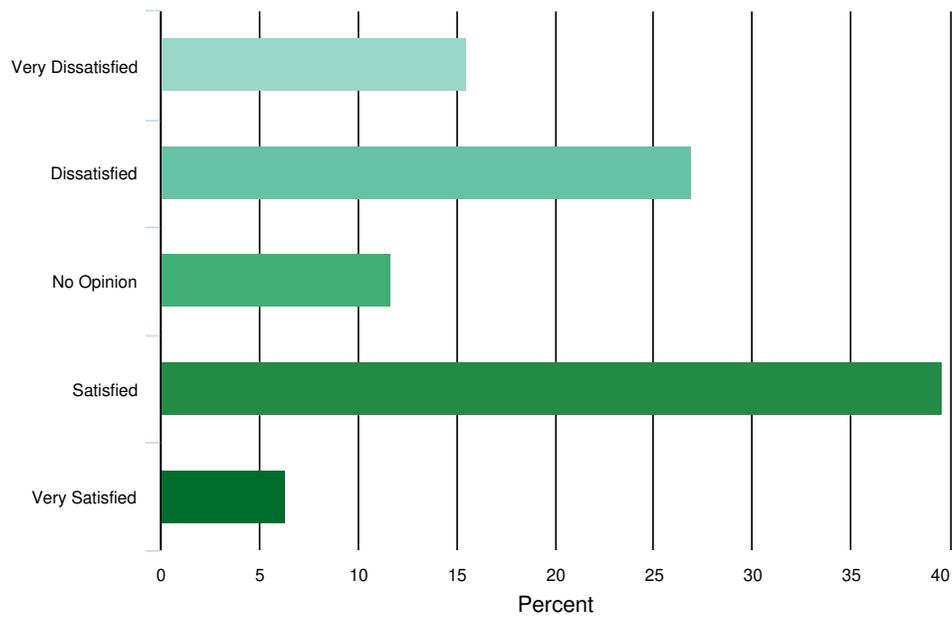
Totals: 443

## 10. Friendliness and Attentiveness of Servers



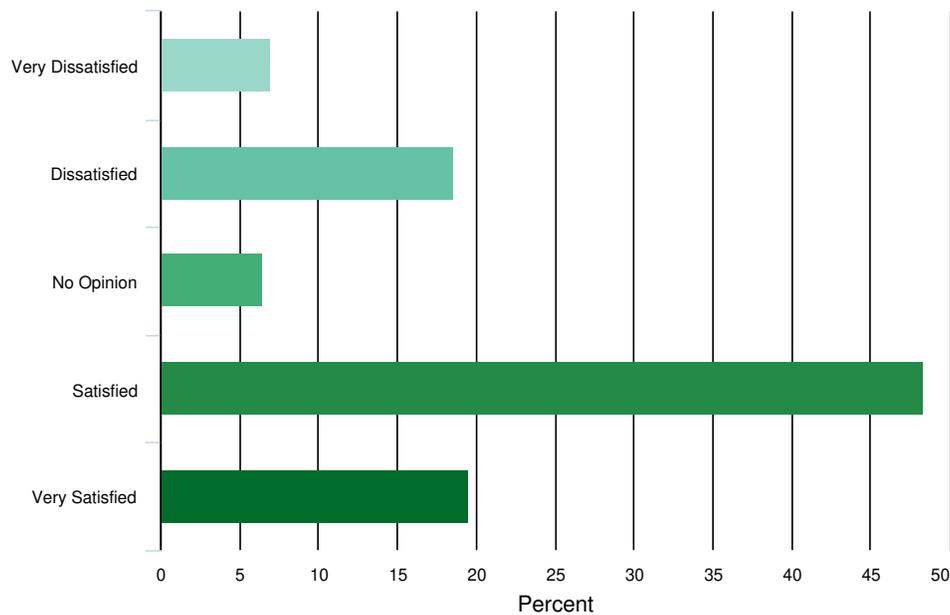
Value	Percent	Responses
Very Dissatisfied	1.3%	6
Dissatisfied	3.6%	16
No Opinion	2.7%	12
Satisfied	40.1%	179
Very Satisfied	52.2%	233
		<b>Totals: 446</b>

## 11. Value / Menu Pricing



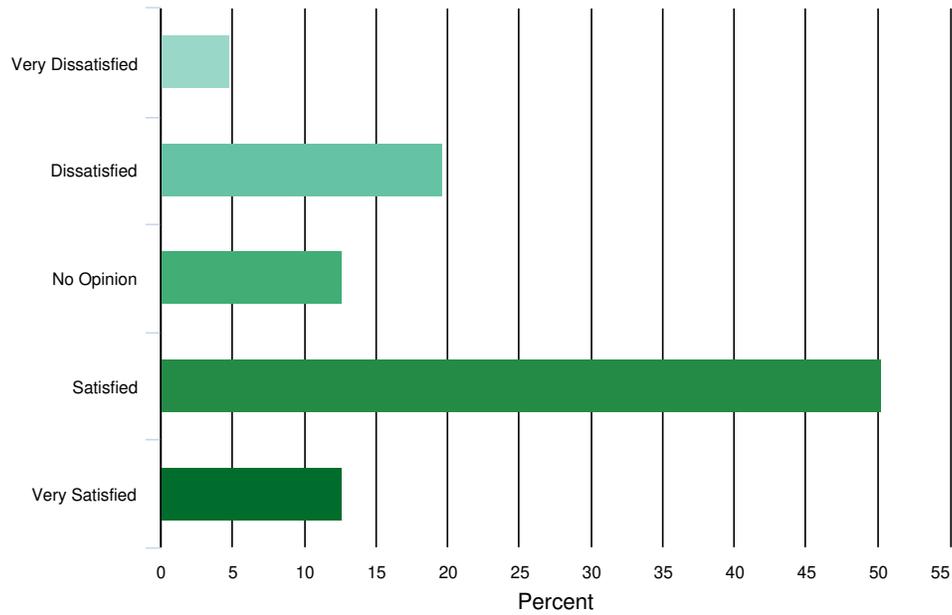
Value	Percent	Responses
Very Dissatisfied	15.5%	69
Dissatisfied	26.9%	120
No Opinion	11.7%	52
Satisfied	39.7%	177
Very Satisfied	6.3%	28
<b>Totals: 446</b>		

## 12. Quality of Food



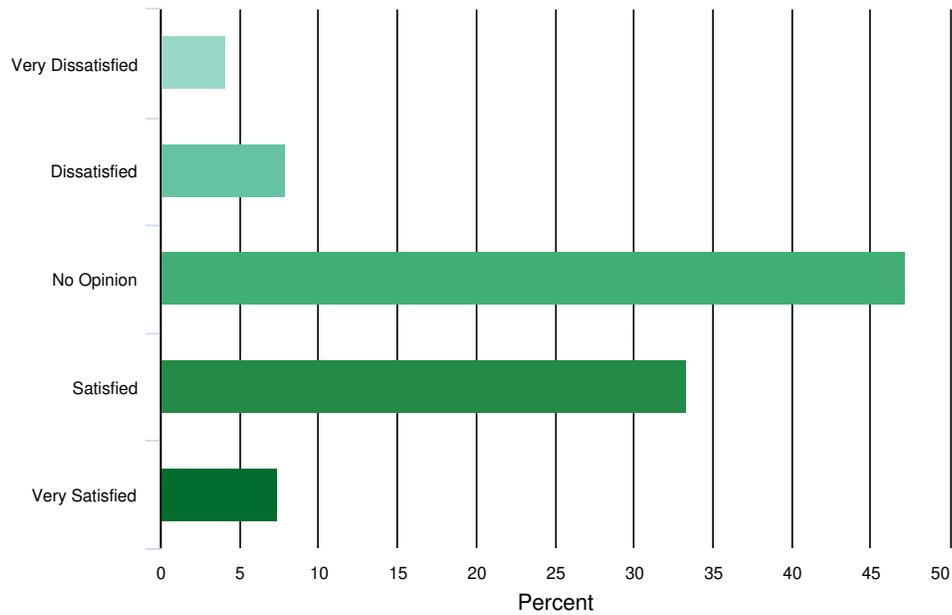
Value	Percent	Responses
Very Dissatisfied	7.0%	31
Dissatisfied	18.6%	83
No Opinion	6.5%	29
Satisfied	48.4%	216
Very Satisfied	19.5%	87
<b>Totals: 446</b>		

## 13. Dining Availability (hours / days of operation)



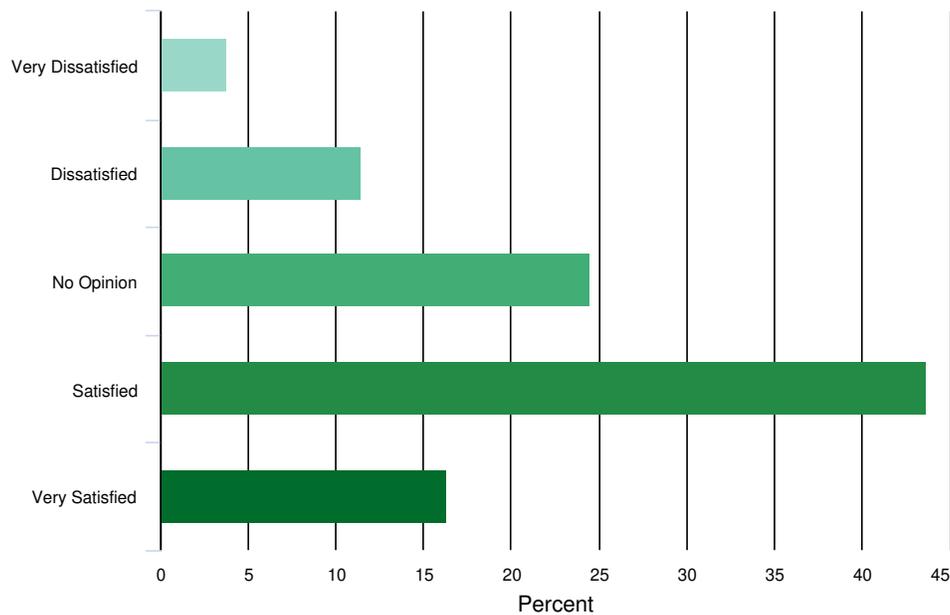
Value	Percent	Responses
Very Dissatisfied	4.9%	22
Dissatisfied	19.6%	87
No Opinion	12.6%	56
Satisfied	50.3%	224
Very Satisfied	12.6%	56
		<b>Totals: 445</b>

## 14. Quality and Selection of Beer



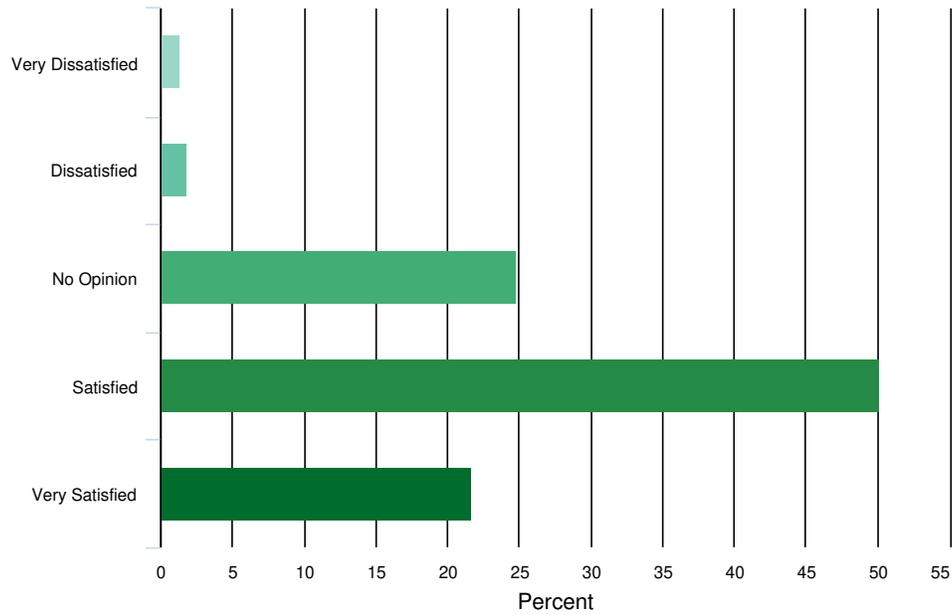
Value	Percent	Responses
Very Dissatisfied	4.1%	18
Dissatisfied	7.9%	35
No Opinion	47.2%	209
Satisfied	33.4%	148
Very Satisfied	7.4%	33
<b>Totals: 443</b>		

## 15. Quality and Selection of Wine



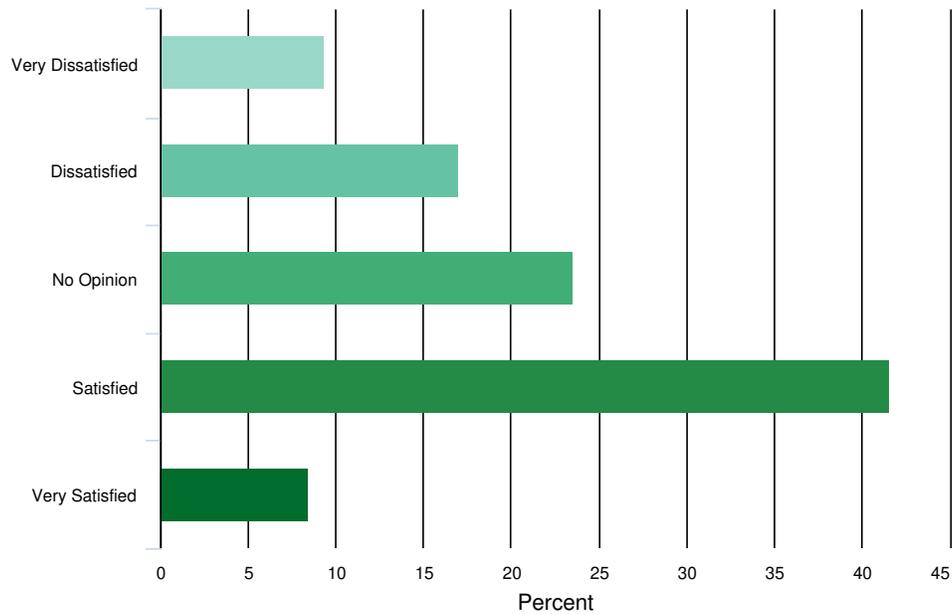
Value	Percent	Responses
Very Dissatisfied	3.8%	17
Dissatisfied	11.5%	51
No Opinion	24.5%	109
Satisfied	43.7%	194
Very Satisfied	16.4%	73
<b>Totals: 444</b>		

## 16. Quality and Selection of Cocktails



Value	Percent	Responses
Very Dissatisfied	1.4%	6
Dissatisfied	1.8%	8
No Opinion	24.9%	110
Satisfied	50.2%	222
Very Satisfied	21.7%	96
		<b>Totals: 442</b>

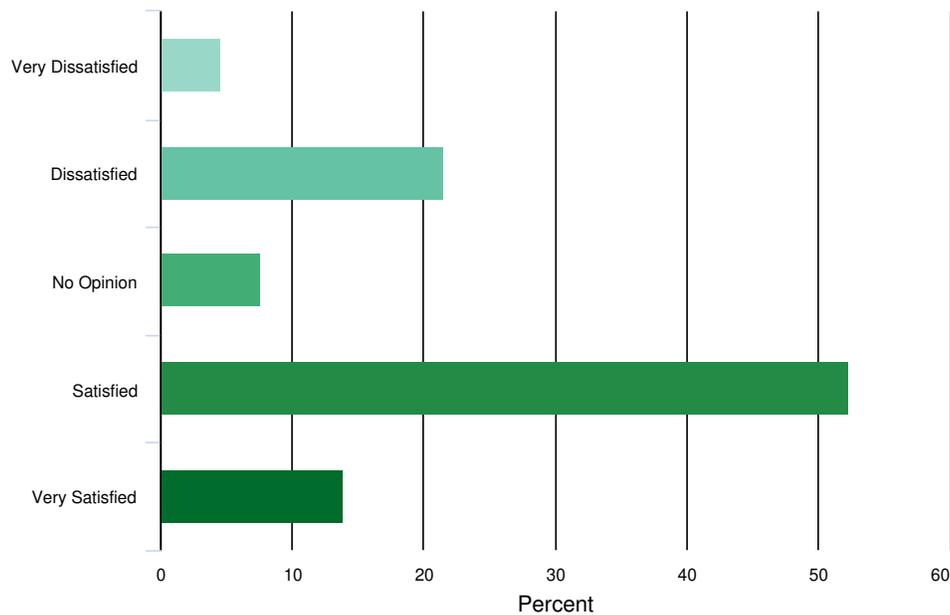
## 17. Enforcement of Dress Code



Value	Percent	Responses
Very Dissatisfied	9.3%	41
Dissatisfied	17.0%	75
No Opinion	23.6%	104
Satisfied	41.6%	183
Very Satisfied	8.4%	37

Totals: 440

## 18. Overall Satisfaction



Value	Percent	Responses
Very Dissatisfied	4.5%	20
Dissatisfied	21.6%	95
No Opinion	7.7%	34
Satisfied	52.3%	230
Very Satisfied	13.9%	61

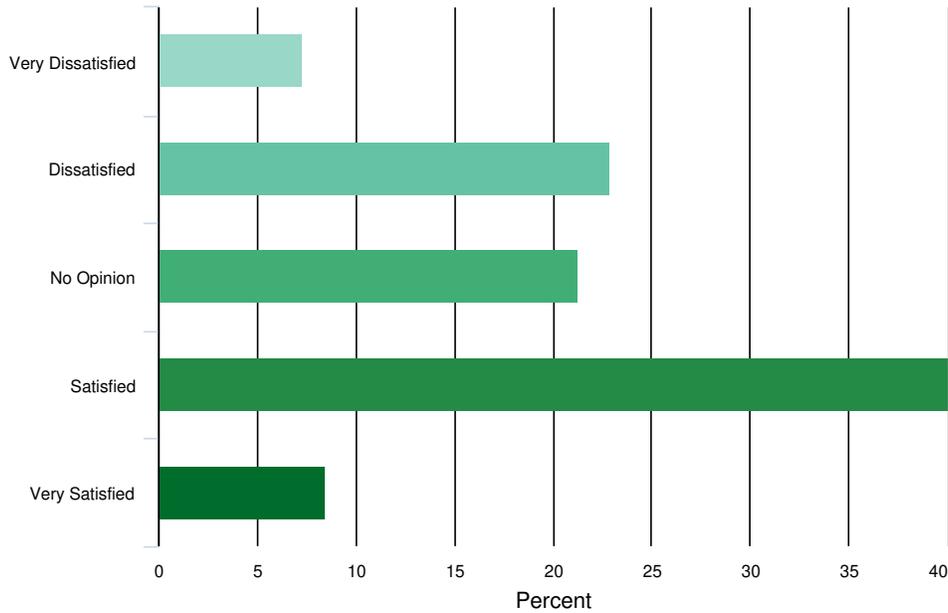
Totals: 440

# Special Events Satisfaction

The following data highlights the respondents level of satisfaction of during Special Events (*Hootenany, 4th of July, Friday Night Fights, etc.*)

Summary of Scores: 1 = Very Dissatisfied, 2 = Dissatisfied, 3 = No Opinion, 4 = Satisfied, 5 = Very Satisfied				
Special Events	Average Score	% Rank Dissatisfied or Very Dissatisfied	% No Opinion	% Rank Satisfied or Very Satisfied
▪ Value / Menu Pricing	3.19	30%	21%	49%
▪ Quality and Selection of Buffets	3.49	21%	20%	59%
▪ Entertainment	3.64	6%	34%	60%
▪ Overall Satisfaction	3.55	17%	21%	62%

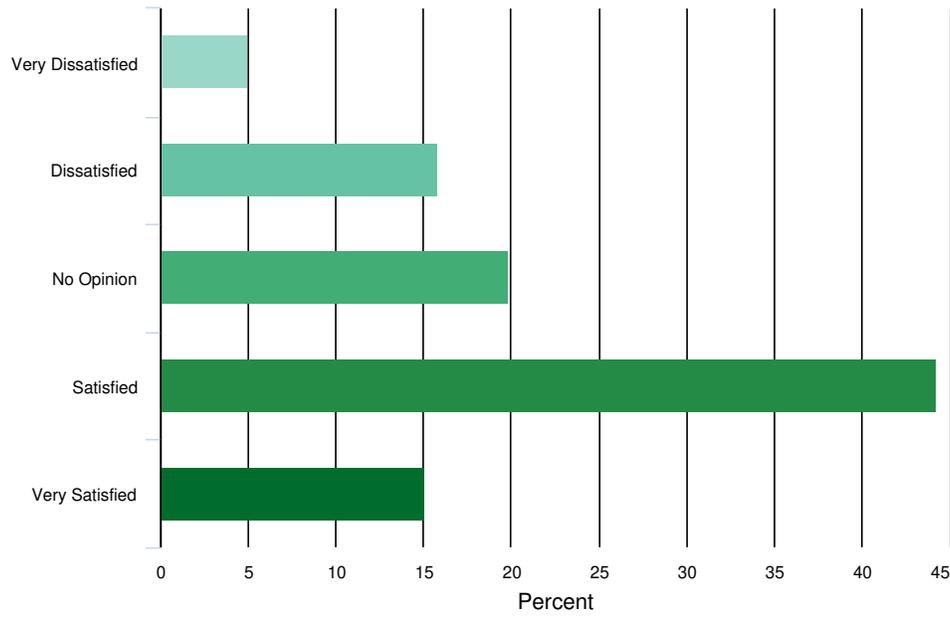
## 19. Value / Menu Pricing



Value	Percent	Responses
Very Dissatisfied	7.3%	32
Dissatisfied	22.9%	100
No Opinion	21.3%	93
Satisfied	40.0%	175
Very Satisfied	8.5%	37

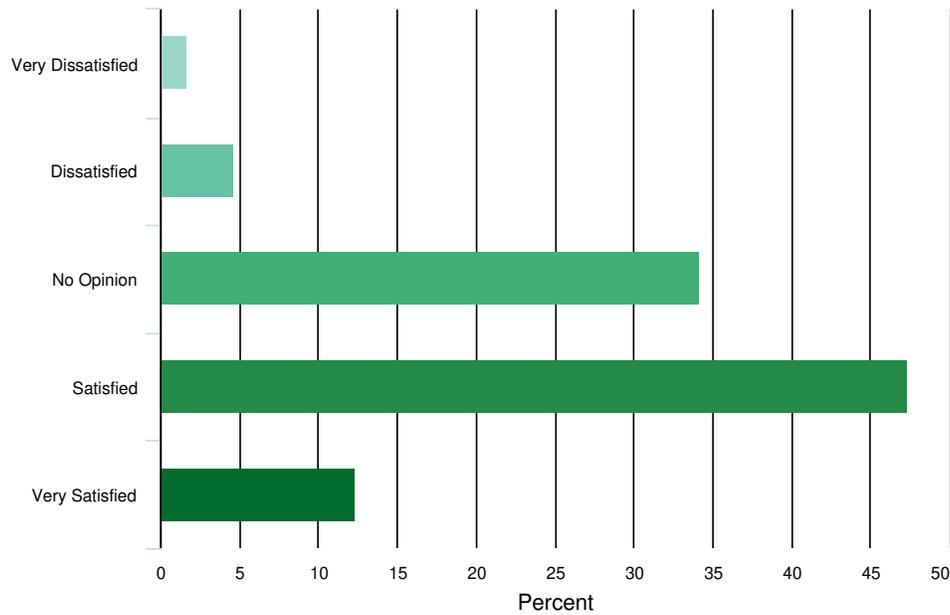
Totals: 437

## 20. Quality and Selection of Buffets



Value	Percent	Responses
Very Dissatisfied	5.0%	22
Dissatisfied	15.8%	69
No Opinion	19.9%	87
Satisfied	44.3%	194
Very Satisfied	15.1%	66
		<b>Totals: 438</b>

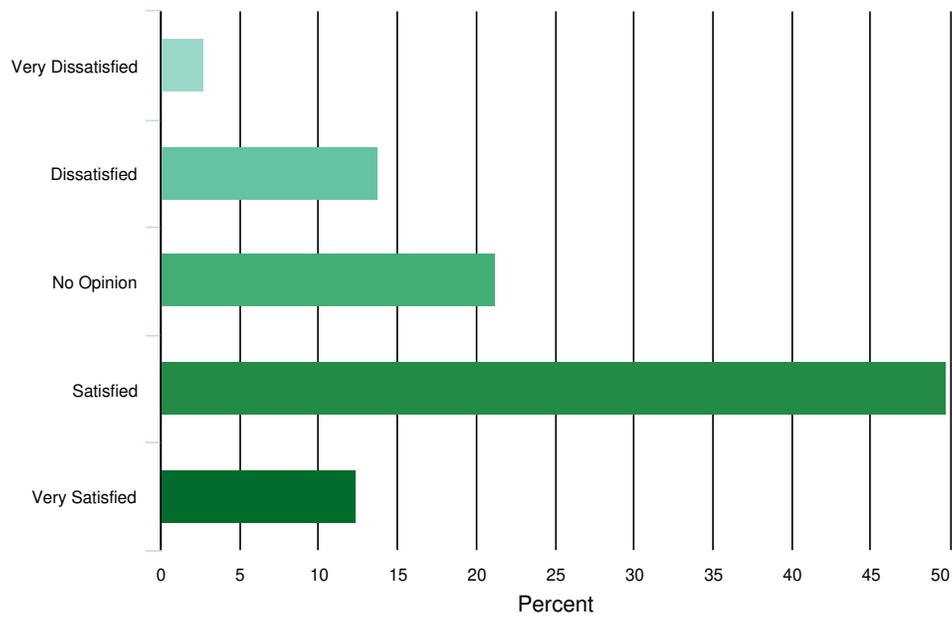
## 21. Entertainment



Value	Percent	Responses
Very Dissatisfied	1.6%	7
Dissatisfied	4.6%	20
No Opinion	34.2%	150
Satisfied	47.3%	207
Very Satisfied	12.3%	54

Totals: 438

## 22. Overall Satisfaction



Value	Percent	Responses
Very Dissatisfied	2.8%	12
Dissatisfied	13.8%	60
No Opinion	21.3%	93
Satisfied	49.8%	217
Very Satisfied	12.4%	54

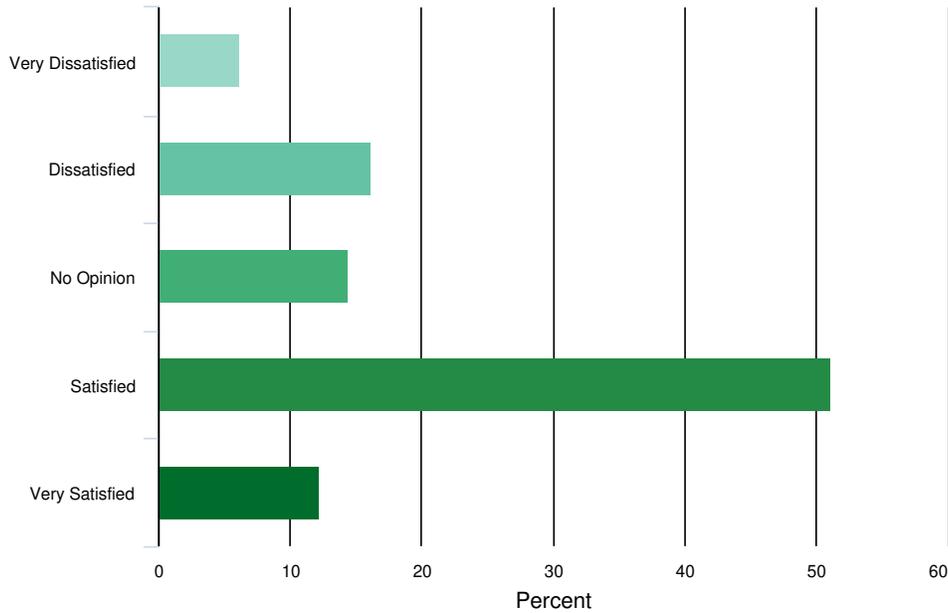
Totals: 436

# Red House Satisfaction

The following data highlights the respondents level of satisfaction of the Red House amenities and service.

Summary of Scores: 1 = Very Dissatisfied, 2 = Dissatisfied, 3 = No Opinion, 4 = Satisfied, 5 = Very Satisfied				
Red House	Average Score	% Rank Dissatisfied or Very Dissatisfied	% No Opinion	% Rank Satisfied or Very Satisfied
▪ Menu Selection	3.47	22%	14%	63%
▪ Frequency of menu changes	3.35	20%	28%	52%
▪ Speed of service	3.92	7%	15%	78%
▪ Friendliness and Attentiveness of servers	4.30	4%	9%	88%
▪ Value / Menu Pricing	3.45	21%	19%	60%
▪ Quality of Food	3.61	16%	18%	66%
▪ Dining availability (hours / days of operation)	3.47	19%	20%	61%
▪ Quality and Selection of beers	3.36	10%	48%	41%
▪ Quality and Selection of wine	3.35	15%	39%	46%
▪ Quality and Selection of cocktails	3.71	4%	35%	61%
▪ Overall Satisfaction	3.71	4%	35%	61%

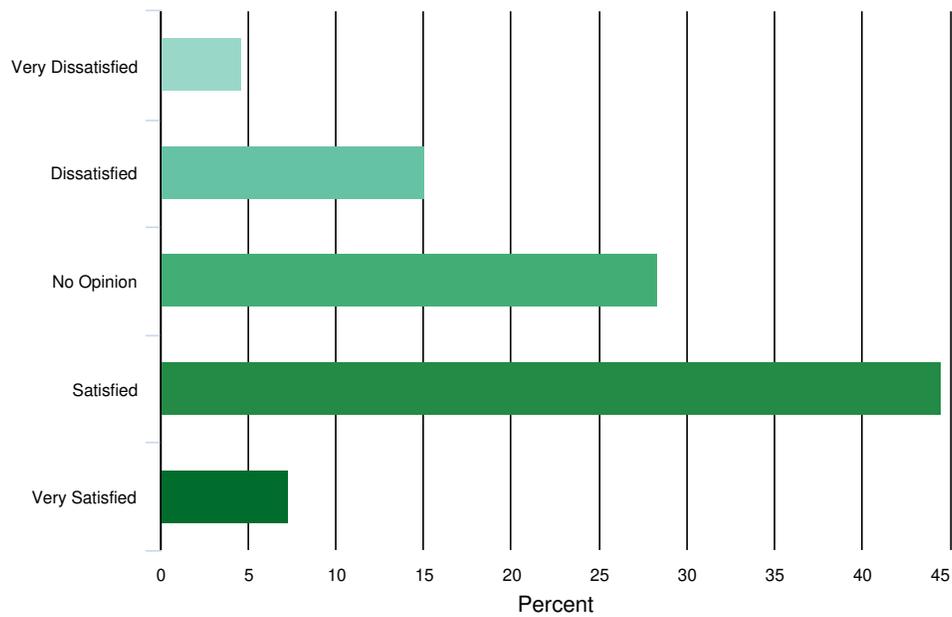
## 23. Menu Selection



Value	Percent	Responses
Very Dissatisfied	6.2%	27
Dissatisfied	16.1%	70
No Opinion	14.4%	63
Satisfied	51.1%	223
Very Satisfied	12.2%	53

Totals: 436

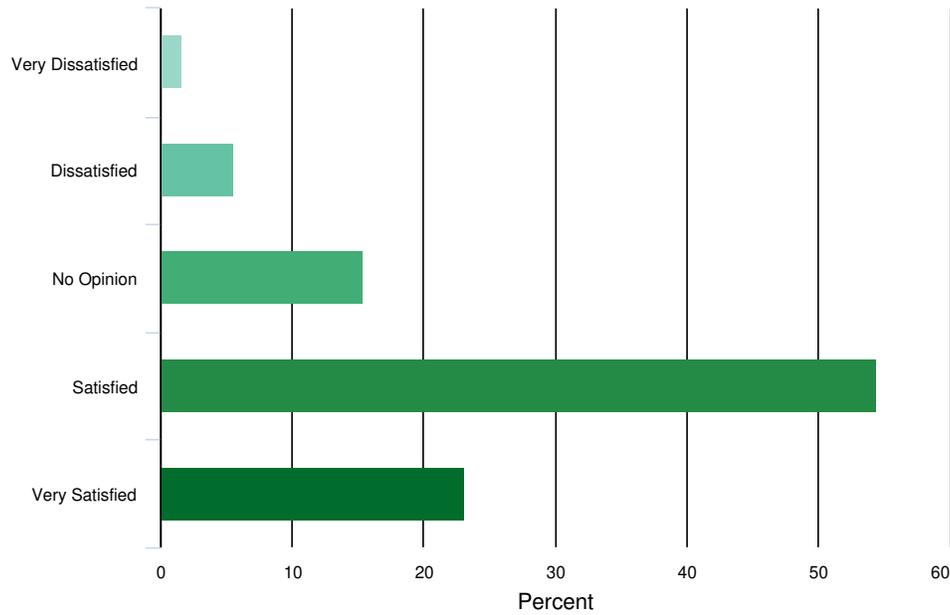
## 24. Frequency of Menu Changes



Value	Percent	Responses
Very Dissatisfied	4.6%	20
Dissatisfied	15.1%	66
No Opinion	28.4%	124
Satisfied	44.5%	194
Very Satisfied	7.3%	32

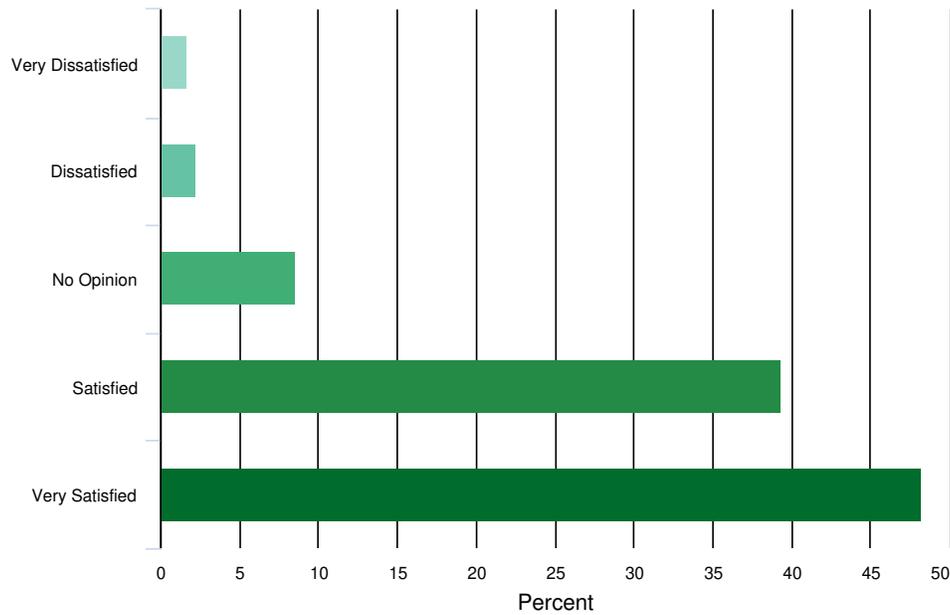
Totals: 436

## 25. Speed of Service



Value	Percent	Responses
Very Dissatisfied	1.6%	7
Dissatisfied	5.5%	24
No Opinion	15.4%	67
Satisfied	54.4%	237
Very Satisfied	23.2%	101
		<b>Totals: 436</b>

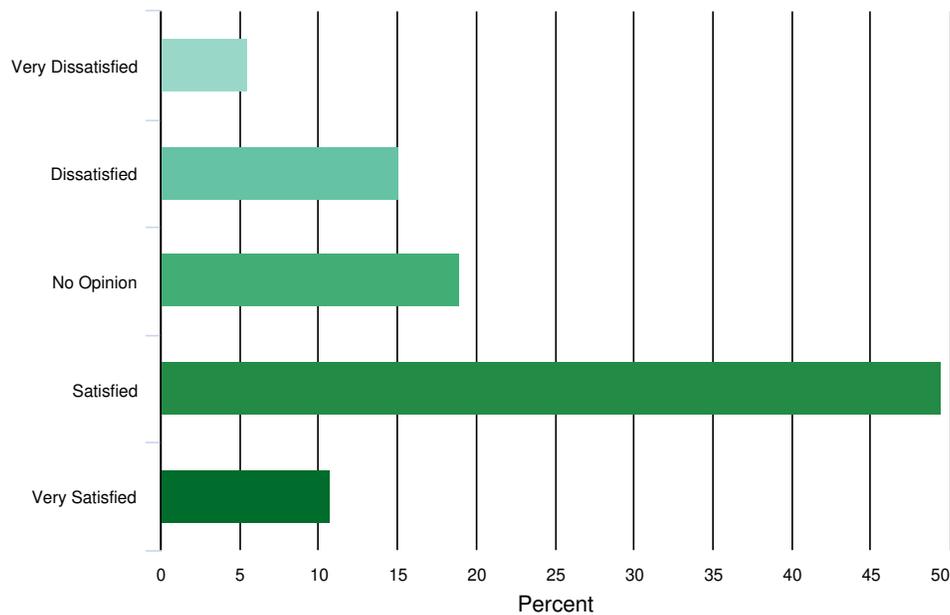
## 26. Friendliness and Attentiveness of Servers



Value	Percent	Responses
Very Dissatisfied	1.6%	7
Dissatisfied	2.3%	10
No Opinion	8.5%	37
Satisfied	39.3%	171
Very Satisfied	48.3%	210

Totals: 435

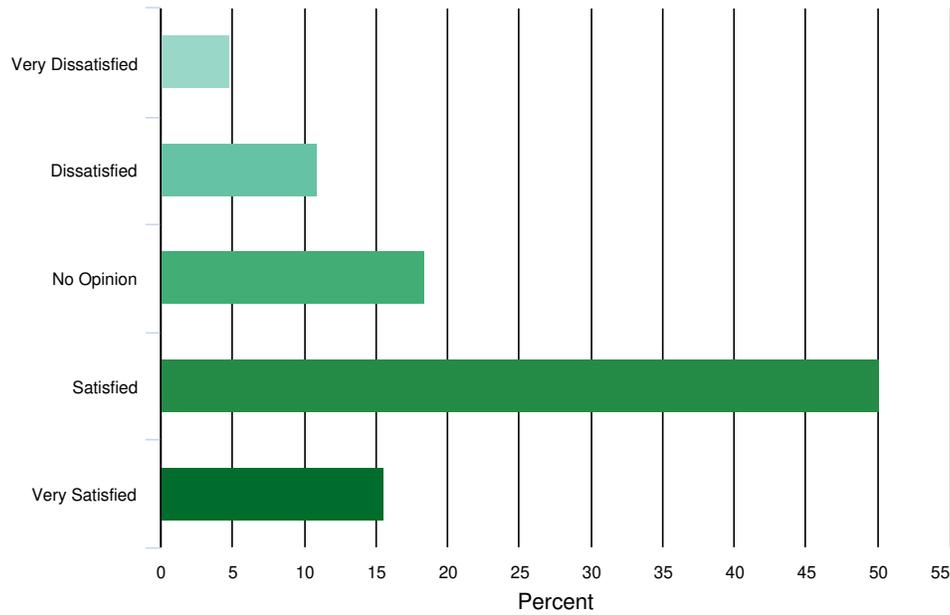
## 27. Value / Menu Pricing



Value	Percent	Responses
Very Dissatisfied	5.5%	24
Dissatisfied	15.1%	66
No Opinion	19.0%	83
Satisfied	49.5%	216
Very Satisfied	10.8%	47

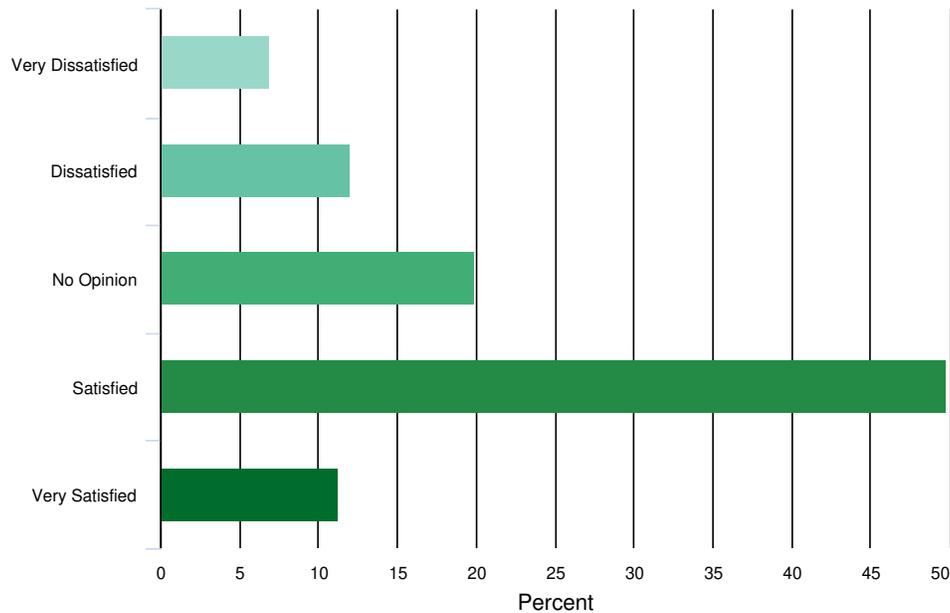
Totals: 436

## 28. Quality of Food



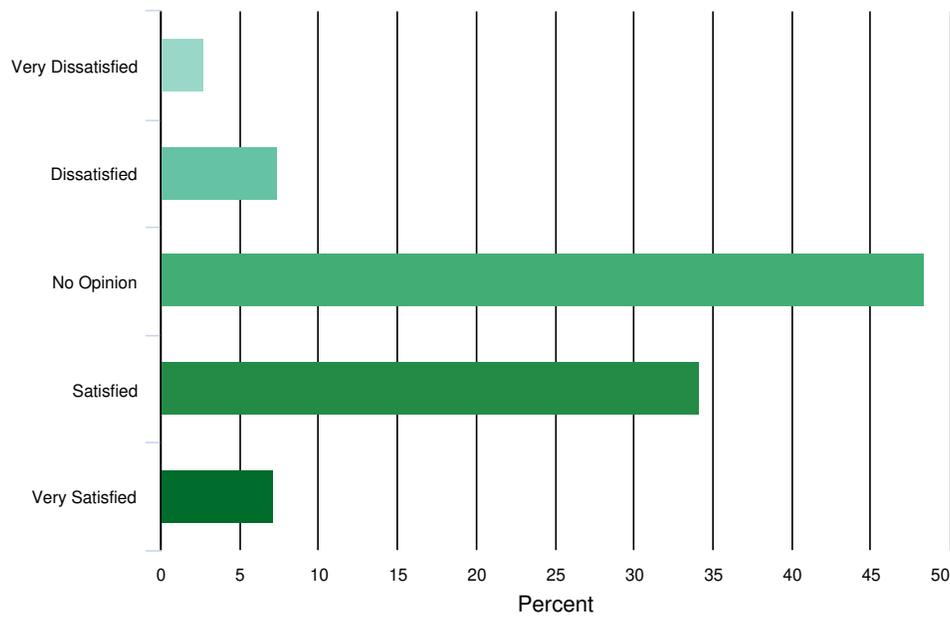
Value	Percent	Responses
Very Dissatisfied	4.8%	21
Dissatisfied	11.0%	48
No Opinion	18.4%	80
Satisfied	50.1%	218
Very Satisfied	15.6%	68
		<b>Totals: 435</b>

## 29. Dining Availability (hours / days of operation)



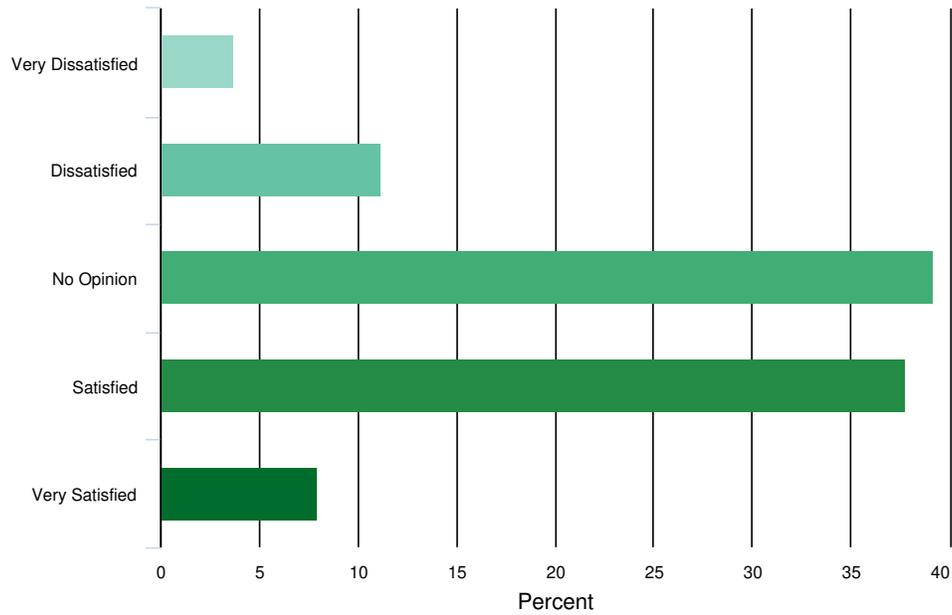
Value	Percent	Responses
Very Dissatisfied	6.9%	30
Dissatisfied	12.0%	52
No Opinion	19.9%	86
Satisfied	49.8%	215
Very Satisfied	11.3%	49
<b>Totals: 432</b>		

### 30. Quality and Selection of Beer



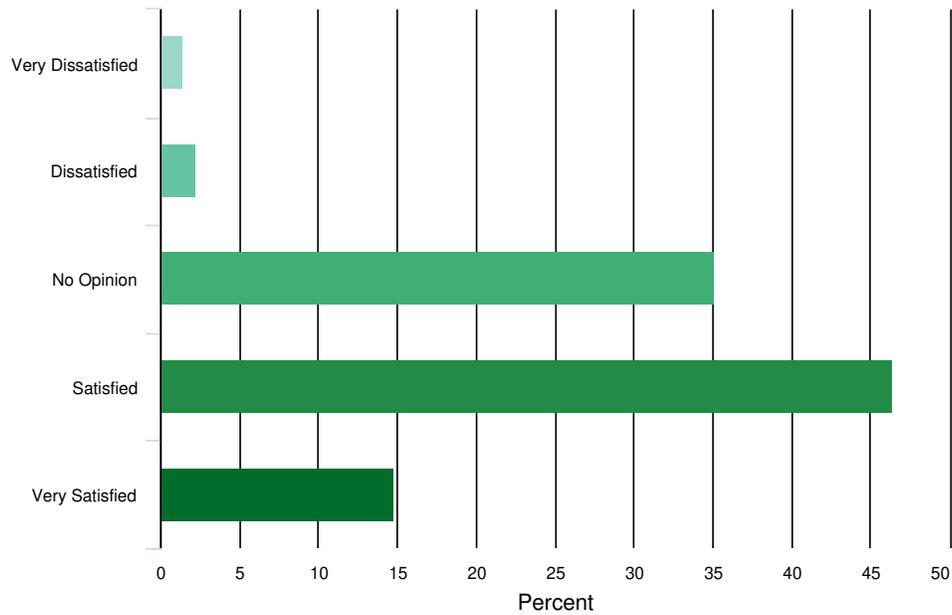
Value	Percent	Responses
Very Dissatisfied	2.8%	12
Dissatisfied	7.4%	32
No Opinion	48.5%	210
Satisfied	34.2%	148
Very Satisfied	7.2%	31
<b>Totals: 433</b>		

### 31. Quality and Selection of Wine



Value	Percent	Responses
Very Dissatisfied	3.7%	16
Dissatisfied	11.2%	49
No Opinion	39.2%	171
Satisfied	37.8%	165
Very Satisfied	8.0%	35
		<b>Totals: 436</b>

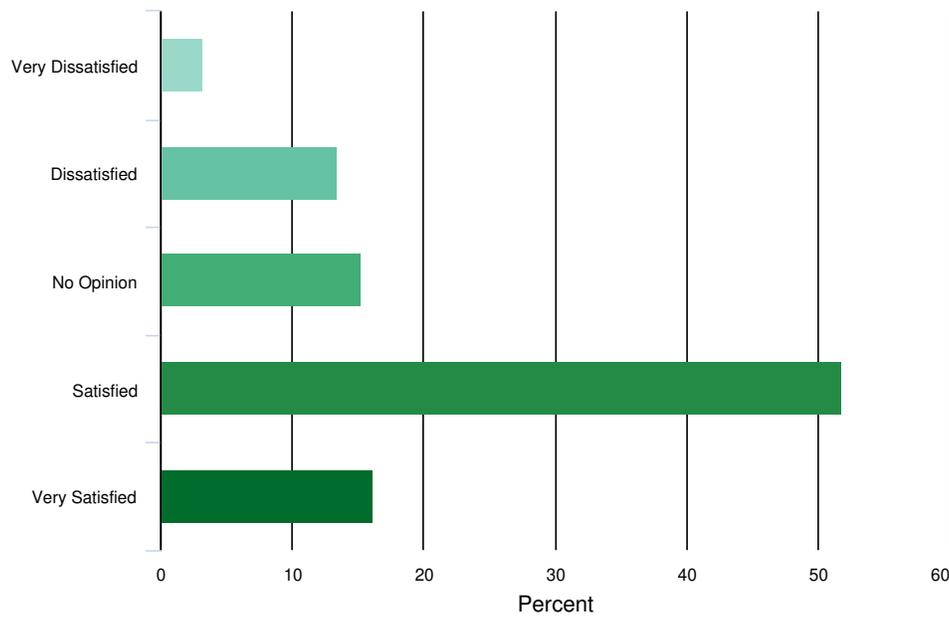
## 32. Quality and Selection of Cocktails



Value	Percent	Responses
Very Dissatisfied	1.4%	6
Dissatisfied	2.3%	10
No Opinion	35.1%	152
Satisfied	46.4%	201
Very Satisfied	14.8%	64

Totals: 433

### 33. Overall Satisfaction



Value	Percent	Responses
Very Dissatisfied	3.2%	14
Dissatisfied	13.4%	58
No Opinion	15.3%	66
Satisfied	51.9%	224
Very Satisfied	16.2%	70

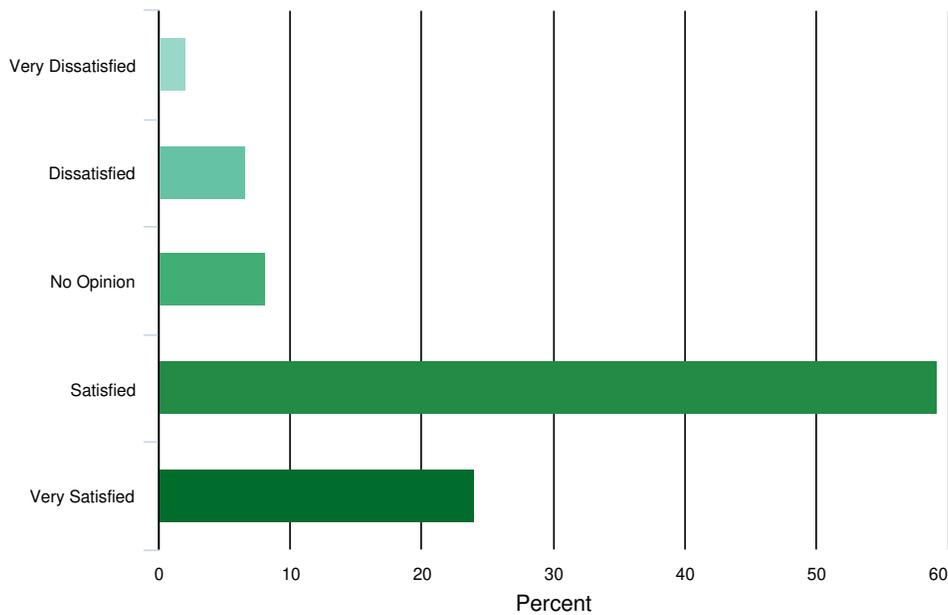
Totals: 432

# Club Communications Satisfaction

The following data highlights the respondents level of satisfaction of the Main Clubhouse amenities and service.

Summary of Scores: 1 = Very Dissatisfied, 2 = Dissatisfied, 3 = No Opinion, 4 = Satisfied, 5 = Very Satisfied				
Club Communications	Average Score	% Rank Dissatisfied or Very Dissatisfied	% No Opinion	% Rank Satisfied or Very Satisfied
▪ Frequency	3.96	9%	8%	83%
▪ Timeliness	3.97	9%	9%	83%
▪ Clarity	3.84	13%	10%	77%
▪ Content	3.86	10%	14%	77%
▪ Website	3.64	10%	26%	64%

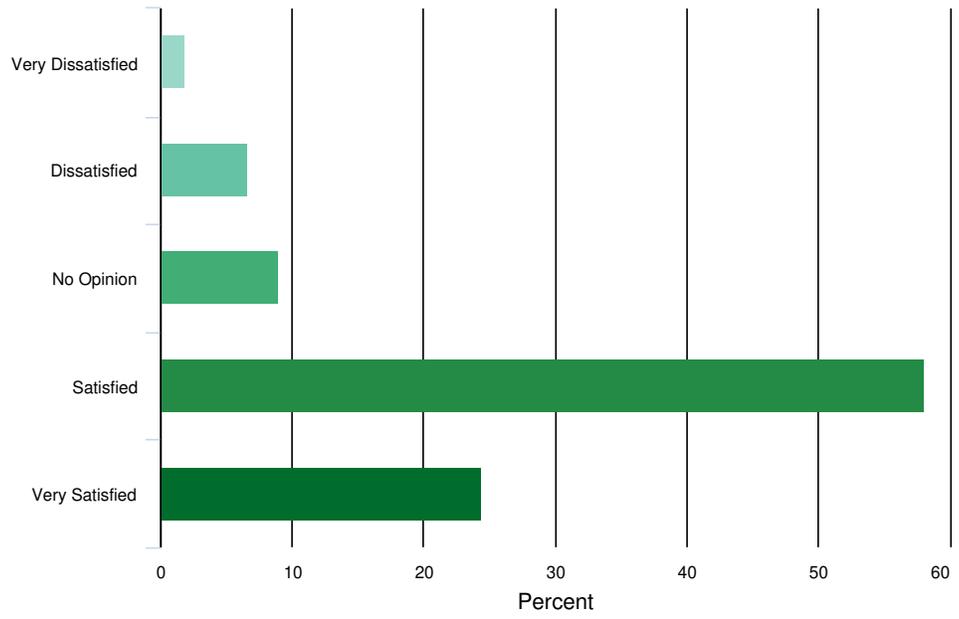
## 34. Frequency



Value	Percent	Responses
Very Dissatisfied	2.1%	9
Dissatisfied	6.7%	29
No Opinion	8.1%	35
Satisfied	59.2%	257
Very Satisfied	24.0%	104

Totals: 434

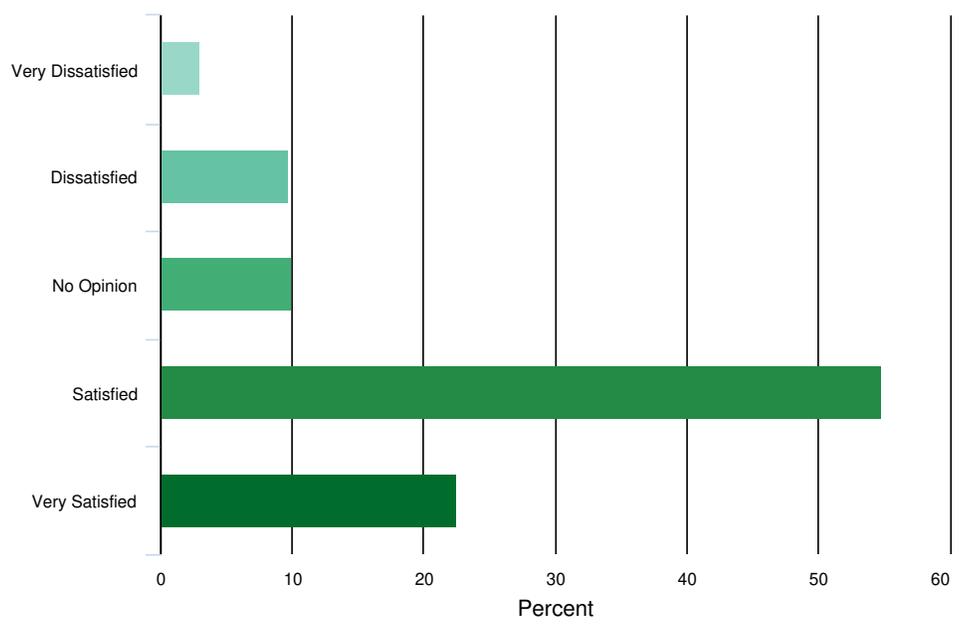
## 35. Timeliness



Value	Percent	Responses
Very Dissatisfied	1.8%	8
Dissatisfied	6.7%	29
No Opinion	9.0%	39
Satisfied	58.2%	253
Very Satisfied	24.4%	106

Totals: 435

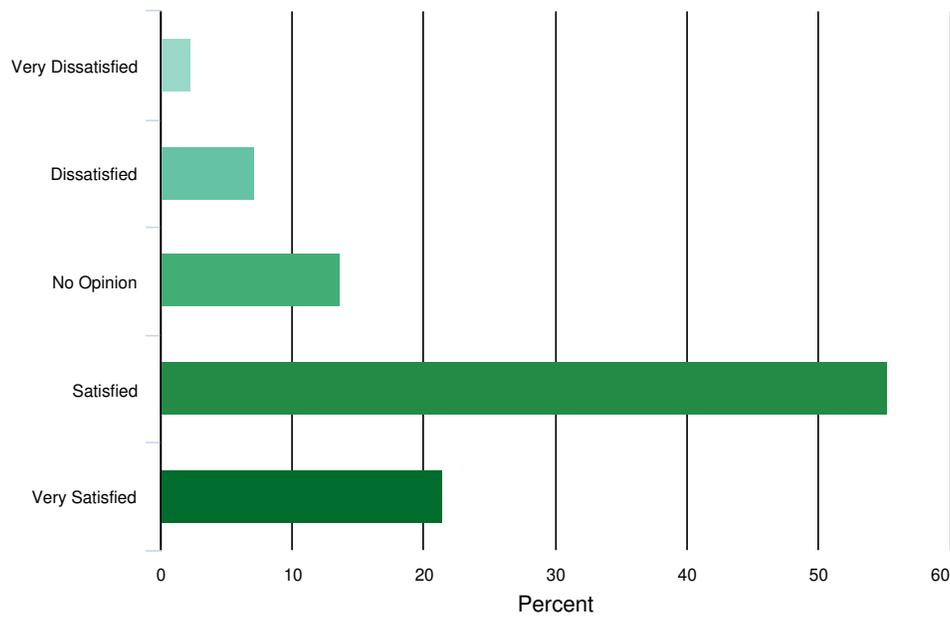
### 36. Clarity



Value	Percent	Responses
Very Dissatisfied	3.0%	13
Dissatisfied	9.7%	42
No Opinion	10.0%	43
Satisfied	54.8%	236
Very Satisfied	22.5%	97

Totals: 431

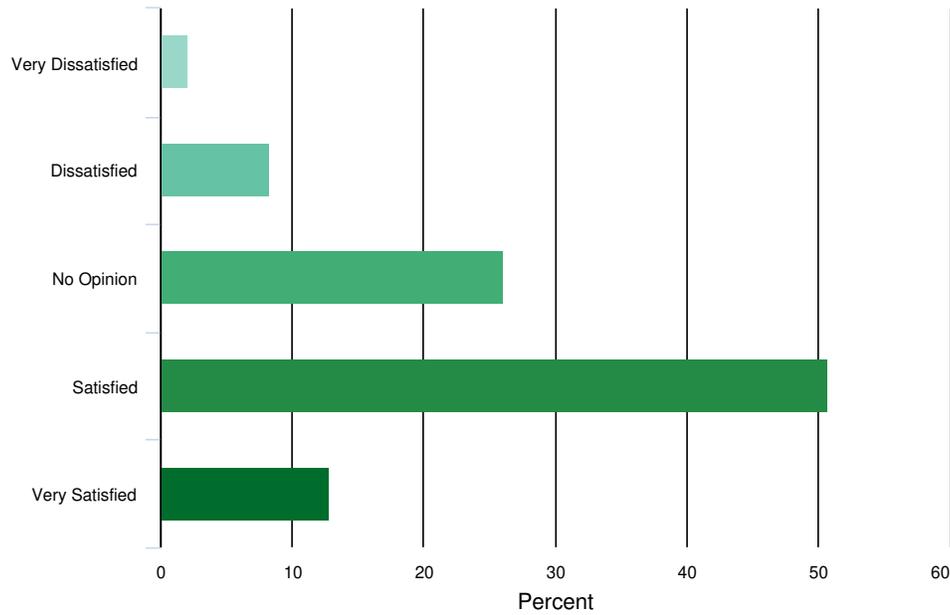
### 37. Content



Value	Percent	Responses
Very Dissatisfied	2.3%	10
Dissatisfied	7.2%	31
No Opinion	13.7%	59
Satisfied	55.3%	238
Very Satisfied	21.4%	92

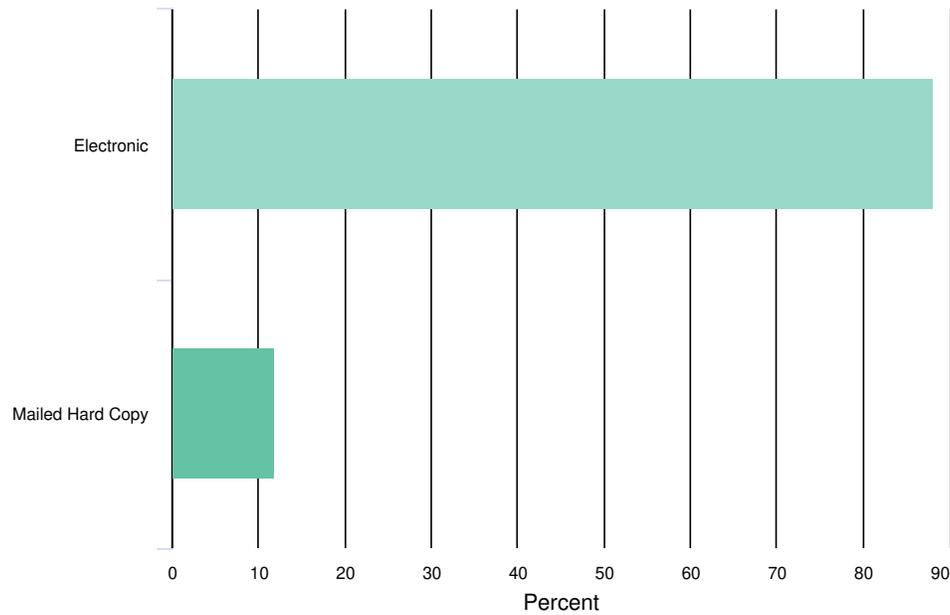
Totals: 430

### 38. Website



Value	Percent	Responses
Very Dissatisfied	2.1%	9
Dissatisfied	8.2%	35
No Opinion	26.1%	112
Satisfied	50.8%	218
Very Satisfied	12.8%	55
		<b>Totals: 429</b>

### 39. What is your preferred delivery method?



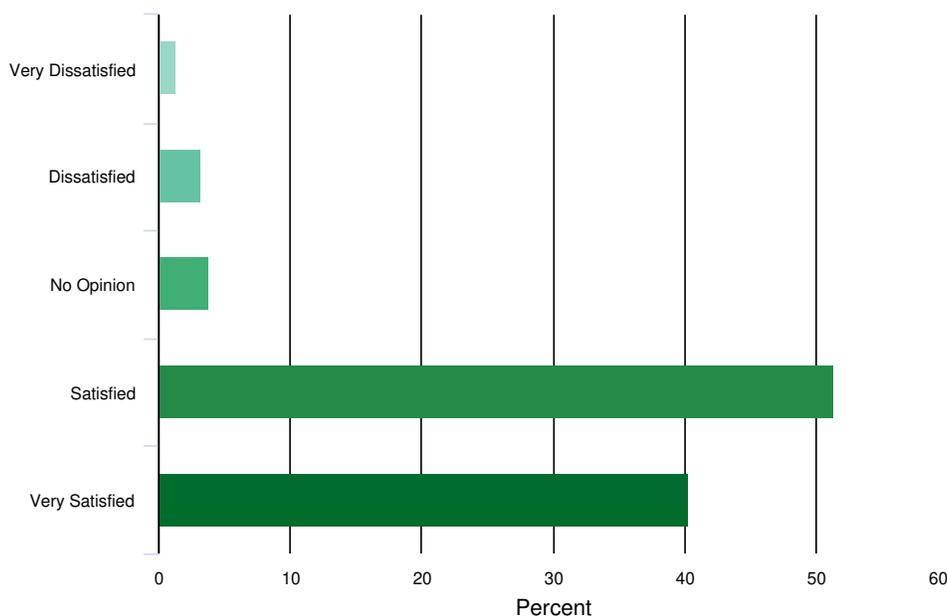
Value	Percent	Responses
Electronic	88.2%	382
Mailed Hard Copy	11.8%	51
		Totals: 433

## Golf Course Satisfaction

In this section we asked respondents the level of satisfaction of the golf course as a whole and specific elements. These questions were only available to Golf Memberships.

Golf Course	Summary of Scores: 1 = Very Dissatisfied, 2 = Dissatisfied, 3 = No Opinion, 4 = Satisfied, 5 = Very Satisfied			
	Average Score	% Rank Dissatisfied or Very Dissatisfied	% No Opinion	% Rank Satisfied or Very Satisfied
Overall Condition of the Golf Course	4.26	4%	4%	92%
Condition of the Bunkers	3.28	36%	6%	58%
Condition of the Greens	4.23	4%	4%	91%
Design Continuity of the Course	3.83	15%	8%	77%
Condition of the Range	4.12	6%	6%	88%
Condition of Short Game Practice Areas	4.00	7%	12%	81%
Condition of Practice Putting Greens	4.23	3%	6%	91%
Ease of Making Tee Times on ForeTees	3.96	11%	8%	82%
Availability of Tee Times	3.34	30%	11%	59%
Member Tournaments (Member Member, Member	3.34	30%	11%	59%
Locker Rooms	2.90	32%	38%	30%
Retail Facility	3.35	26%	17%	57%
Selection of Merchandise	3.10	34%	19%	47%
Friendliness and Attentiveness of Staff	4.50	2%	3%	95%
Knowledge of Staff	4.33	3%	7%	90%

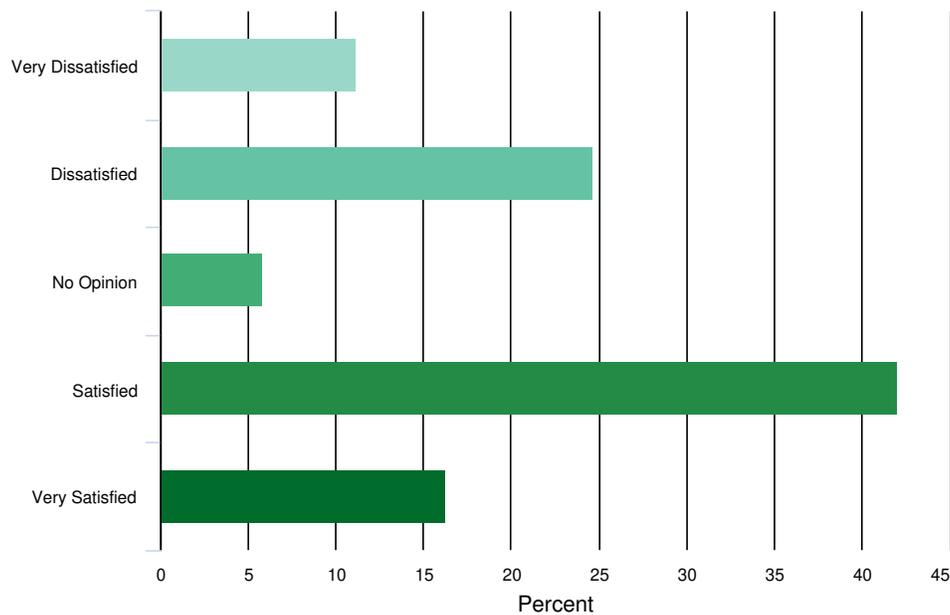
### 40. Overall Condition of the Golf Course



Value	Percent	Responses
Very Dissatisfied	1.3%	4
Dissatisfied	3.2%	10
No Opinion	3.8%	12
Satisfied	51.4%	162
Very Satisfied	40.3%	127

Totals: 315

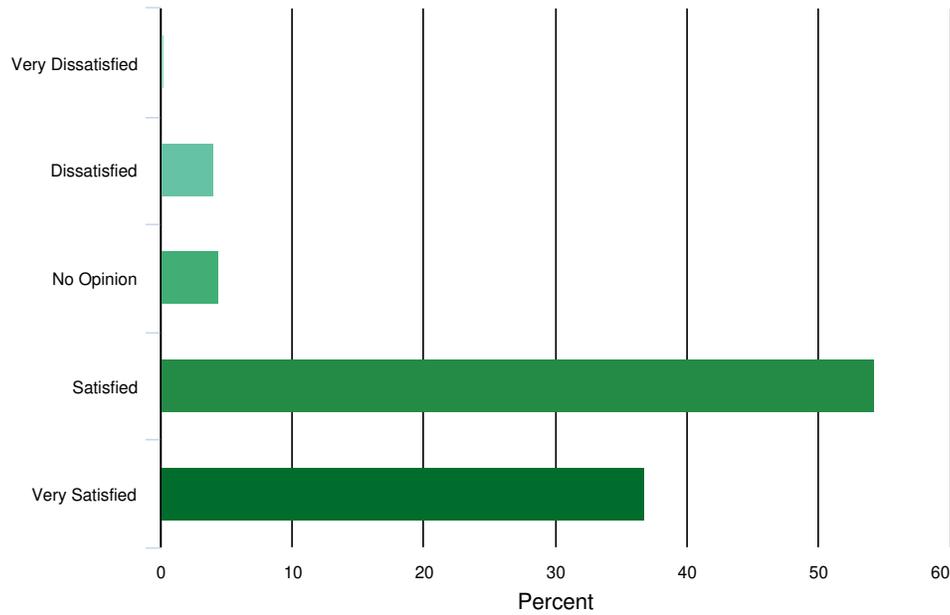
## 41. Condition of the Bunkers



Value	Percent	Responses
Very Dissatisfied	11.2%	35
Dissatisfied	24.7%	77
No Opinion	5.8%	18
Satisfied	42.0%	131
Very Satisfied	16.3%	51

Totals: 312

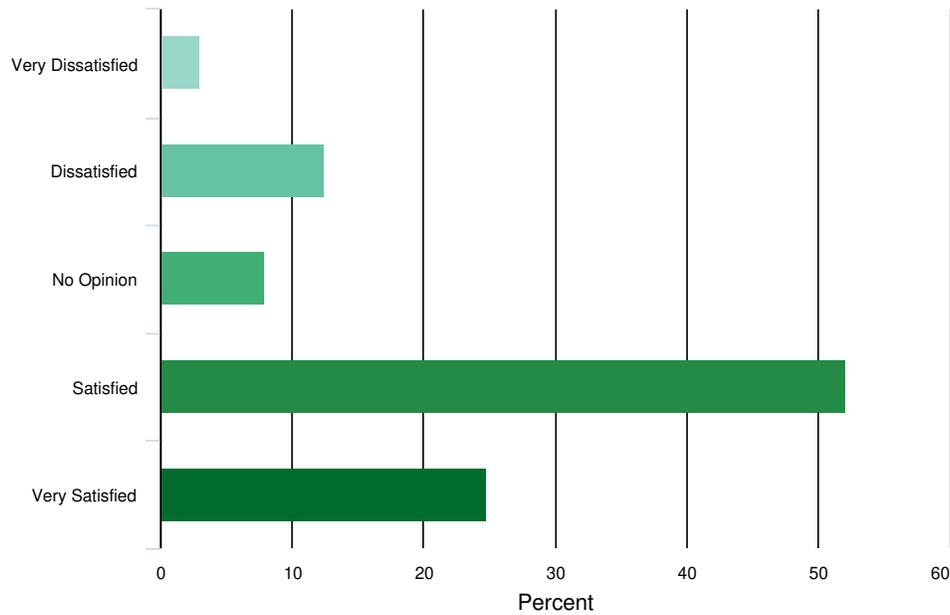
## 42. Condition of the Greens



Value	Percent	Responses
Very Dissatisfied	0.3%	1
Dissatisfied	4.1%	13
No Opinion	4.4%	14
Satisfied	54.3%	171
Very Satisfied	36.8%	116

Totals: 315

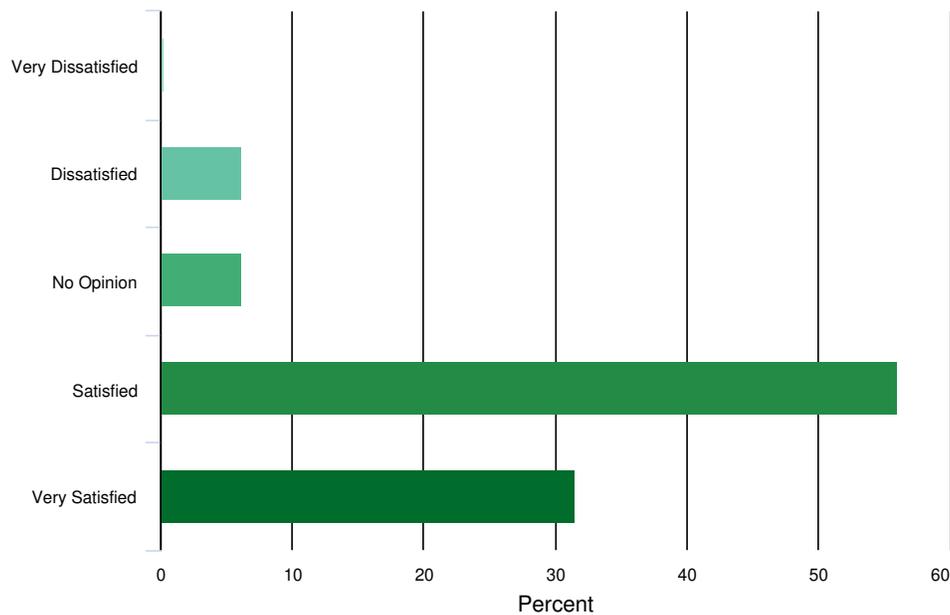
### 43. Design Continuity of Course



Value	Percent	Responses
Very Dissatisfied	2.9%	9
Dissatisfied	12.4%	39
No Opinion	7.9%	25
Satisfied	52.1%	164
Very Satisfied	24.8%	78

Totals: 315

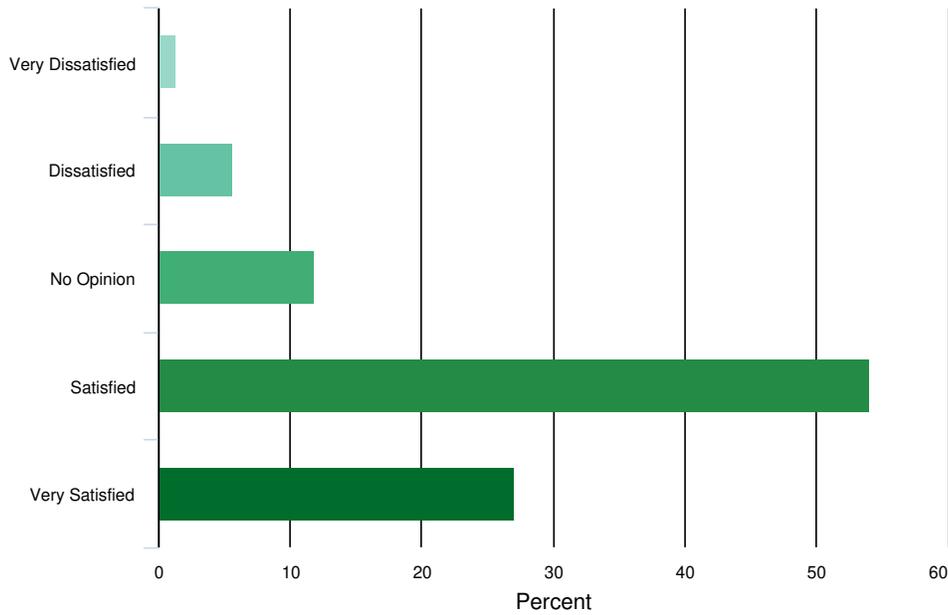
#### 44. Condition of Range



Value	Percent	Responses
Very Dissatisfied	0.3%	1
Dissatisfied	6.1%	19
No Opinion	6.1%	19
Satisfied	56.1%	176
Very Satisfied	31.5%	99

Totals: 314

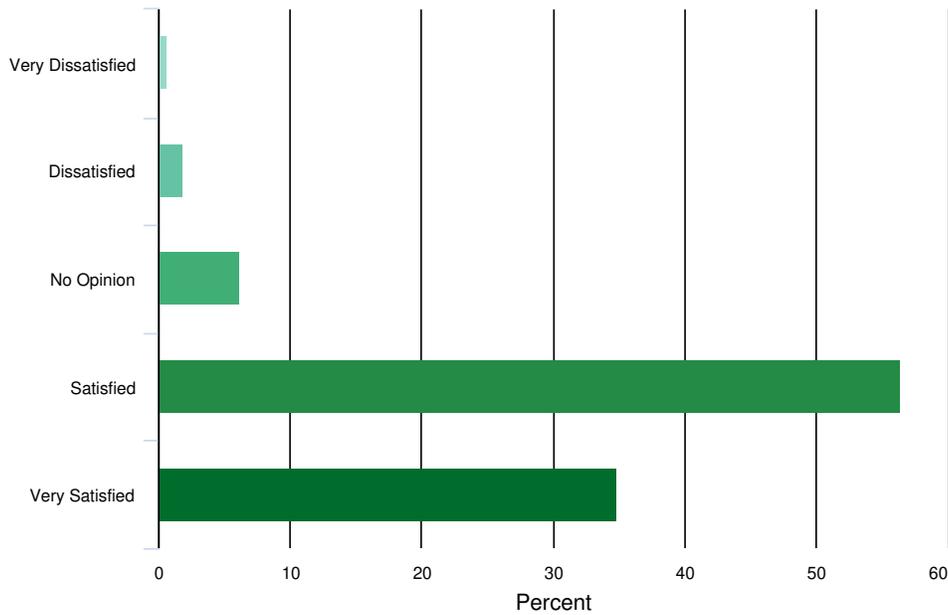
#### 45. Condition of Short Game Practice Areas



Value	Percent	Responses
Very Dissatisfied	1.3%	4
Dissatisfied	5.7%	18
No Opinion	11.8%	37
Satisfied	54.1%	170
Very Satisfied	27.1%	85

Totals: 314

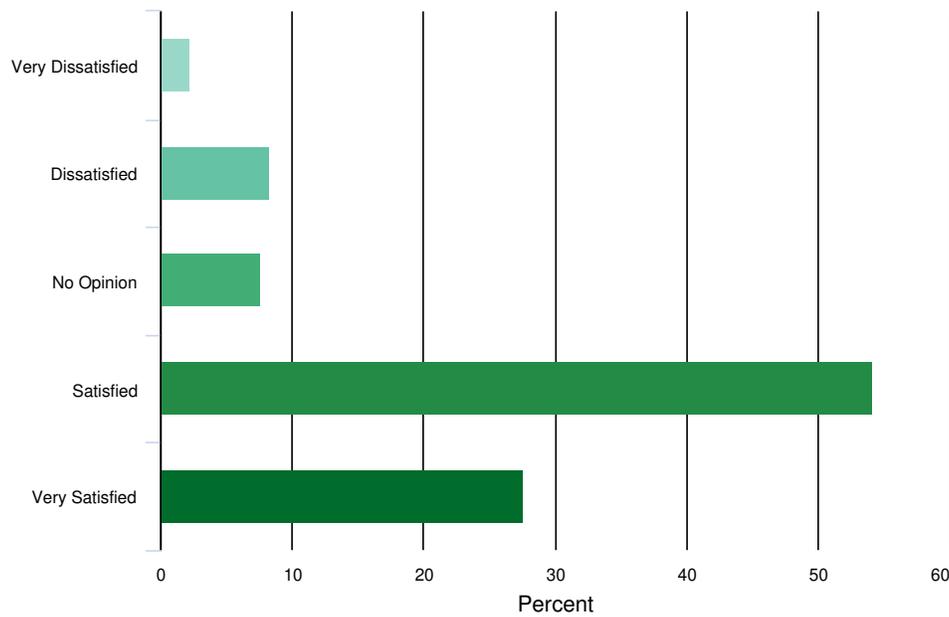
## 46. Condition of Practice Putting Greens



Value	Percent	Responses
Very Dissatisfied	0.6%	2
Dissatisfied	1.9%	6
No Opinion	6.1%	19
Satisfied	56.4%	176
Very Satisfied	34.9%	109

Totals: 312

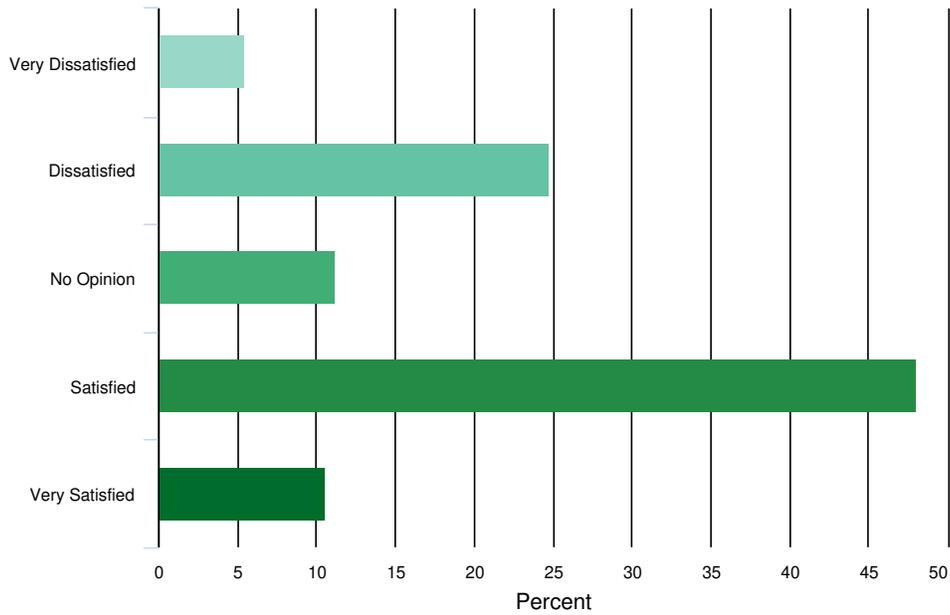
## 47. Ease of Making Tee Times on ForeTees



Value	Percent	Responses
Very Dissatisfied	2.2%	7
Dissatisfied	8.3%	26
No Opinion	7.7%	24
Satisfied	54.2%	169
Very Satisfied	27.6%	86

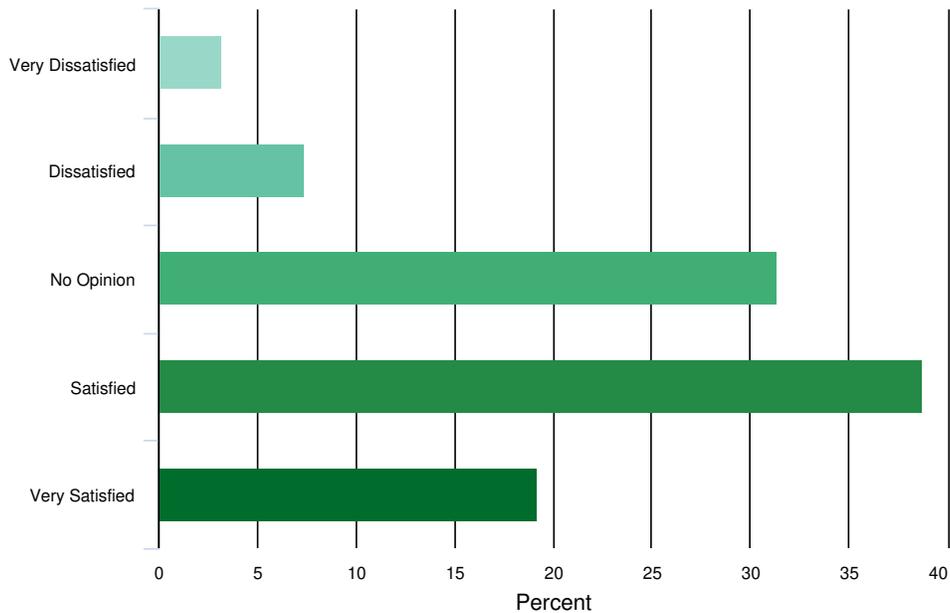
Totals: 312

## 48. Availability of Tee Times



Value	Percent	Responses
Very Dissatisfied	5.4%	17
Dissatisfied	24.7%	77
No Opinion	11.2%	35
Satisfied	48.1%	150
Very Satisfied	10.6%	33
		<b>Totals: 312</b>

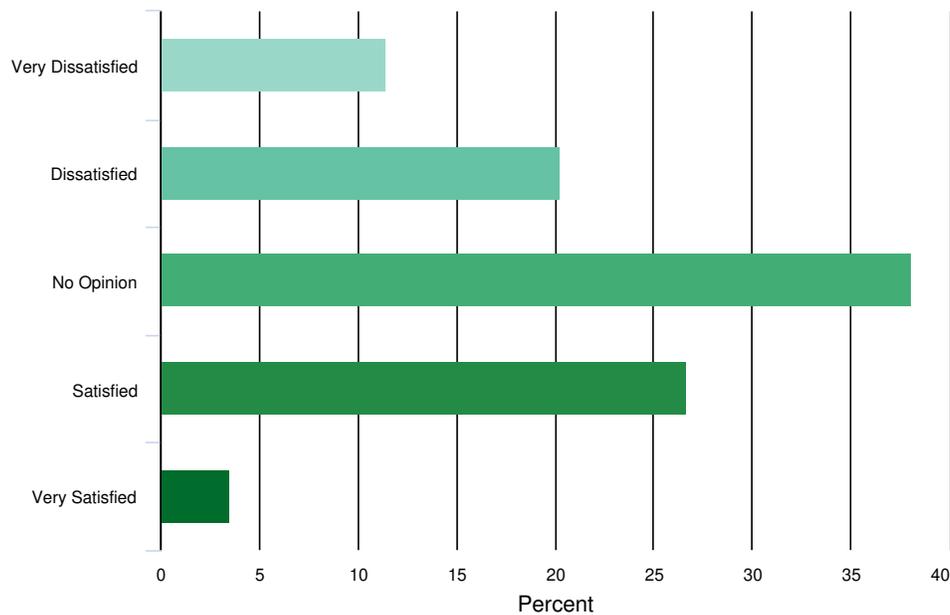
#### 49. Member Tournaments (Member Member, Member Guest, etc.)



Value	Percent	Responses
Very Dissatisfied	3.2%	10
Dissatisfied	7.4%	23
No Opinion	31.4%	98
Satisfied	38.8%	121
Very Satisfied	19.2%	60

Totals: 312

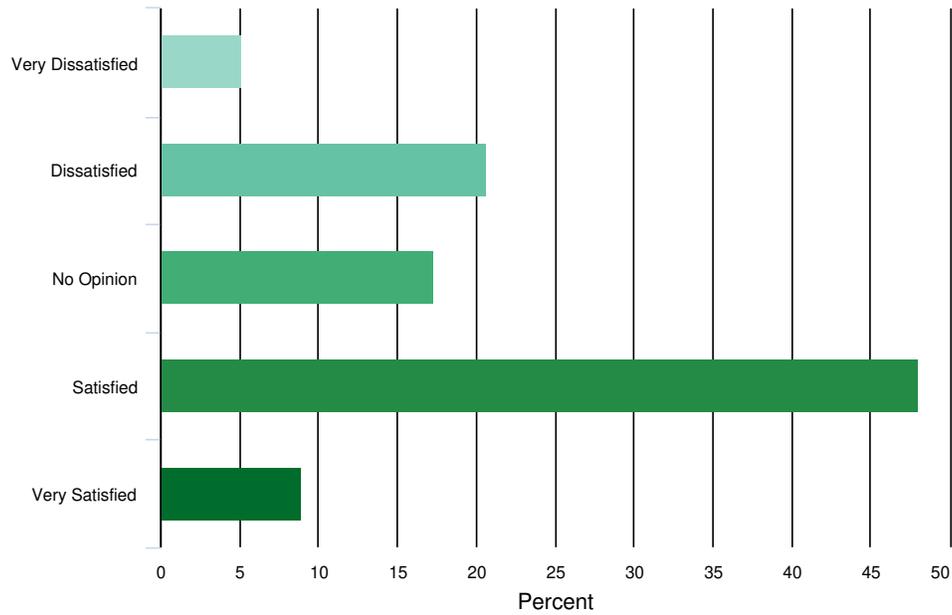
## 50. Locker Rooms



Value	Percent	Responses
Very Dissatisfied	11.4%	36
Dissatisfied	20.3%	64
No Opinion	38.1%	120
Satisfied	26.7%	84
Very Satisfied	3.5%	11

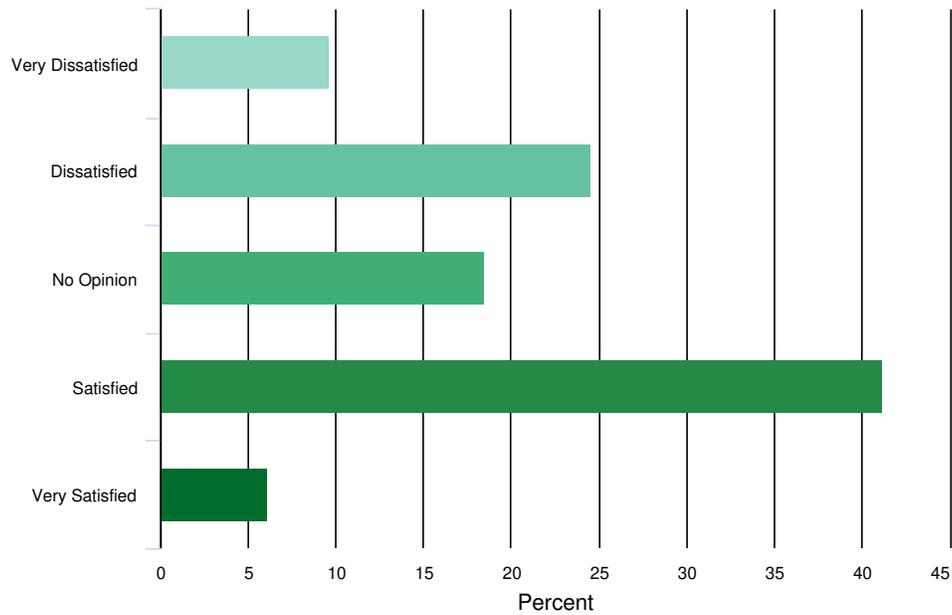
Totals: 315

## 51. Retail Facility



Value	Percent	Responses
Very Dissatisfied	5.1%	16
Dissatisfied	20.6%	65
No Opinion	17.4%	55
Satisfied	48.1%	152
Very Satisfied	8.9%	28
		<b>Totals: 316</b>

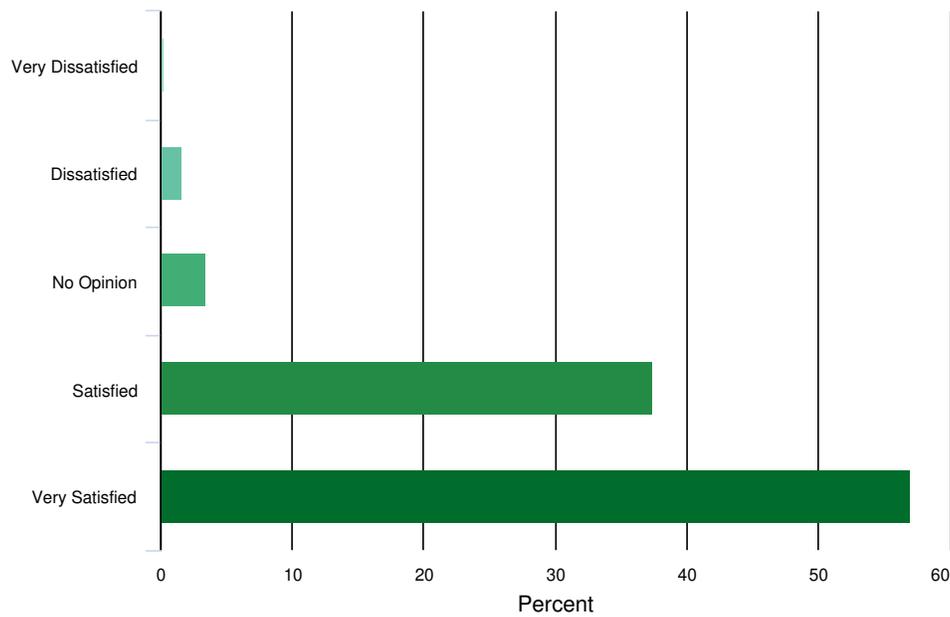
## 52. Selection of Merchandise



Value	Percent	Responses
Very Dissatisfied	9.6%	30
Dissatisfied	24.6%	77
No Opinion	18.5%	58
Satisfied	41.2%	129
Very Satisfied	6.1%	19

Totals: 313

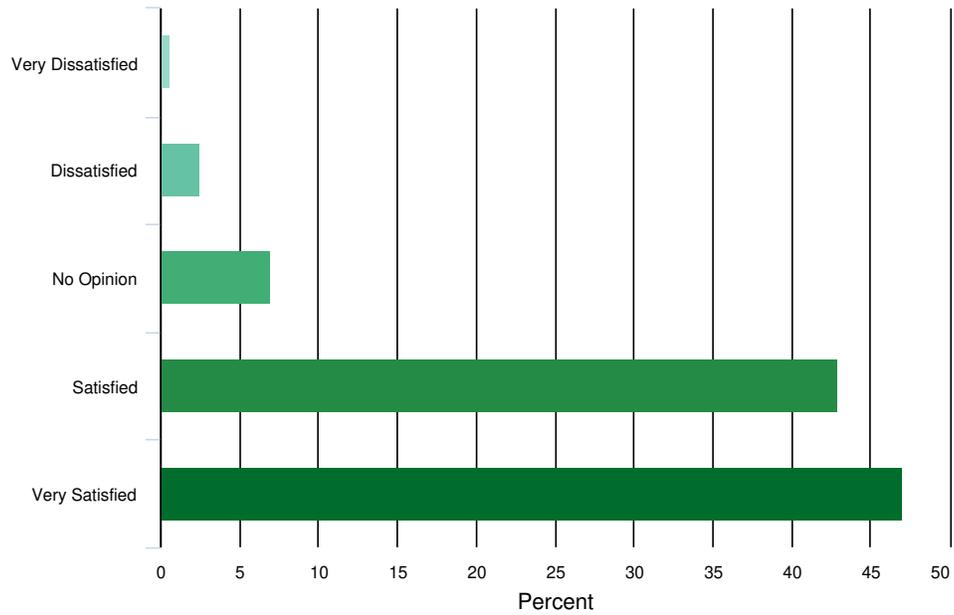
### 53. Friendliness and Attentiveness of Staff



Value	Percent	Responses
Very Dissatisfied	0.3%	1
Dissatisfied	1.6%	5
No Opinion	3.5%	11
Satisfied	37.5%	118
Very Satisfied	57.1%	180

Totals: 315

### 54. Knowledge of Staff



Value	Percent	Responses
Very Dissatisfied	0.6%	2
Dissatisfied	2.5%	8
No Opinion	7.0%	22
Satisfied	42.9%	135
Very Satisfied	47.0%	148

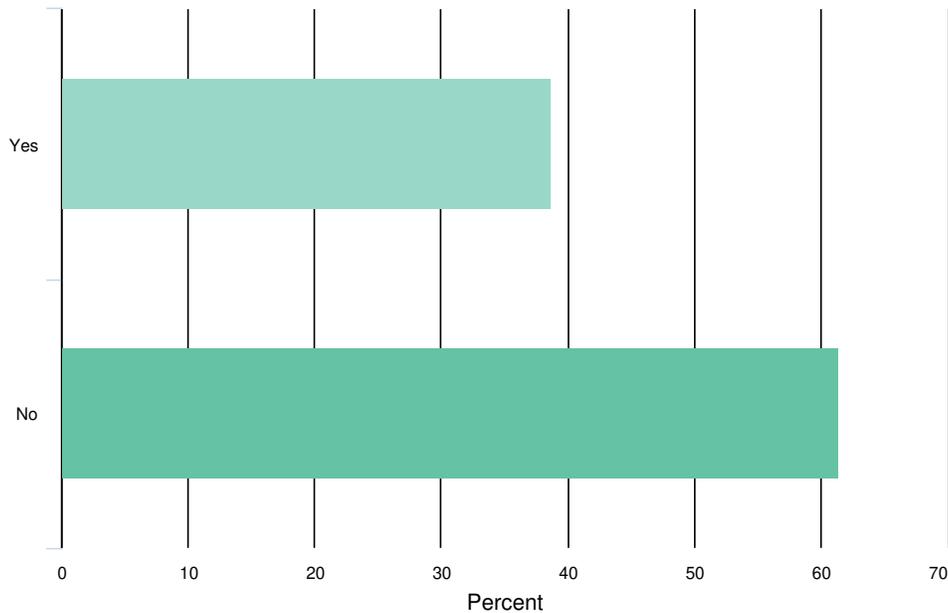
Totals: 315

## Other Amenities

The following data highlights the respondents level of satisfaction of other amenities at the club.

Other Amenities		Summary of Scores: 1 = Very Dissatisfied, 2 = Dissatisfied, 3 = No Opinion, 4 = Satisfied, 5 = Very Satisfied			
<b>Do you Use the BOCCE Facility?</b>		<b># of Responses</b>	<b>As a % of Responses</b>		
<input type="radio"/> Yes		167.00	39%		
<input type="radio"/> No		266.00	61%		
If YES:		Average Score	% Dissatisfied or Very Dissatisfied	% No Opinion	% Satisfied or Very Satisfied
<input type="radio"/> What is your satisfaction level with the Bocce Facility?		3.94	12%	7%	81%
<b>Do you Use the TENNIS Facility?</b>		<b># of Responses</b>	<b>As a % of Responses</b>		
<input type="radio"/> Yes		88.00	20%		
<input type="radio"/> No		342.00	80%		
If YES:		Average Score	% Dissatisfied or Very Dissatisfied	% No Opinion	% Satisfied or Very Satisfied
<input type="radio"/> What is your satisfaction level with the Tennis Facility?		3.21	36%	1%	63%
<b>Do you Use the PICKLEBALL Facility?</b>		<b># of Responses</b>	<b>As a % of Responses</b>		
<input type="radio"/> Yes		134.00	31%		
<input type="radio"/> No		299.00	69%		
If YES:		Average Score	% Dissatisfied or Very Dissatisfied	% No Opinion	% Satisfied or Very Satisfied
<input type="radio"/> What is your satisfaction level with the Pickleball Facility?		3.56	23%	2%	75%
<b>Do you Use the SWIMMING Facility?</b>		<b># of Responses</b>	<b>As a % of Responses</b>		
<input type="radio"/> Yes		109.00	25%		
<input type="radio"/> No		324.00	75%		
If YES:		Average Score	% Dissatisfied or Very Dissatisfied	% No Opinion	% Satisfied or Very Satisfied
<input type="radio"/> What is your satisfaction level with the Swimming Facility?		3.14	39%	5%	56%
<b>Do you Use the GOLF SIMULATORS?</b>		<b># of Responses</b>	<b>As a % of Responses</b>		
<input type="radio"/> Yes		162.00	37%		
<input type="radio"/> No		271.00	63%		
If YES:		Average Score	% Dissatisfied or Very Dissatisfied	% No Opinion	% Satisfied or Very Satisfied
<input type="radio"/> What is your satisfaction level with the Golf Simulators?		3.89	14%	6%	80%

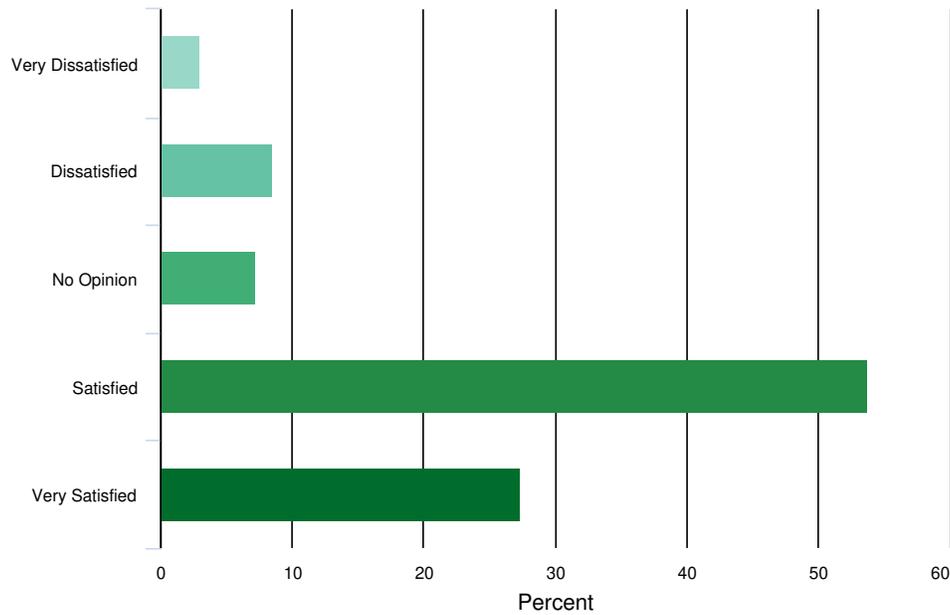
## 55. Do you use the Bocce facility?



Value	Percent	Responses
Yes	38.6%	167
No	61.4%	266

Totals: 433

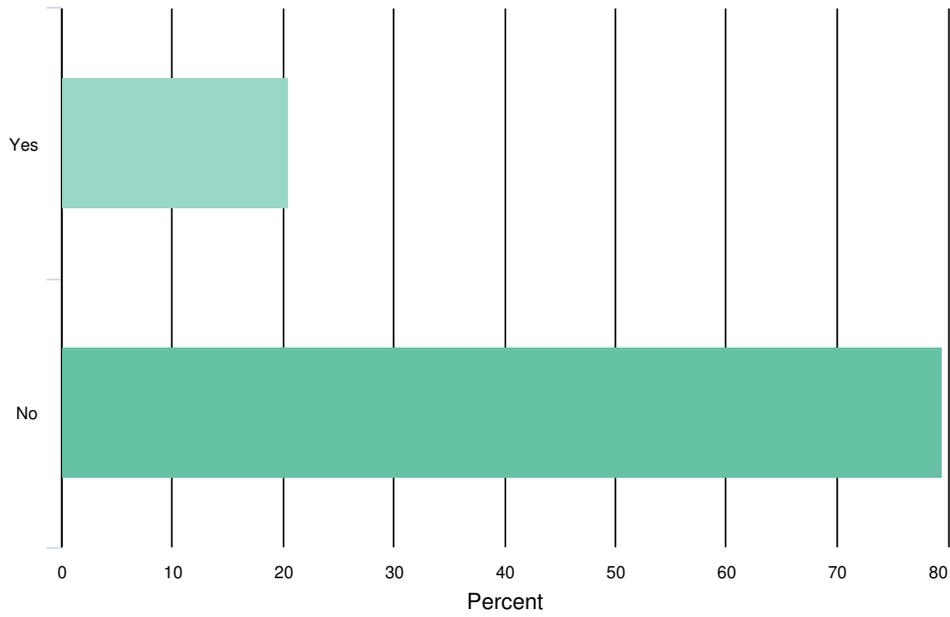
## 56. What is your satisfaction level with the Bocce facility?



Value	Percent	Responses
Very Dissatisfied	3.0%	5
Dissatisfied	8.5%	14
No Opinion	7.3%	12
Satisfied	53.9%	89
Very Satisfied	27.3%	45

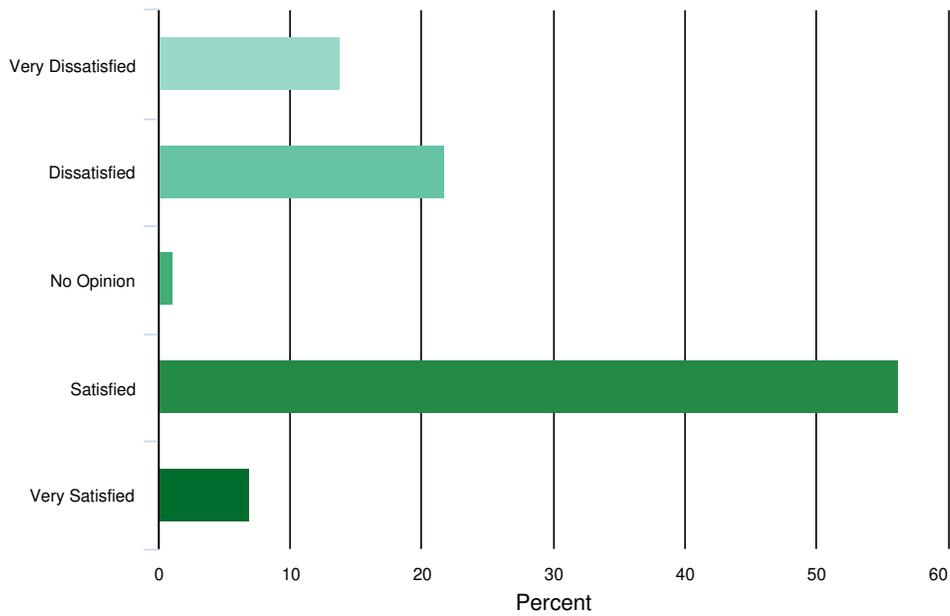
Totals: 165

## 57. Do you use the Tennis facility?



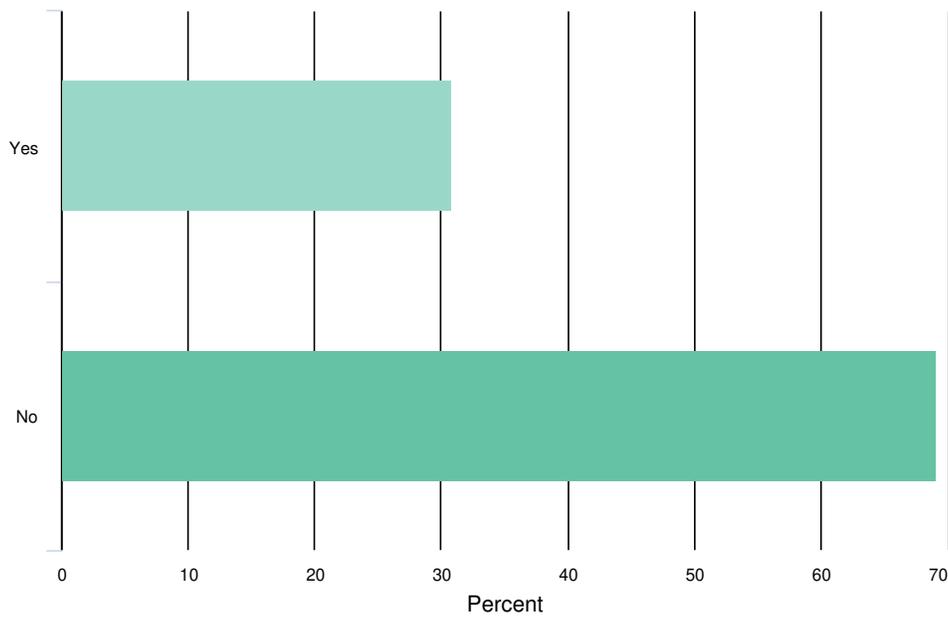
Value	Percent	Responses
Yes	20.5%	88
No	79.5%	342
		<b>Totals: 430</b>

### 58. What is your satisfaction level with the Tennis facility?



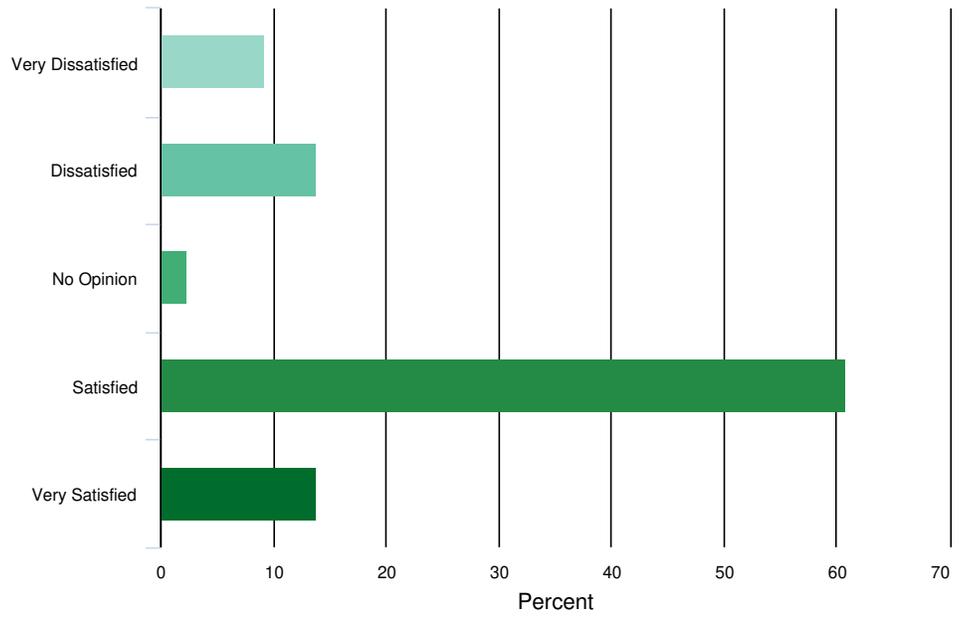
Value	Percent	Responses
Very Dissatisfied	13.8%	12
Dissatisfied	21.8%	19
No Opinion	1.1%	1
Satisfied	56.3%	49
Very Satisfied	6.9%	6
<b>Totals: 87</b>		

### 59. Do you use the Pickleball facility?



Value	Percent	Responses
Yes	30.9%	134
No	69.1%	299
<b>Totals: 433</b>		

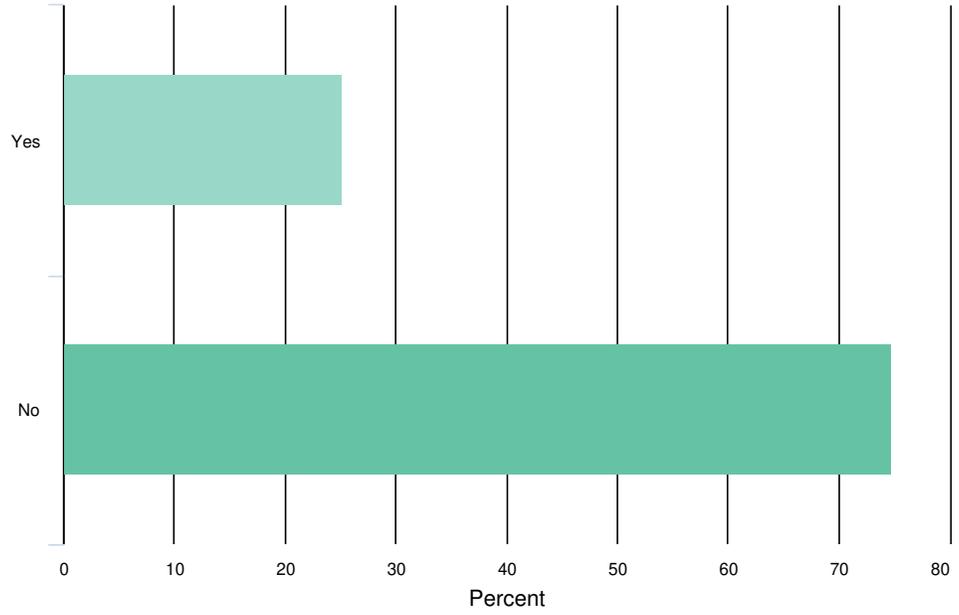
### 60. What is your satisfaction level with the Pickleball facility?



Value	Percent	Responses
Very Dissatisfied	9.2%	12
Dissatisfied	13.8%	18
No Opinion	2.3%	3
Satisfied	60.8%	79
Very Satisfied	13.8%	18

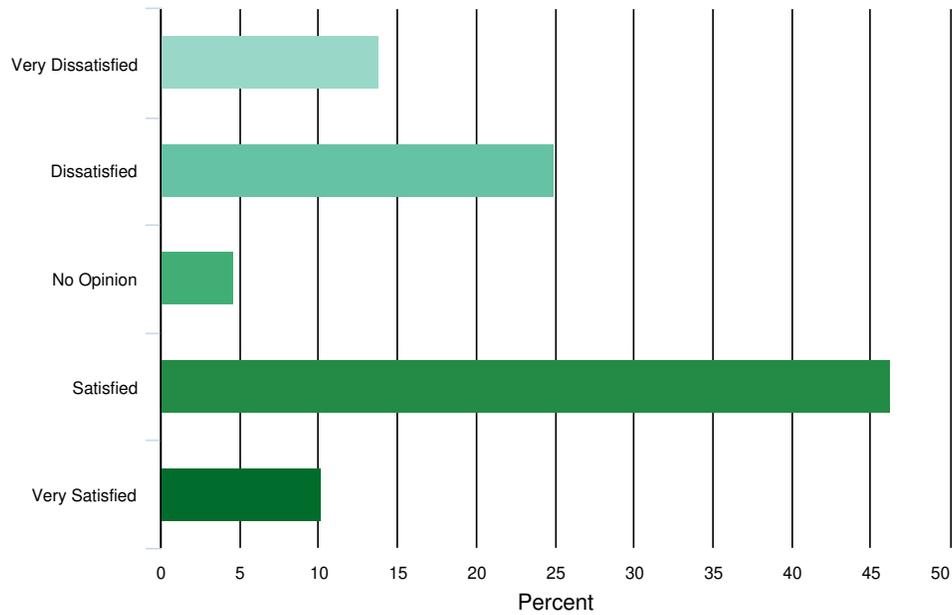
Totals: 130

### 61. Do you use the Swimming Area?



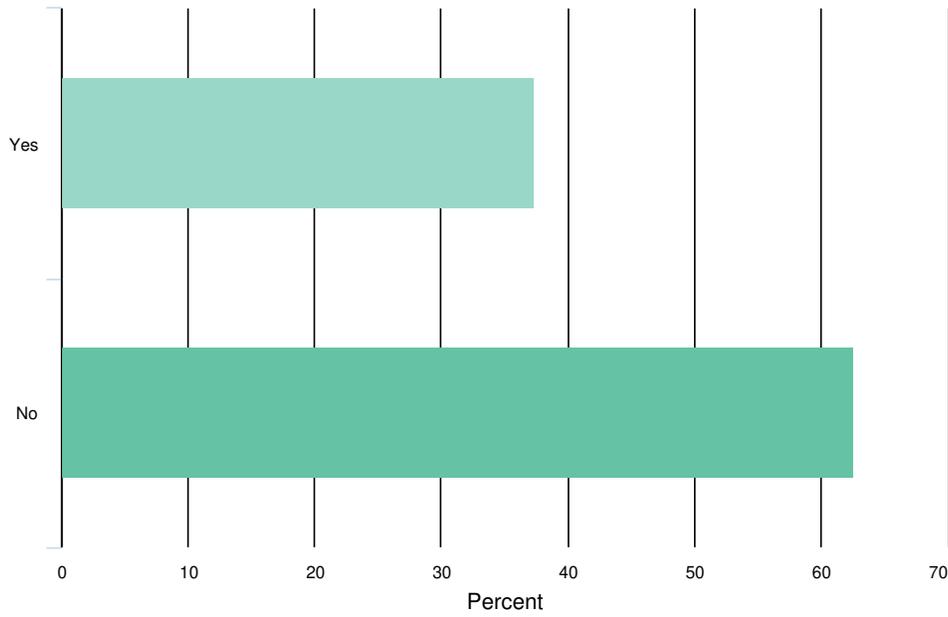
Value	Percent	Responses
Yes	25.2%	109
No	74.8%	324
<b>Totals: 433</b>		

## 62. What is your satisfaction level with the Swimming Area?



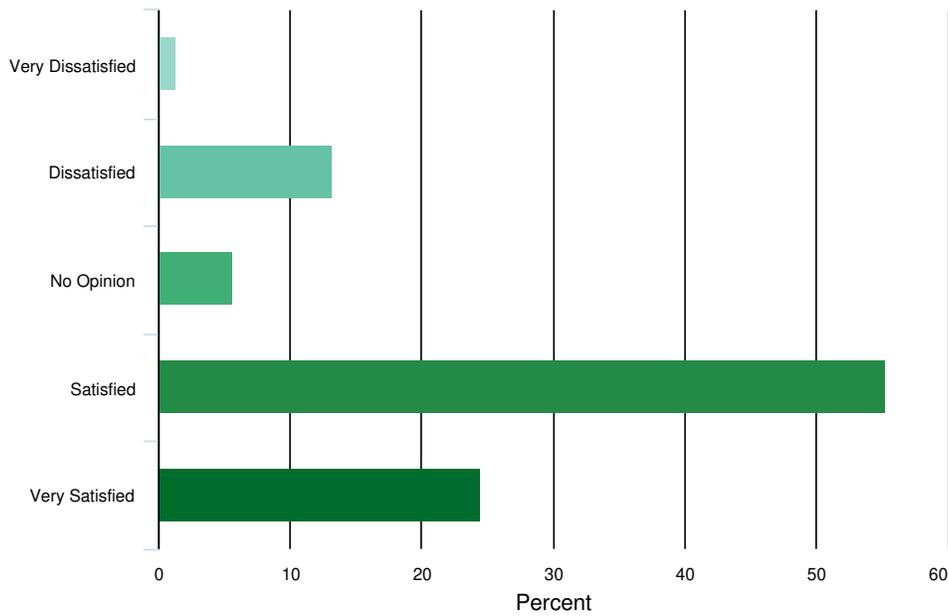
Value	Percent	Responses
Very Dissatisfied	13.9%	15
Dissatisfied	25.0%	27
No Opinion	4.6%	5
Satisfied	46.3%	50
Very Satisfied	10.2%	11
<b>Totals: 108</b>		

## 63. Do you use the Golf Simulators?



Value	Percent	Responses
Yes	37.4%	162
No	62.6%	271
		<b>Totals: 433</b>

### 64. What is your satisfaction level with the Golf Simulators?



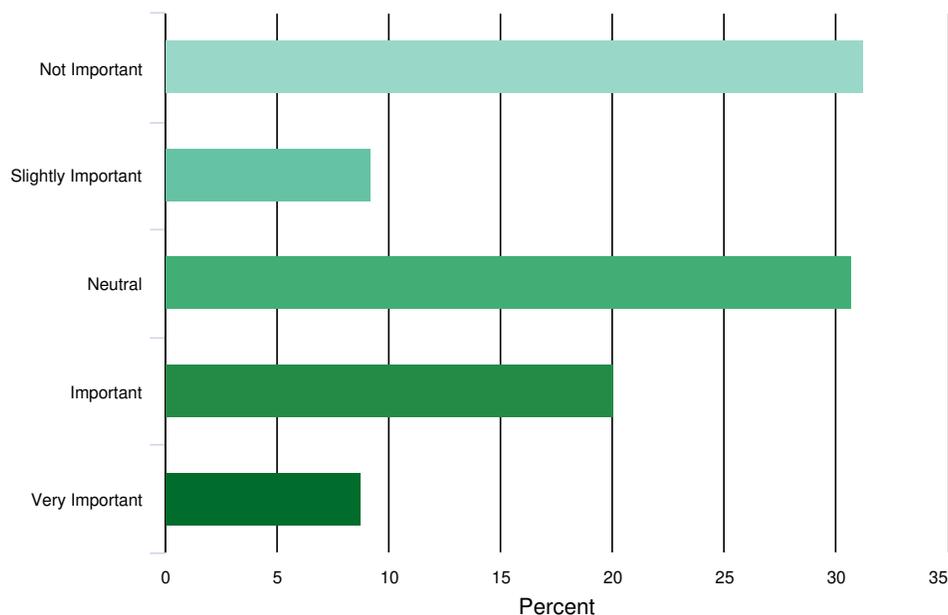
Value	Percent	Responses
Very Dissatisfied	1.3%	2
Dissatisfied	13.2%	21
No Opinion	5.7%	9
Satisfied	55.3%	88
Very Satisfied	24.5%	39
		<b>Totals: 159</b>

## Long-Term Planning - Red House

The following data highlights the respondents level of interest in investing in the expanding of the Red House.

Long Term Planning		Summary of Scores: 1 = Very Dissatisfied, 2 = Dissatisfied, 3 = No Opinion, 4 = Satisfied, 5 = Very Satisfied		
Red House	Average Score	% Not interested or Somewhat Interested	% Neutral	% Interested or Very interested
<input type="checkbox"/> Expanded dining	2.66	40%	31%	29%
<input type="checkbox"/> Pool facility with changing area	2.84	41%	21%	38%
<input type="checkbox"/> Fitness & Exercise studio	2.94	37%	22%	41%
<input type="checkbox"/> More pickleball courts	2.50	40%	44%	16%
<input type="checkbox"/> Upgraded & Resurfaced tennis courts	2.65	36%	44%	20%
<input type="checkbox"/> More Golf Simulators	2.42	43%	38%	19%
<input type="checkbox"/> Relocate bocce courts to Red House	2.35	42%	44%	14%
<input type="checkbox"/> 9 Hole "Putting Course"	2.60	43%	28%	28%

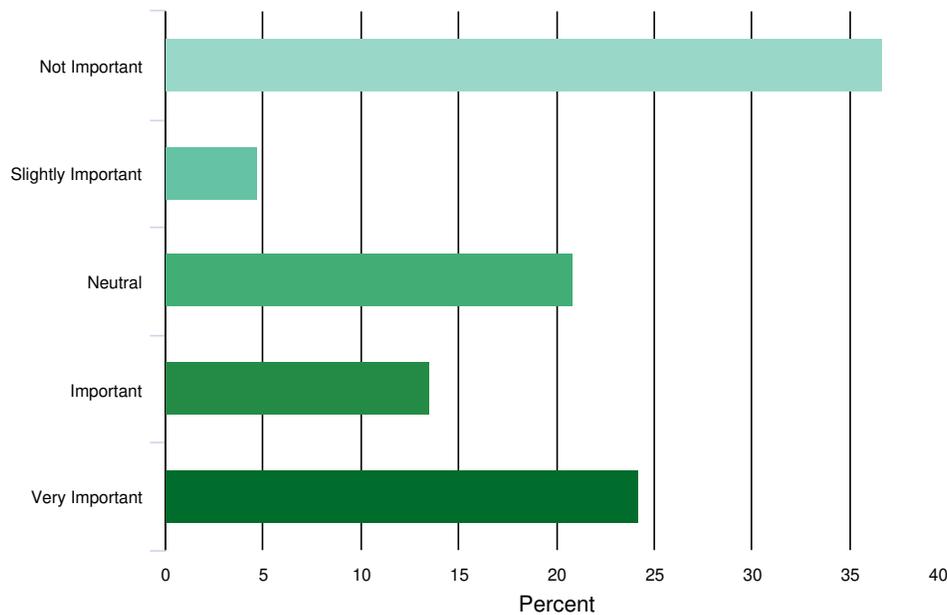
## 65. Expanded Dining Room



Value	Percent	Responses
Not Important	31.2%	135
Slightly Important	9.2%	40
Neutral	30.7%	133
Important	20.1%	87
Very Important	8.8%	38

Totals: 433

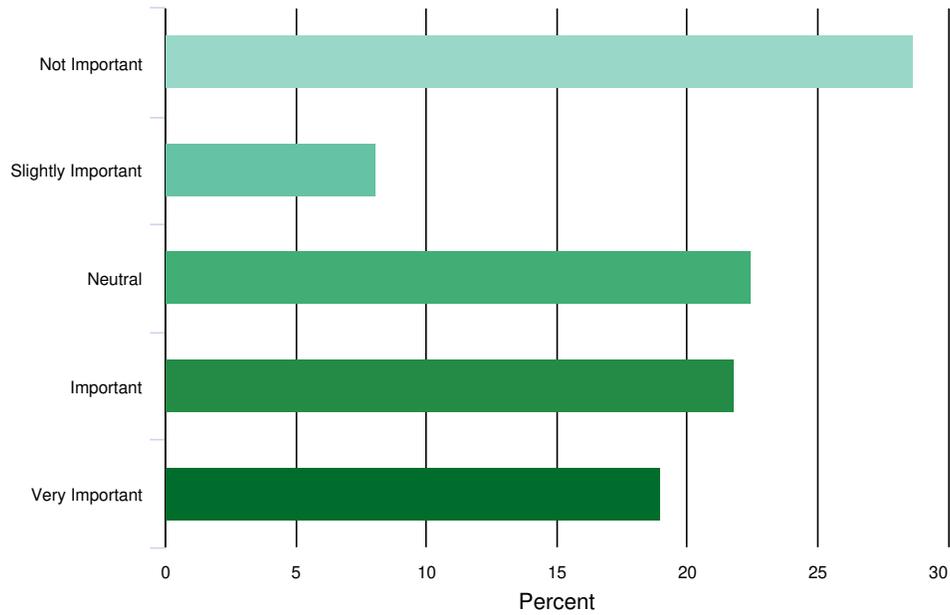
## 66. Pool Facility with Changing Area



Value	Percent	Responses
Not Important	36.7%	158
Slightly Important	4.7%	20
Neutral	20.9%	90
Important	13.5%	58
Very Important	24.2%	104

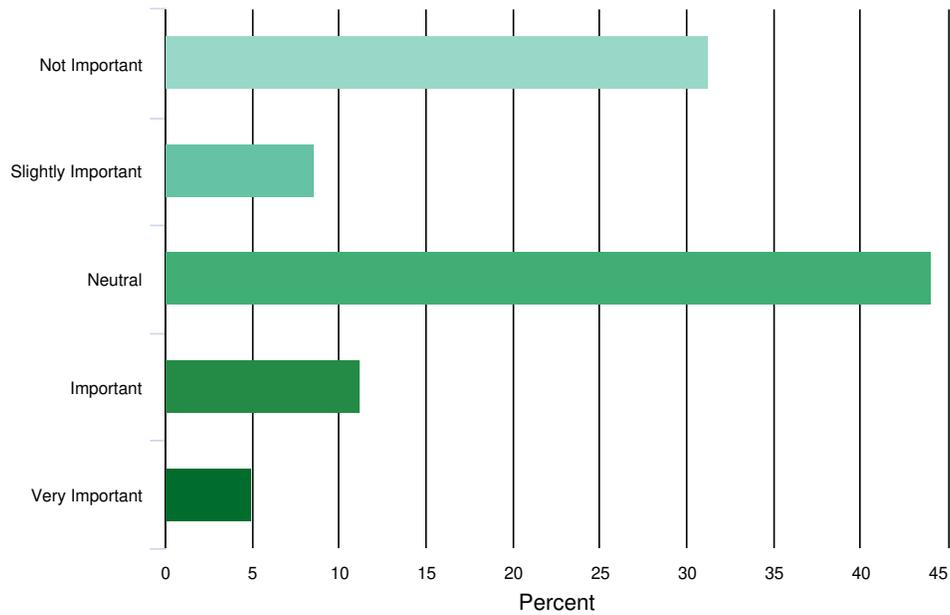
Totals: 430

## 67. Fitness and Exercise Studio



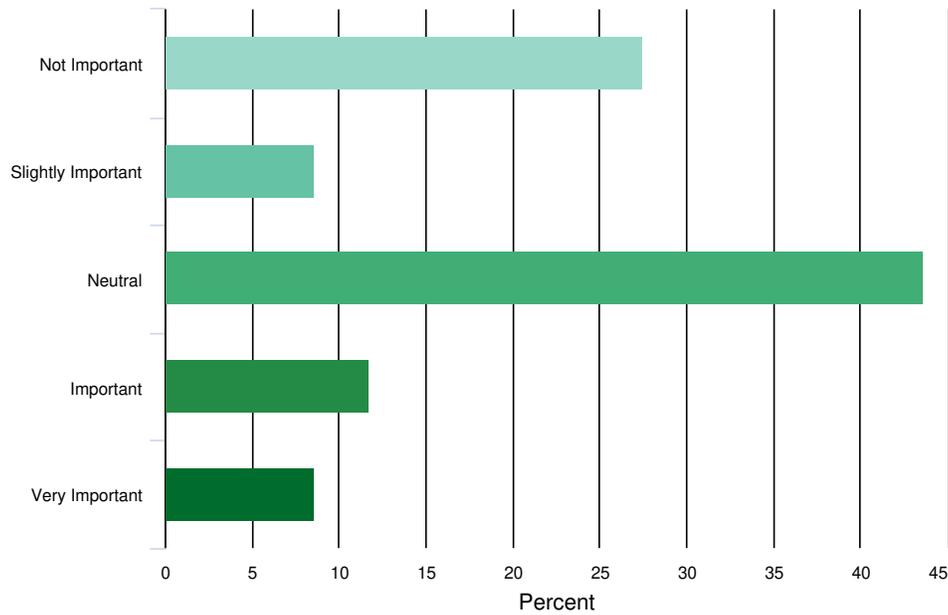
Value	Percent	Responses
Not Important	28.7%	124
Slightly Important	8.1%	35
Neutral	22.5%	97
Important	21.8%	94
Very Important	19.0%	82
		<b>Totals: 432</b>

## 68. More Pickleball Courts



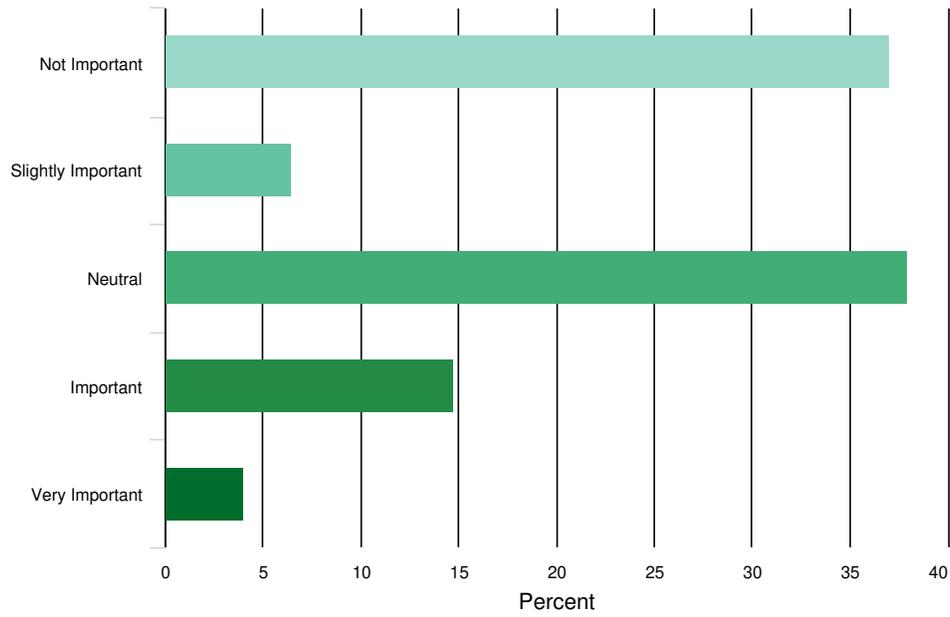
Value	Percent	Responses
Not Important	31.2%	134
Slightly Important	8.6%	37
Neutral	44.1%	189
Important	11.2%	48
Very Important	4.9%	21
<b>Totals: 429</b>		

## 69. Upgraded and Resurfaced Tennis Courts



Value	Percent	Responses
Not Important	27.5%	118
Slightly Important	8.6%	37
Neutral	43.6%	187
Important	11.7%	50
Very Important	8.6%	37
<b>Totals: 429</b>		

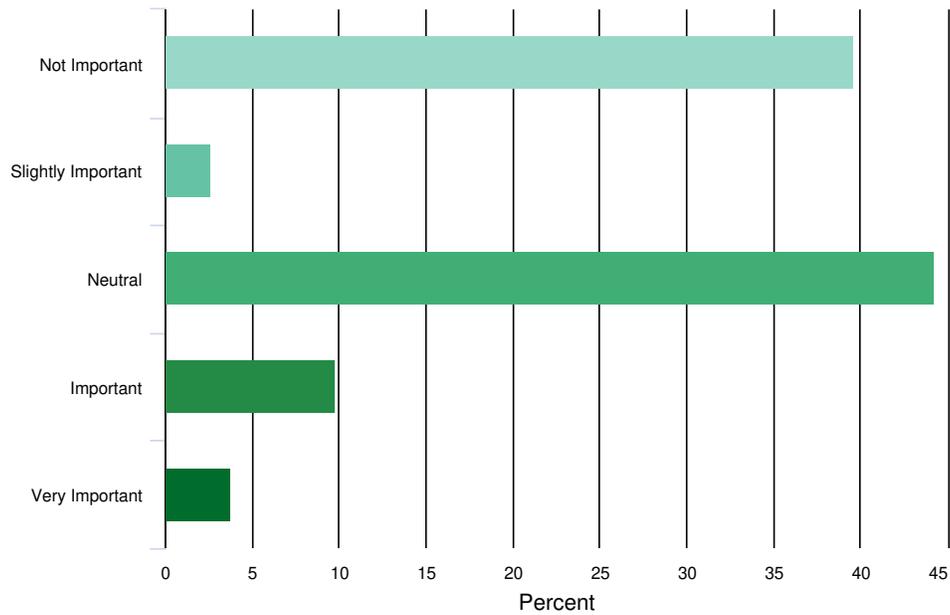
## 70. More Golf Simulators



Value	Percent	Responses
Not Important	37.0%	159
Slightly Important	6.5%	28
Neutral	37.9%	163
Important	14.7%	63
Very Important	4.0%	17

Totals: 430

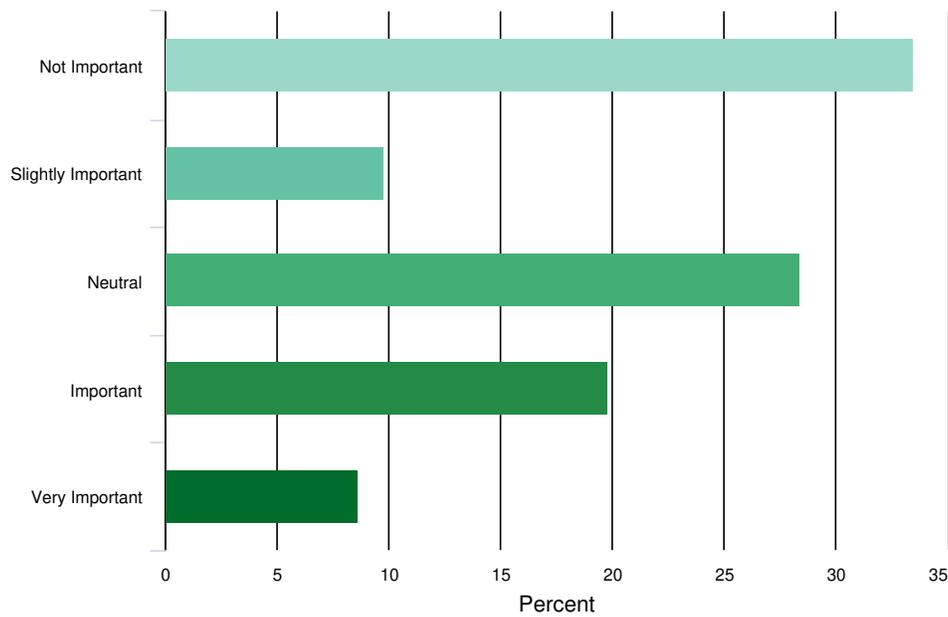
## 71. Relocate Bocce Courts to Red House



Value	Percent	Responses
Not Important	39.6%	170
Slightly Important	2.6%	11
Neutral	44.3%	190
Important	9.8%	42
Very Important	3.7%	16

Totals: 429

## 72.9 Hole "Putting Course"



Value	Percent	Responses
Not Important	33.5%	144
Slightly Important	9.8%	42
Neutral	28.4%	122
Important	19.8%	85
Very Important	8.6%	37

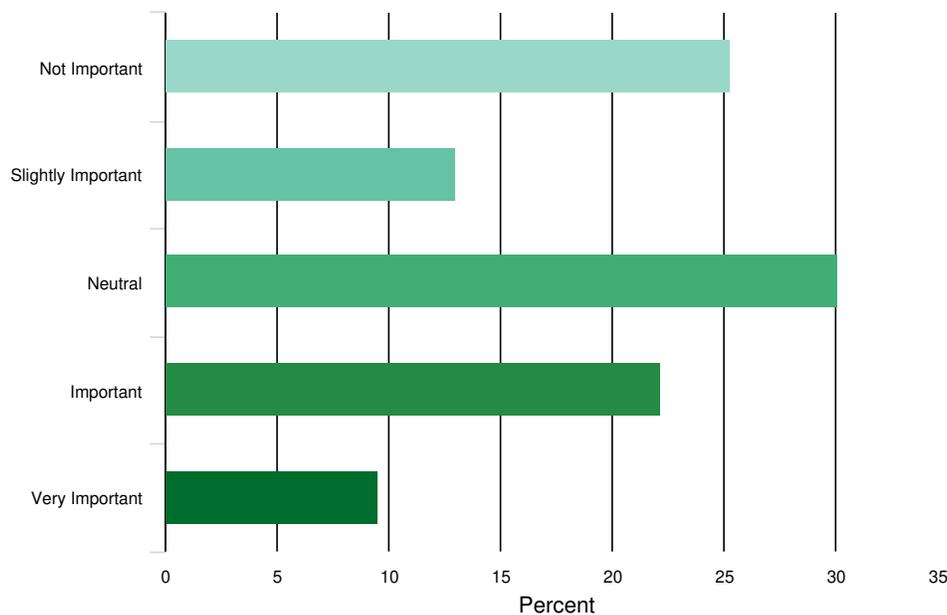
Totals: 430

# Long-Term Planning - Golf Course & Facilities

The following data highlights the respondents level of interest is investing in the expanding of the golf course and course facilities.

Long Term Planning		Summary of Scores: 1 = Very Dissatisfied, 2 = Dissatisfied, 3 = No Opinion, 4 = Satisfied, 5 = Very Satisfied		
Golf Course & Facilities	Average Score	% Not Interested or Somewhat Interested	% Neutral	% Interested or Very Interested
o Upgraded Practice Range, etc.	2.78	38%	30%	32%
o Upgraded and Renovated Locker Rooms	2.88	39%	25%	36%
o Upgraded Pro Shop	3.06	33%	24%	43%
o Increased Club Storage	2.52	40%	42%	18%
o Increased Golf Cart Storage	2.85	33%	36%	32%
<b>Long Term Planning</b>				
o Upgrade / Expand Wigwam	3.52	23%	14%	63%

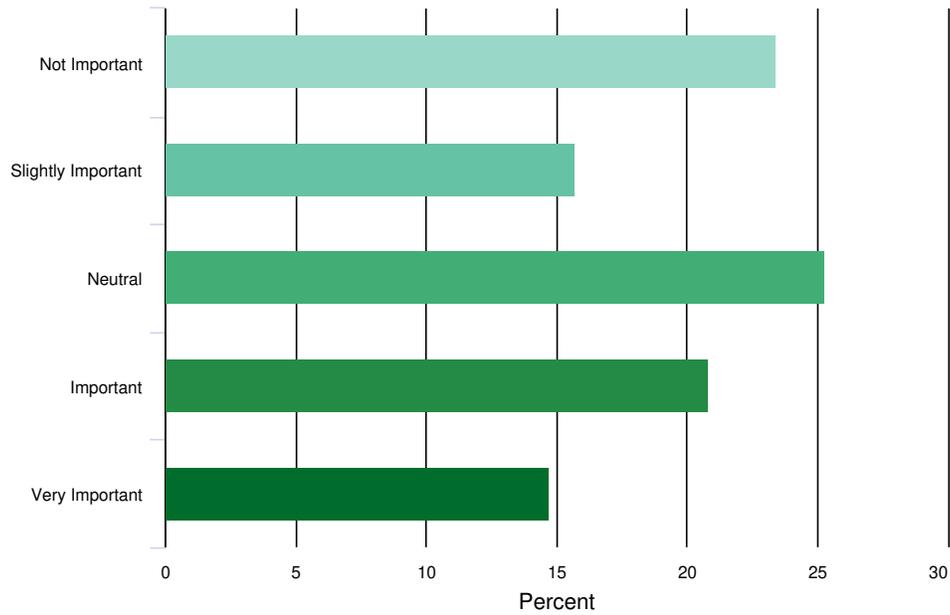
## 73. Upgraded Practice Range etc.



Value	Percent	Responses
Not Important	25.3%	80
Slightly Important	13.0%	41
Neutral	30.1%	95
Important	22.2%	70
Very Important	9.5%	30

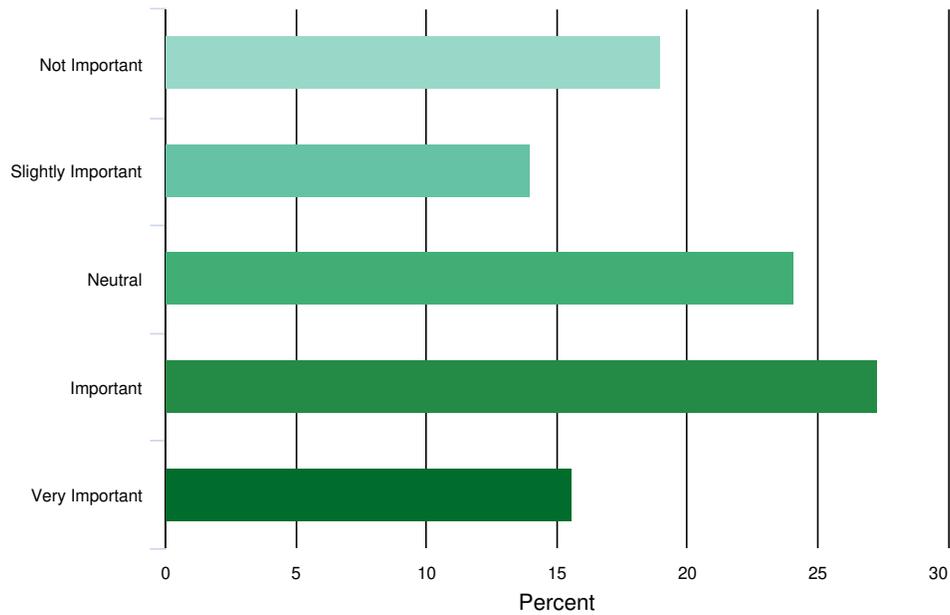
Totals: 316

## 74. Upgraded and Renovated Locker Rooms



Value	Percent	Responses
Not Important	23.4%	73
Slightly Important	15.7%	49
Neutral	25.3%	79
Important	20.8%	65
Very Important	14.7%	46
		<b>Totals: 312</b>

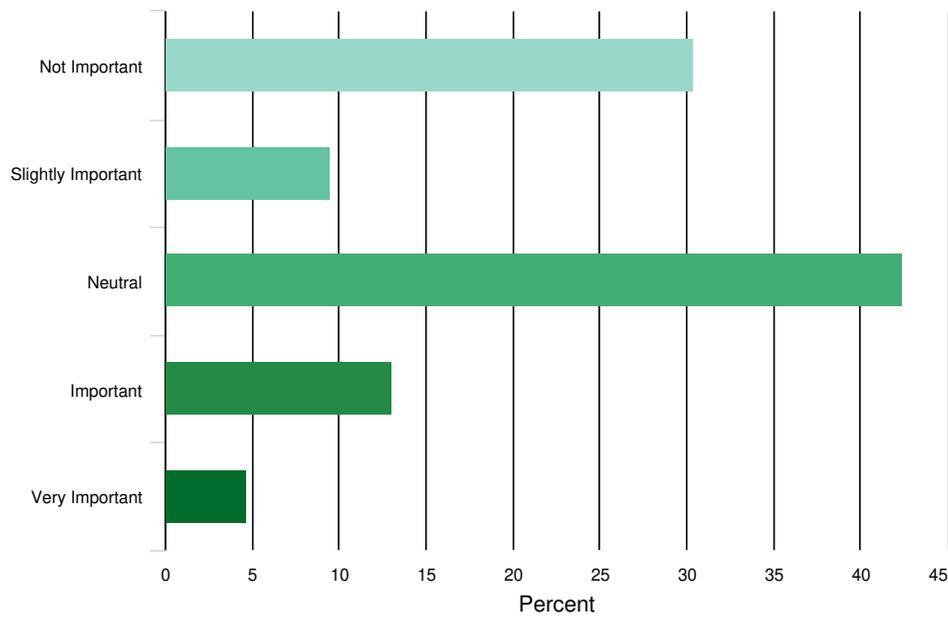
## 75. Upgraded Pro Shop



Value	Percent	Responses
Not Important	19.0%	60
Slightly Important	14.0%	44
Neutral	24.1%	76
Important	27.3%	86
Very Important	15.6%	49

Totals: 315

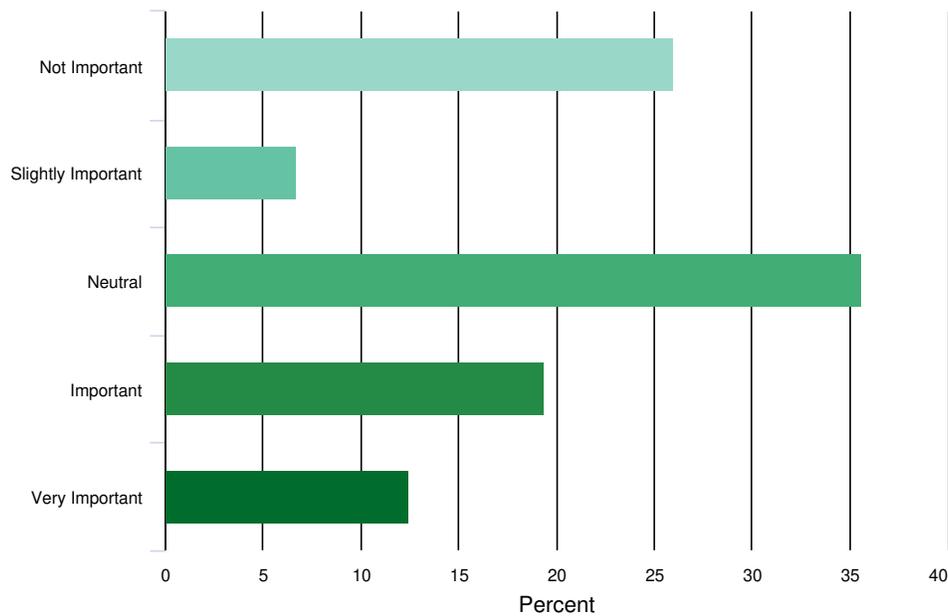
## 76. Increased Club Storage



Value	Percent	Responses
Not Important	30.4%	96
Slightly Important	9.5%	30
Neutral	42.4%	134
Important	13.0%	41
Very Important	4.7%	15

Totals: 316

## 77. Increased Golf Cart Storage

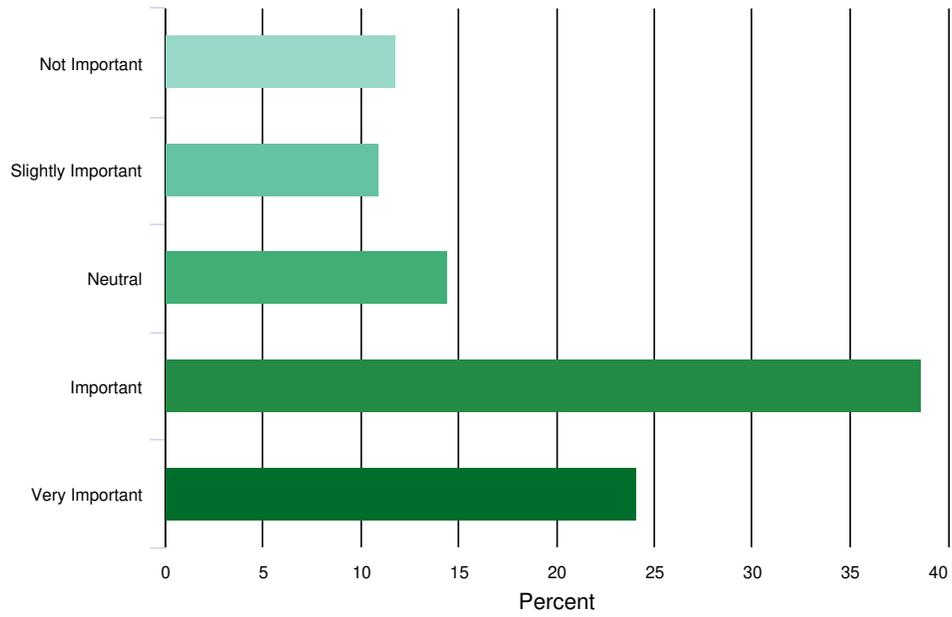


Value	Percent	Responses
Not Important	26.0%	82
Slightly Important	6.7%	21
Neutral	35.6%	112
Important	19.4%	61
Very Important	12.4%	39
		<b>Totals: 315</b>

## Long-Term Planning - Dining

The following data highlights the respondents level of interest is investing in the expanding of the Wigwam Deck/North Lawn.

78. Upgrade and expand the Wigwam Deck / North Lawn to provide an all-day casual waterfront dining experience and bar:

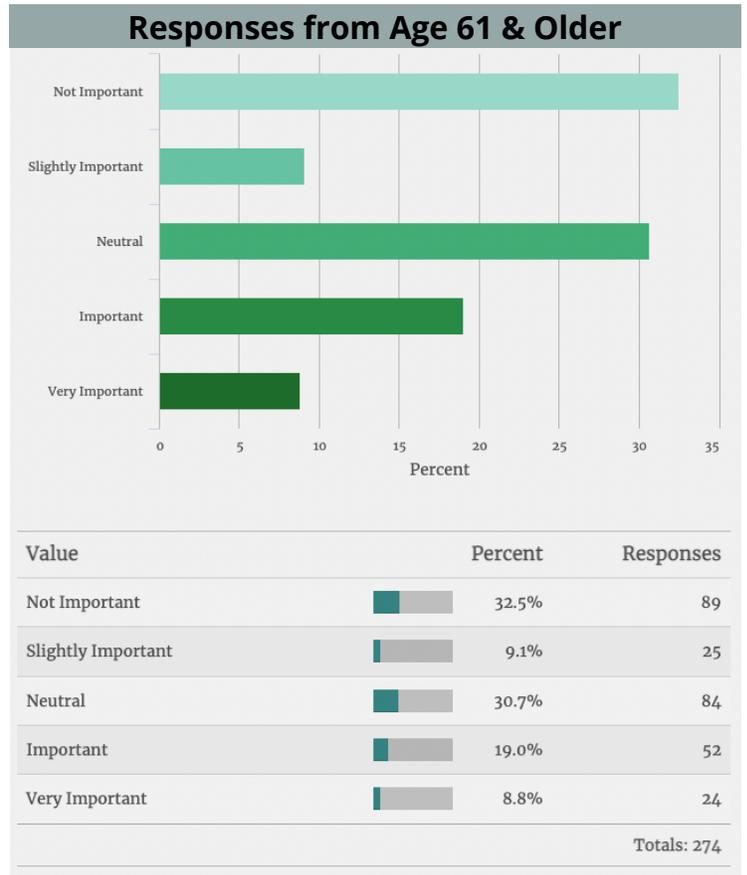
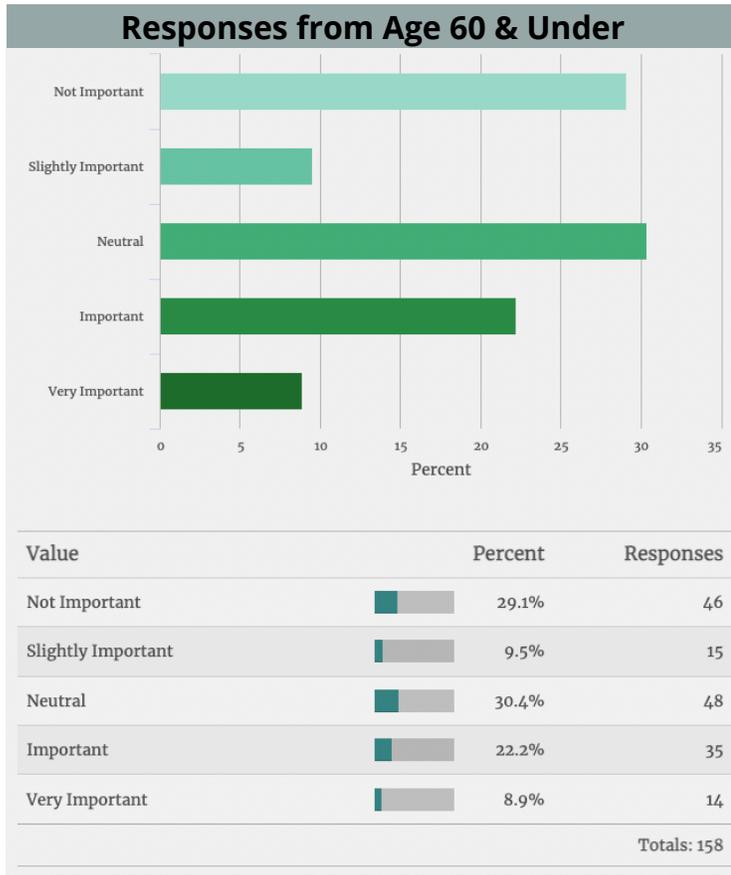


Value	Percent	Responses
Not Important	11.8%	51
Slightly Important	10.9%	47
Neutral	14.4%	62
Important	38.7%	167
Very Important	24.1%	104

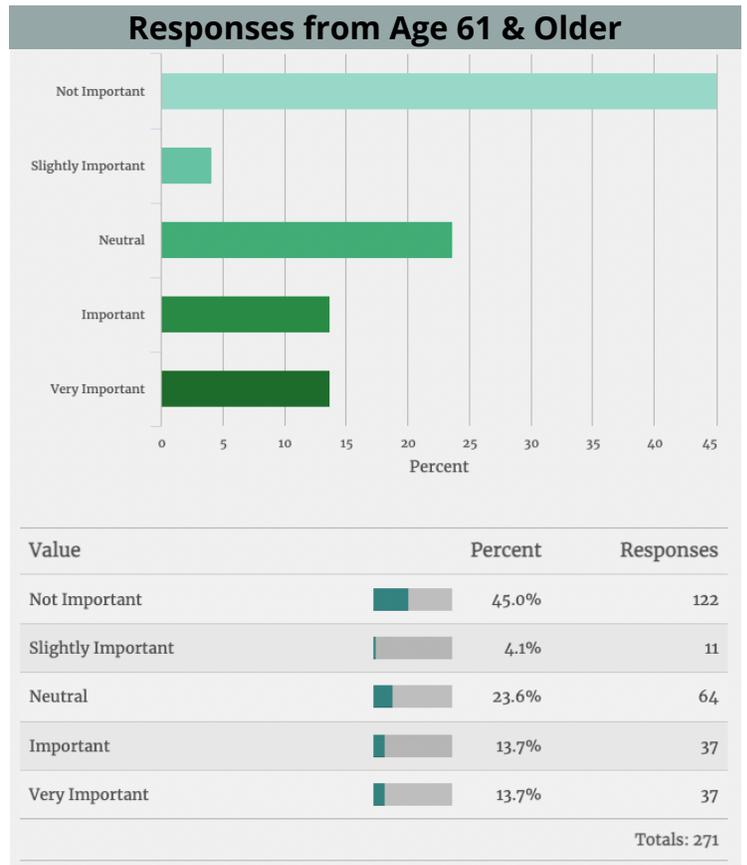
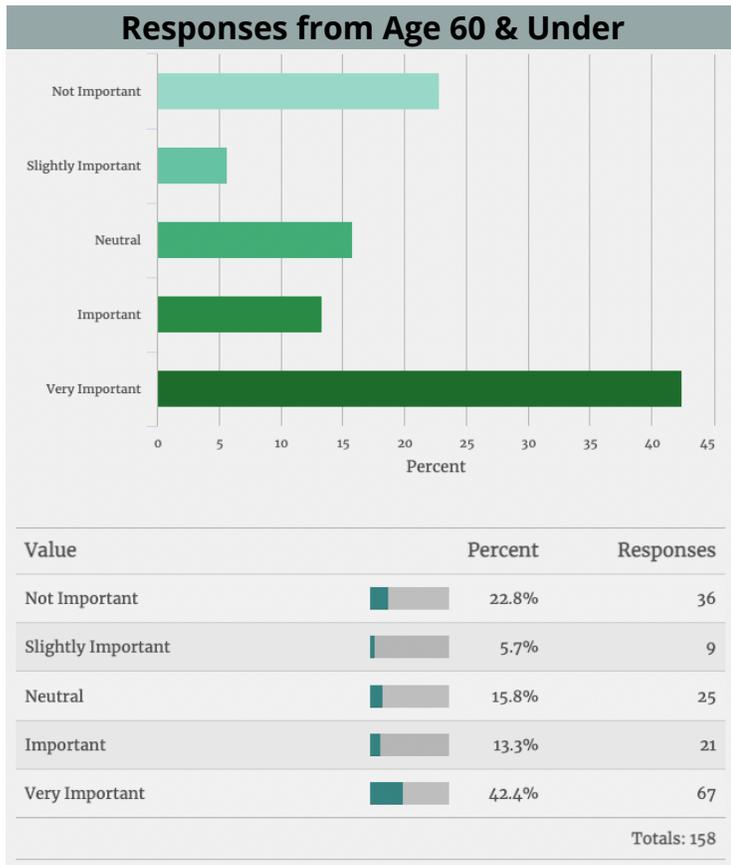
**Totals: 431**

**Long-Term Planning - Red House  
Comparison Report by Age Demographic**

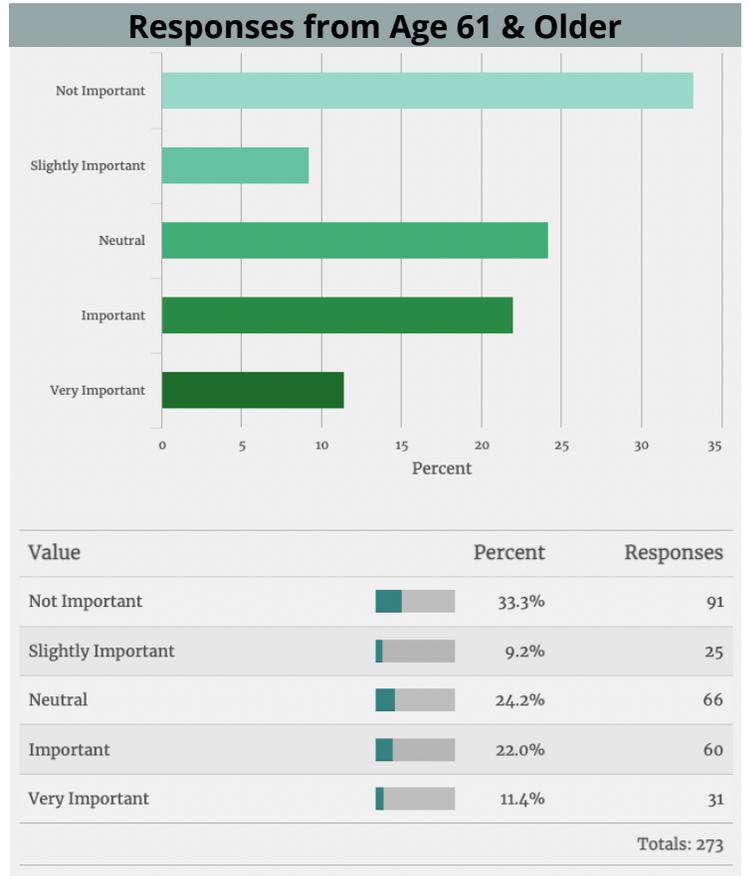
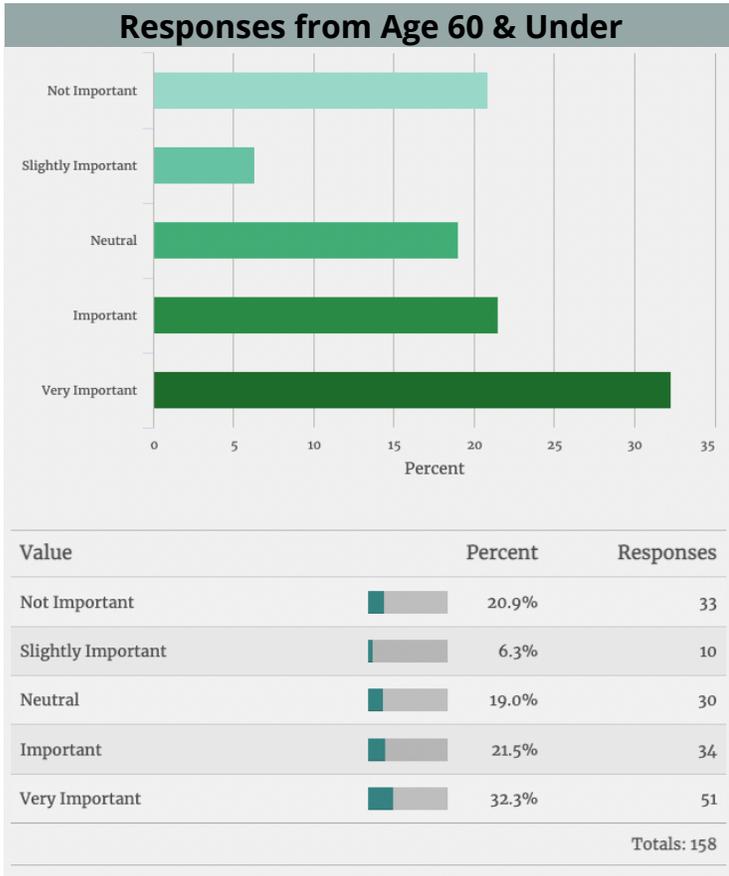
## Expanded Dining Room - Grouped by Age



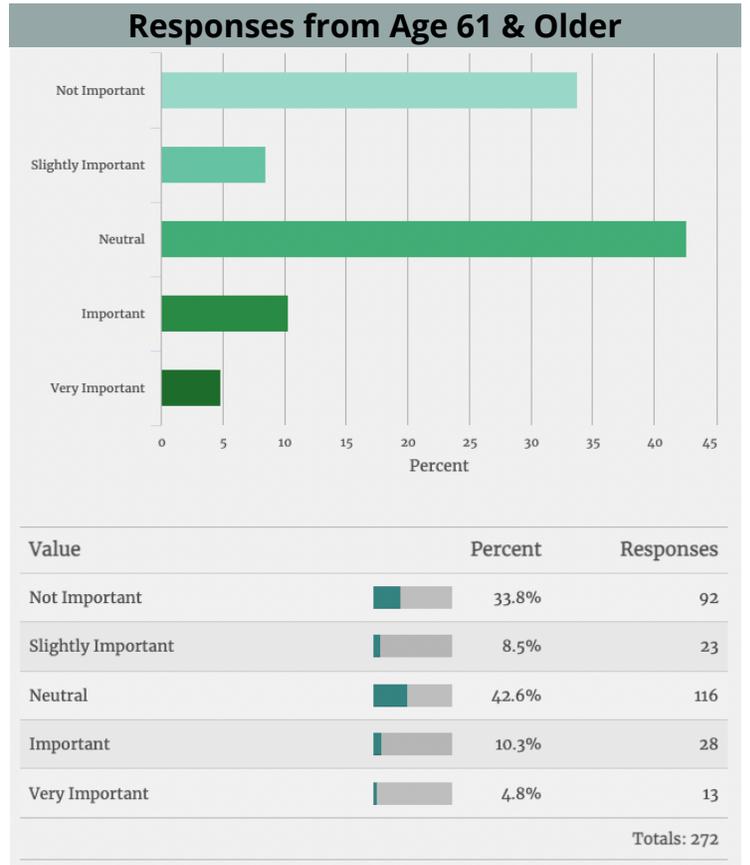
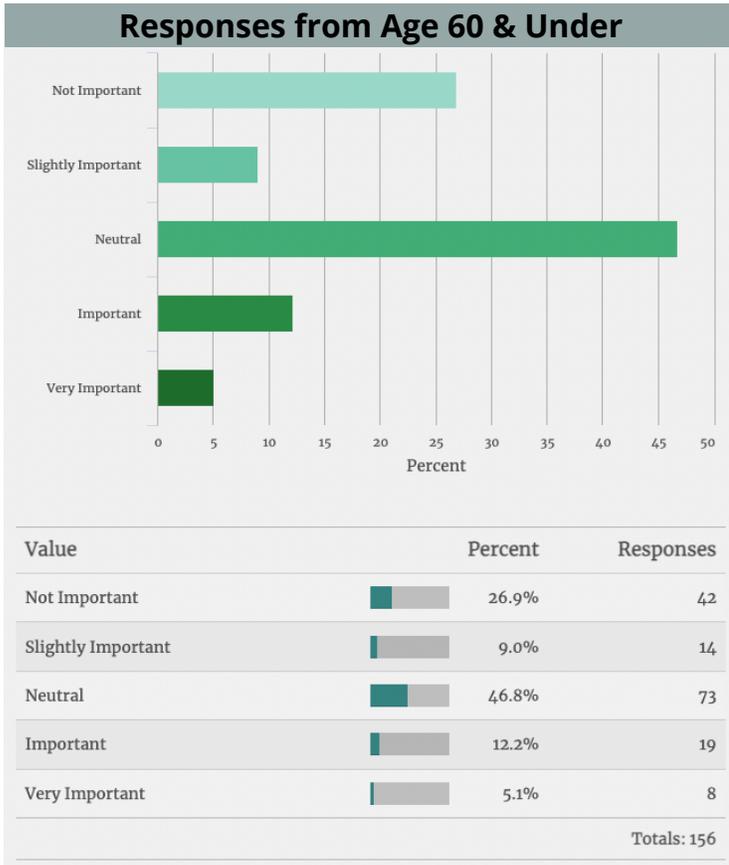
## Pool Facility w/ Changing Area - Grouped by Age



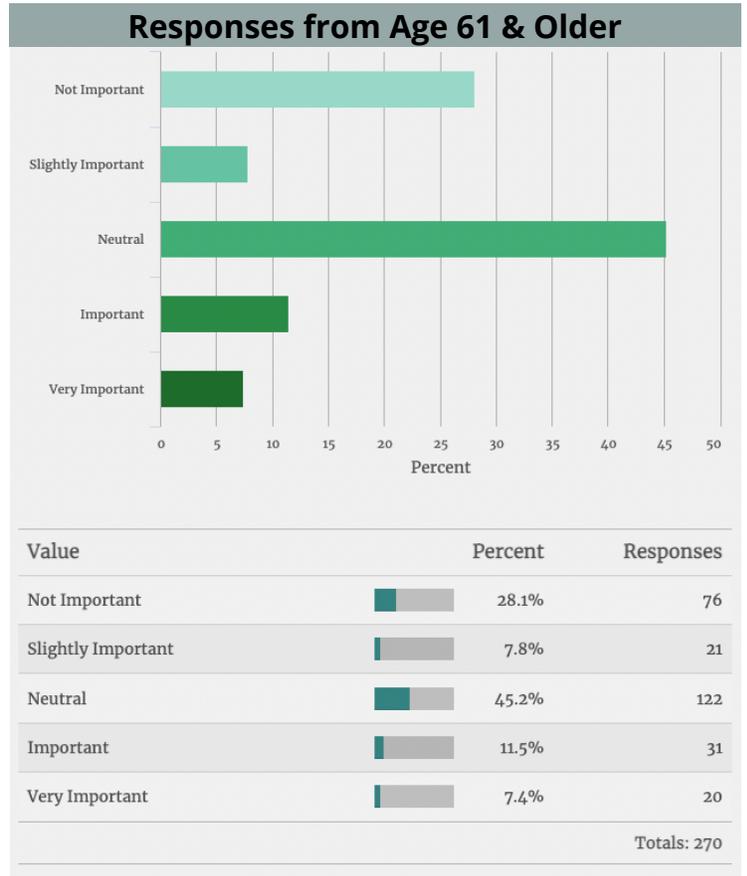
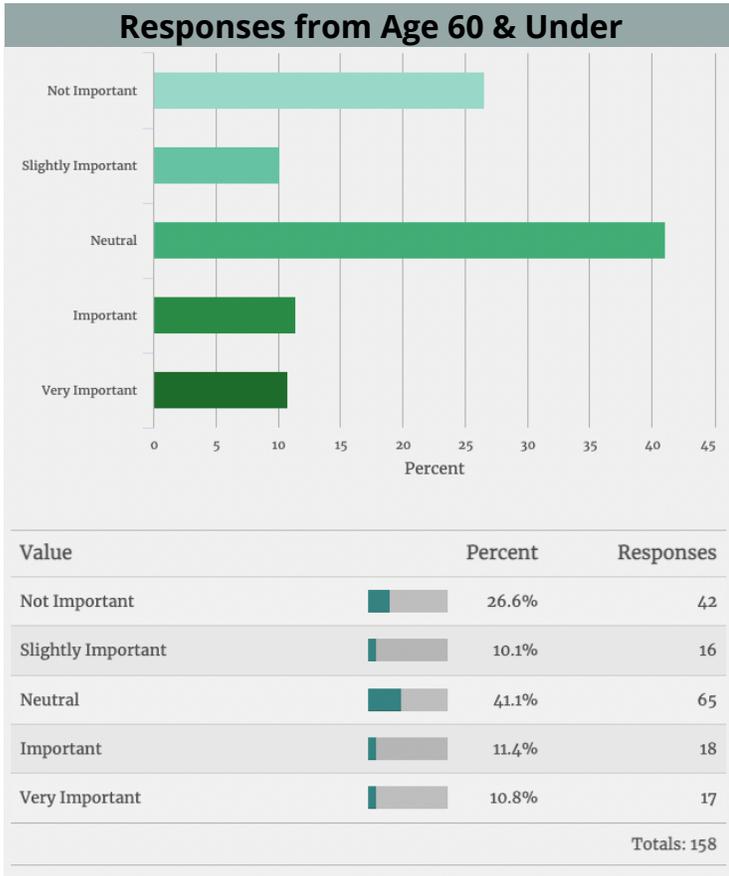
## Fitness & Exercise Studio - Grouped by Age



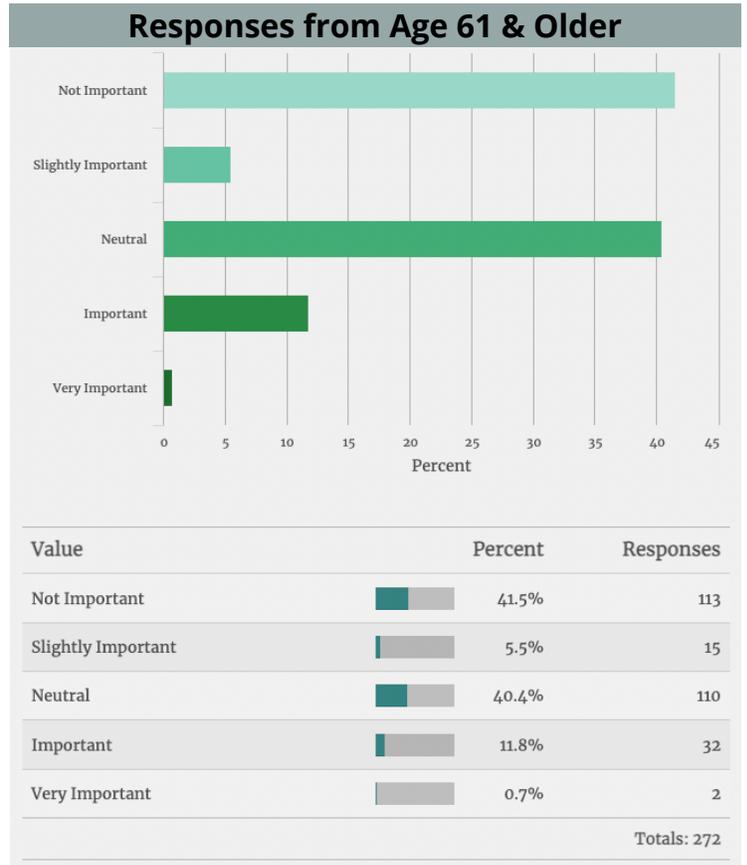
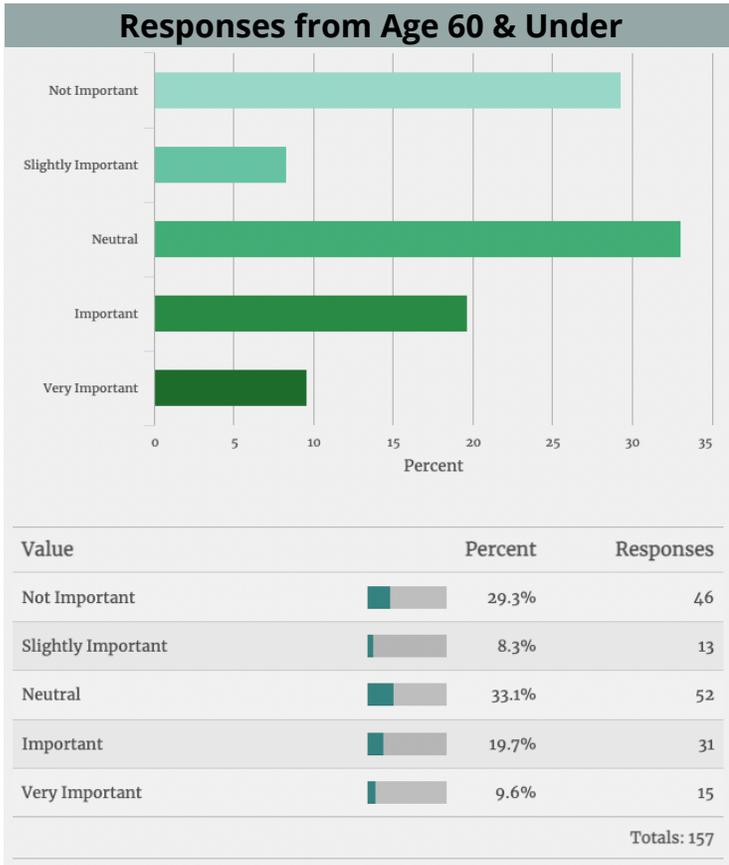
## More Pickleball Courts - Grouped by Age



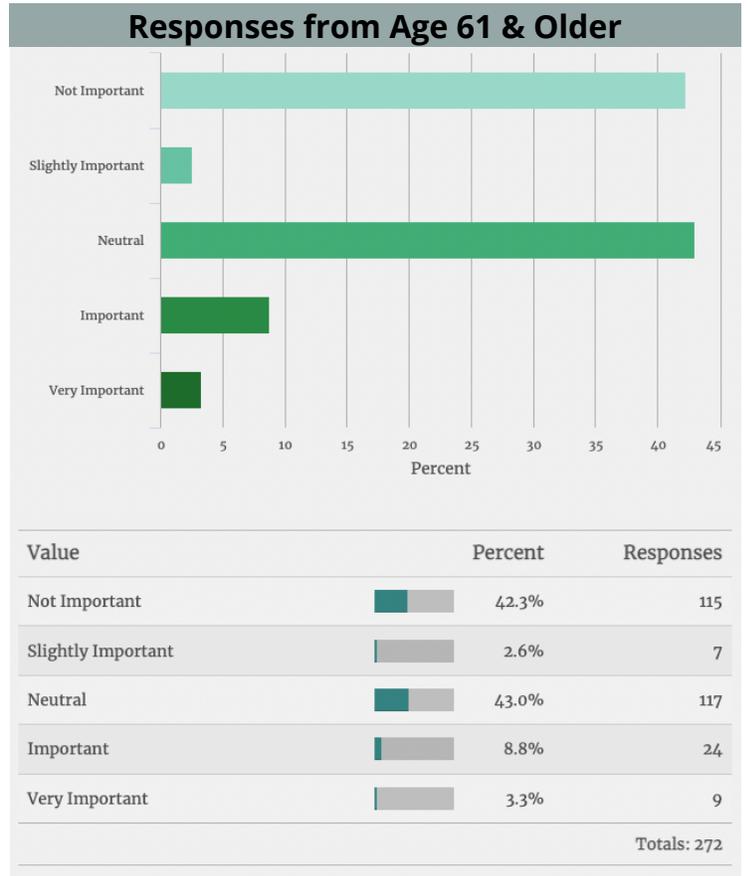
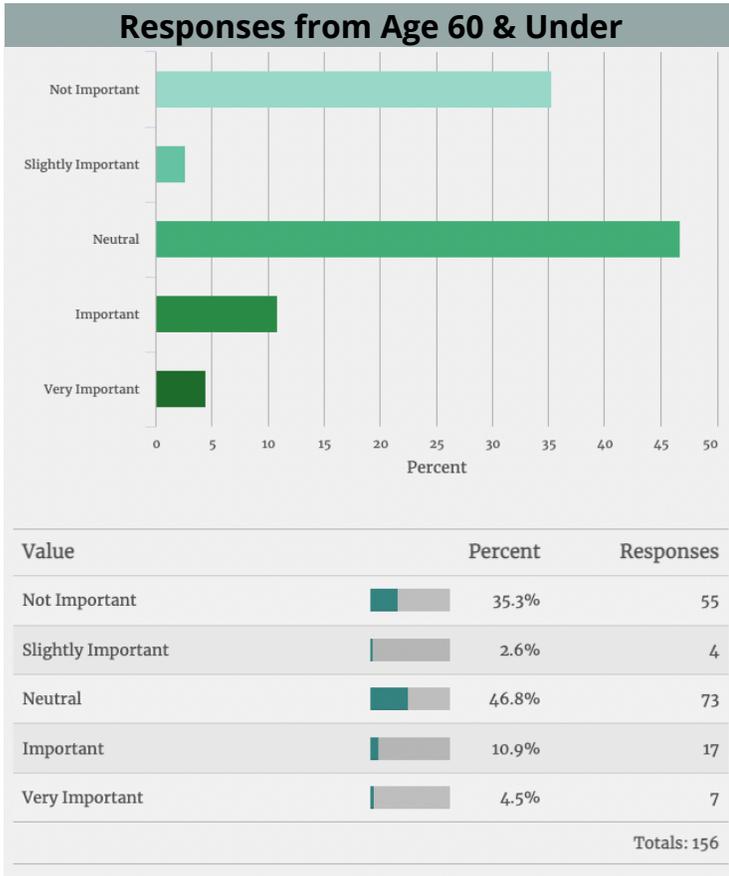
# Upgraded and Resurfaced Tennis Courts - Grouped by Age



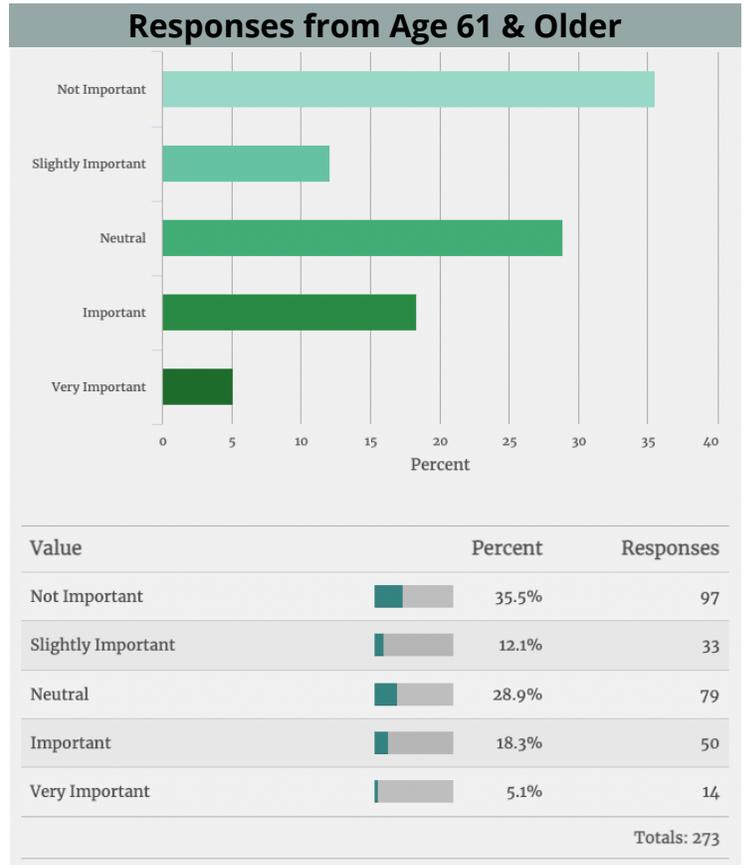
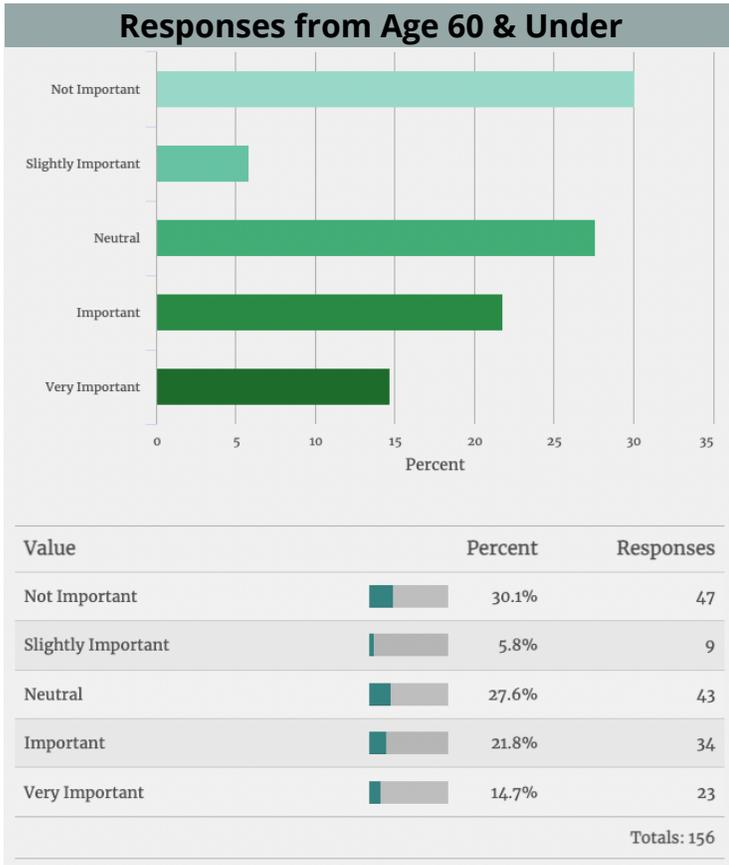
# More Golf Simulators - Grouped by Age



# Relocate Bocce Courts to Red House - Grouped by Age

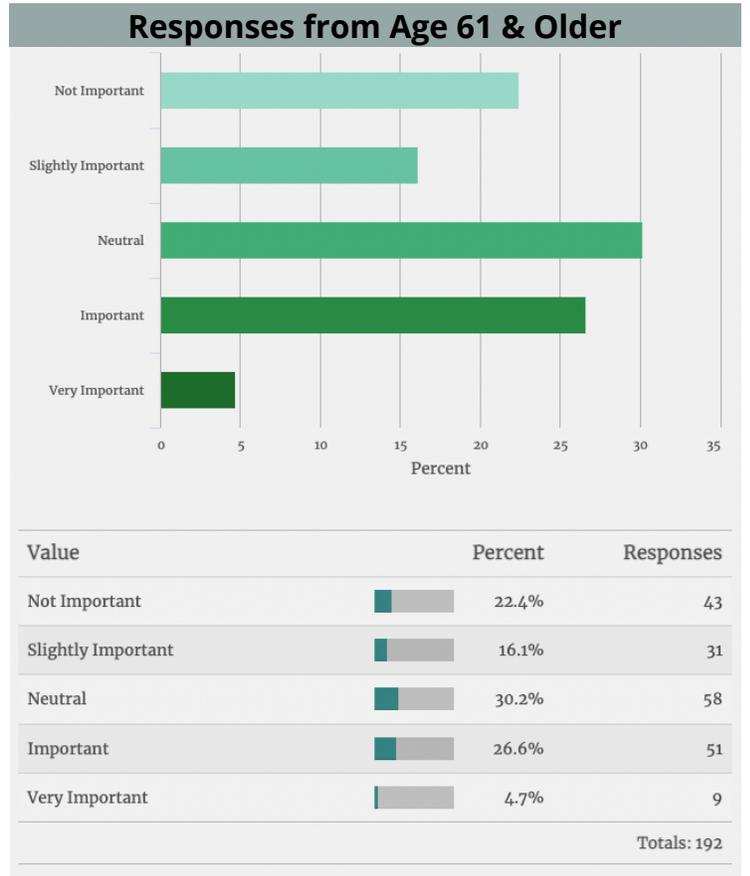
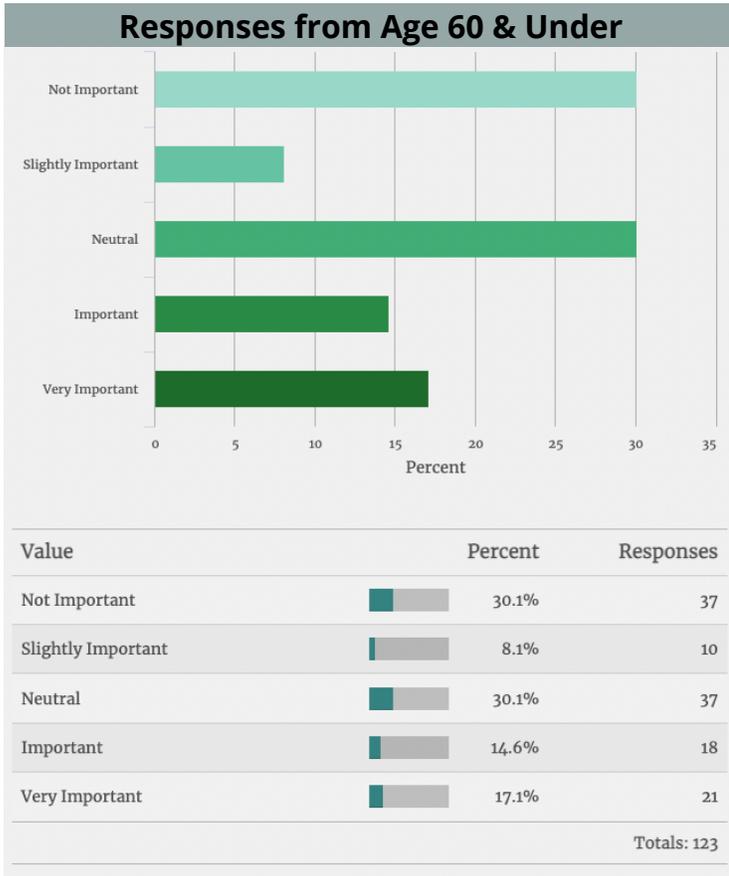


# 9 Hole "Putting Course" - Grouped by Age

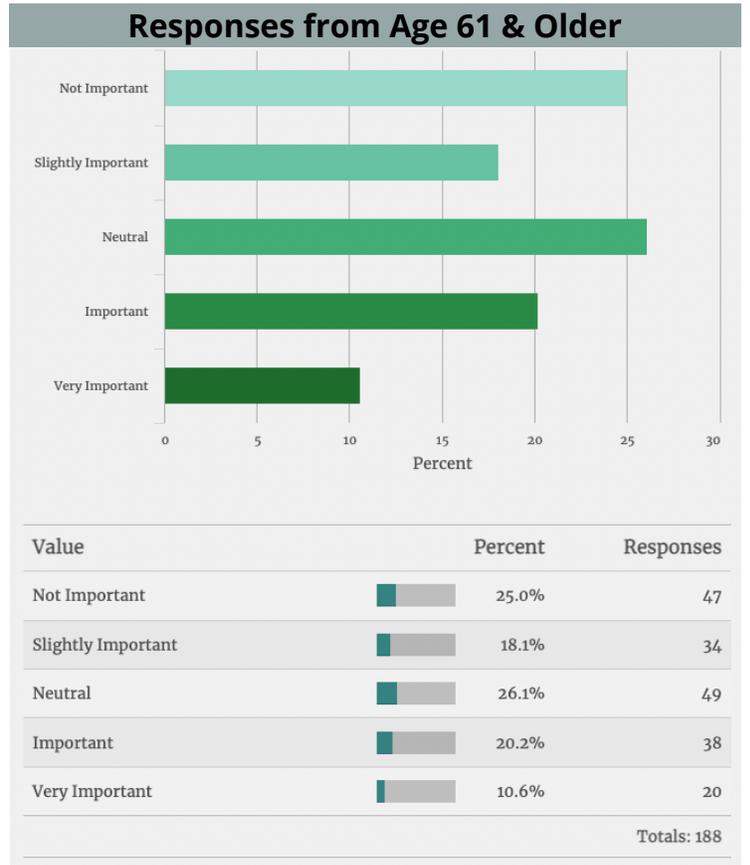
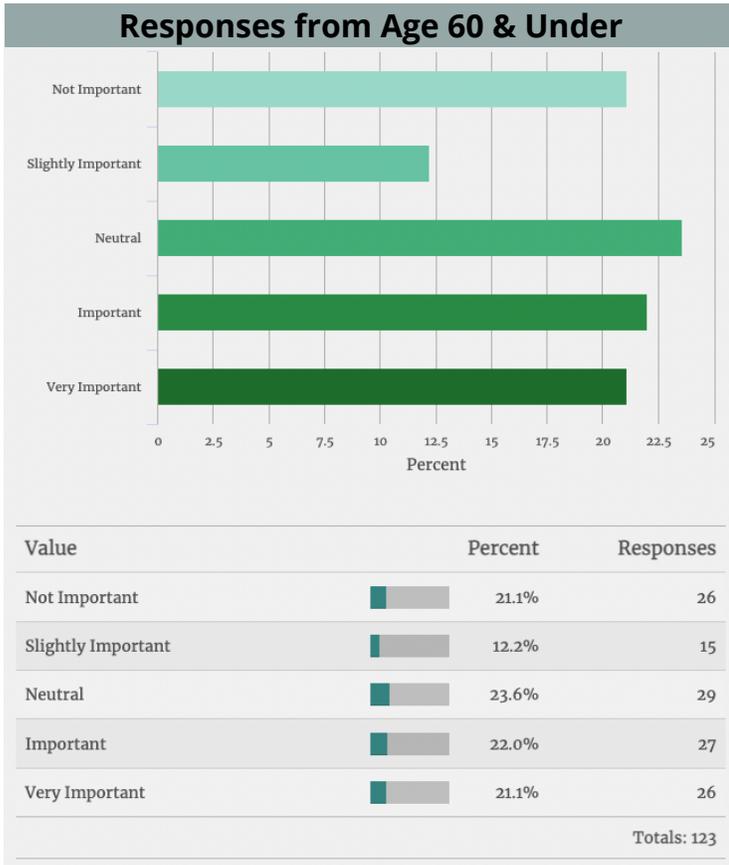


**Long-Term Planning - Golf Course & Facilities  
Comparison Report by Age Demographic**

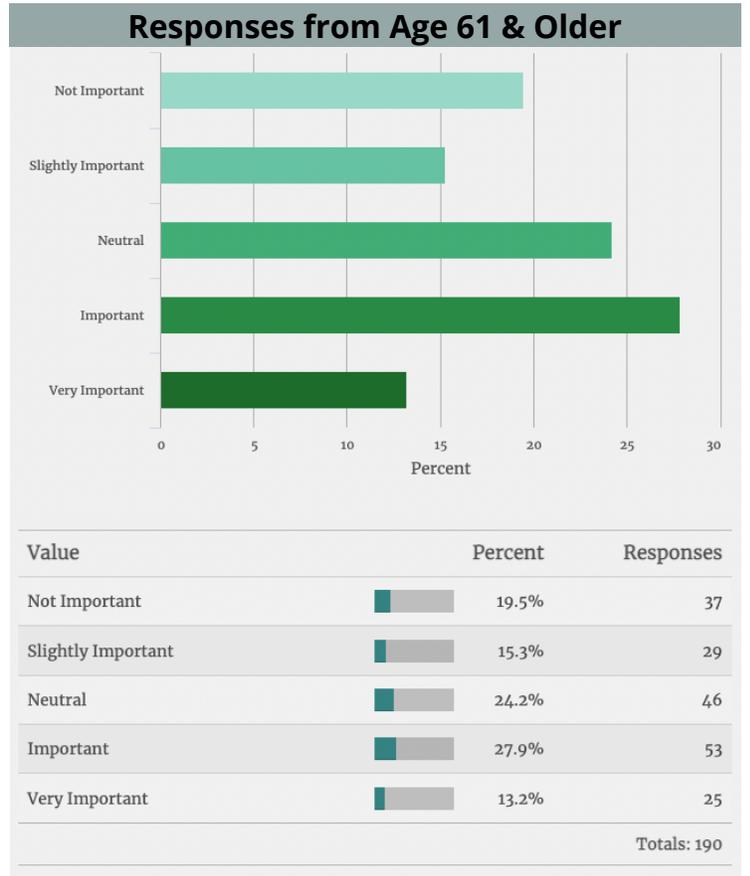
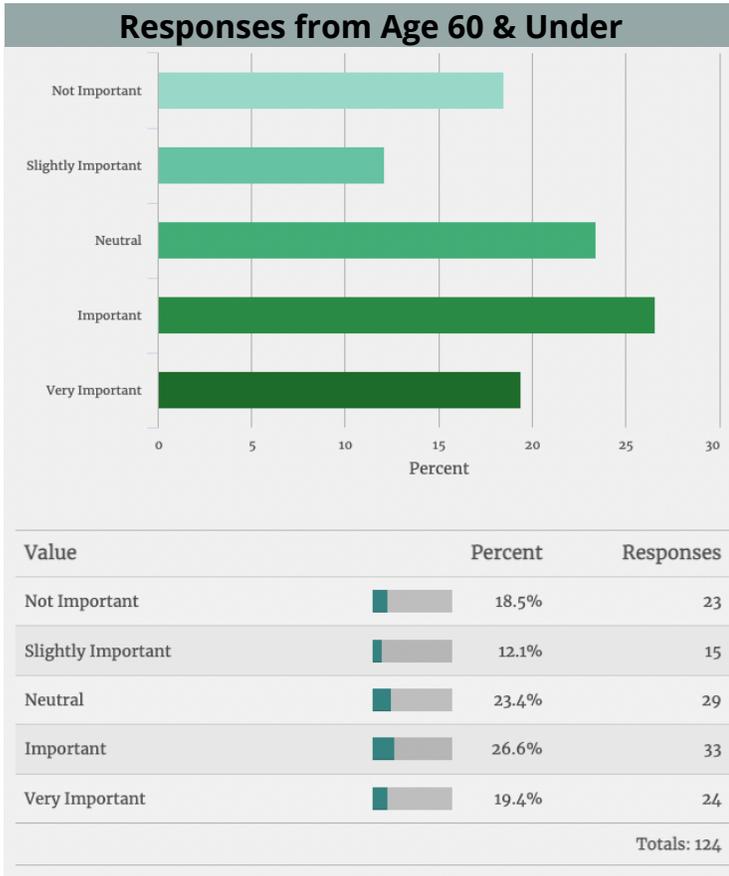
## Upgraded Practice Facilities - Grouped by Age



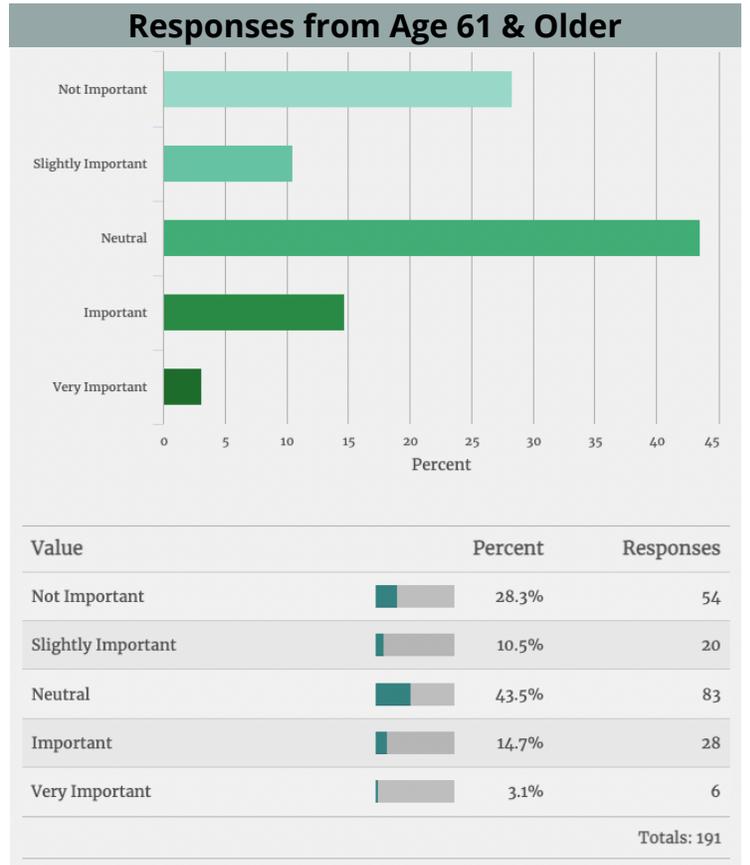
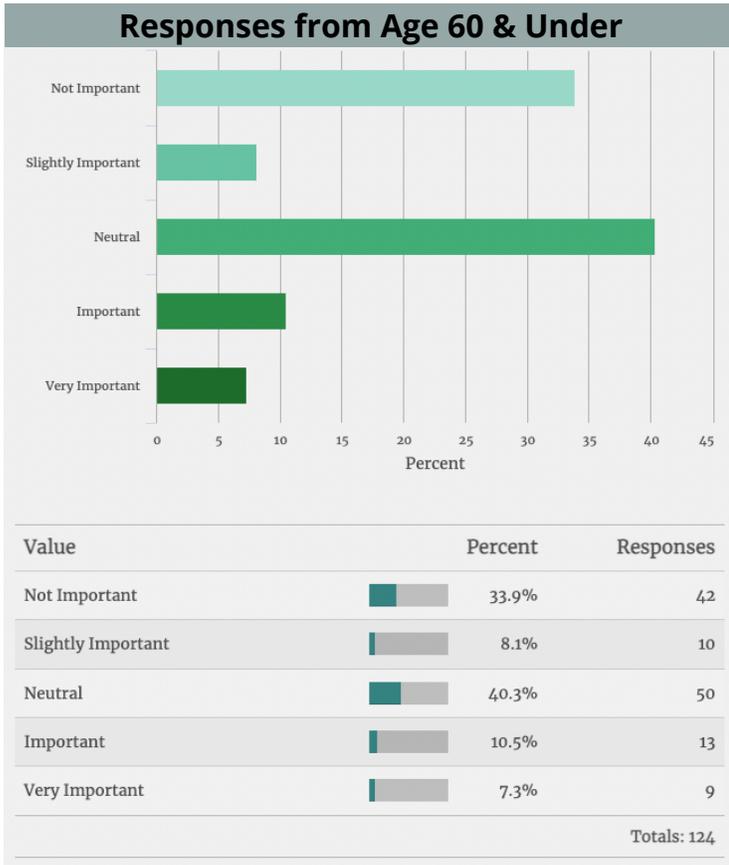
## Upgraded & Renovated Locker Rooms - Grouped by Age



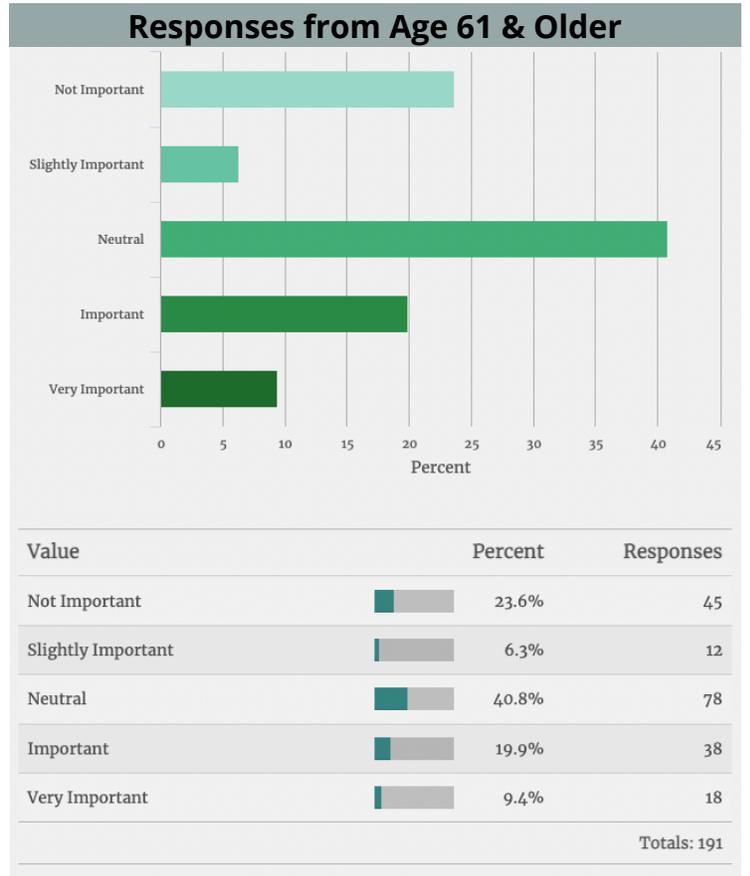
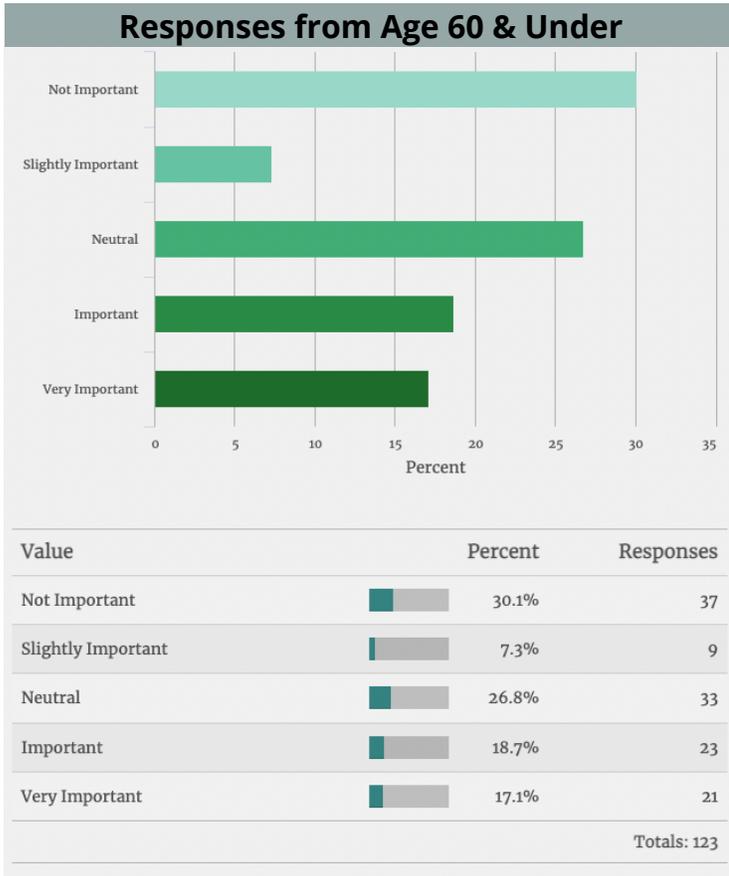
## Upgraded Pro Shop - Grouped by Age



## Increased Club Storage - Grouped by Age



## Increased Cart Storage - Grouped by Age



## Upgrade & Expand The Wigwam Deck / North Lawn - Grouped by Age

